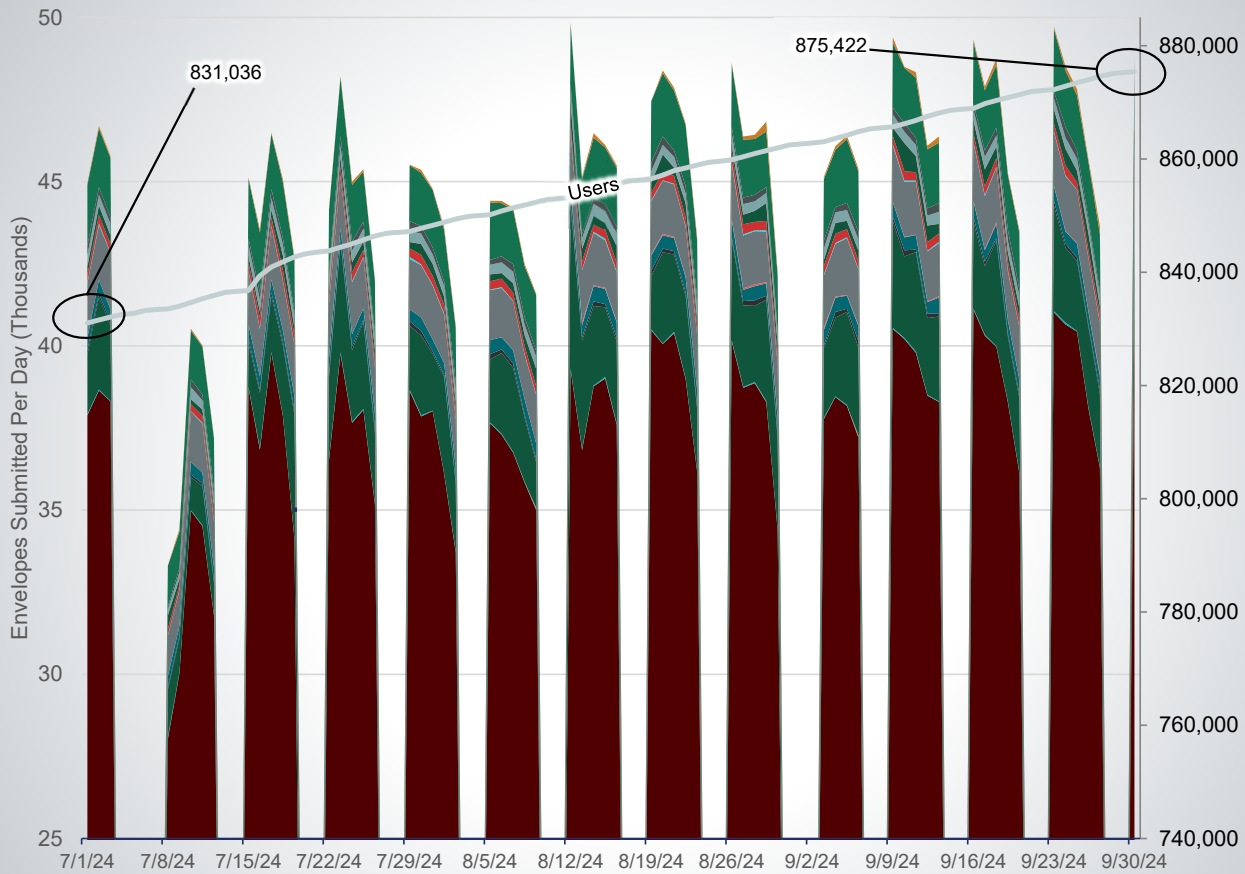




Status Update

JCIT Meeting
Oct 11, 2024

Transaction Volume: 7/1/24 to 9/30/24

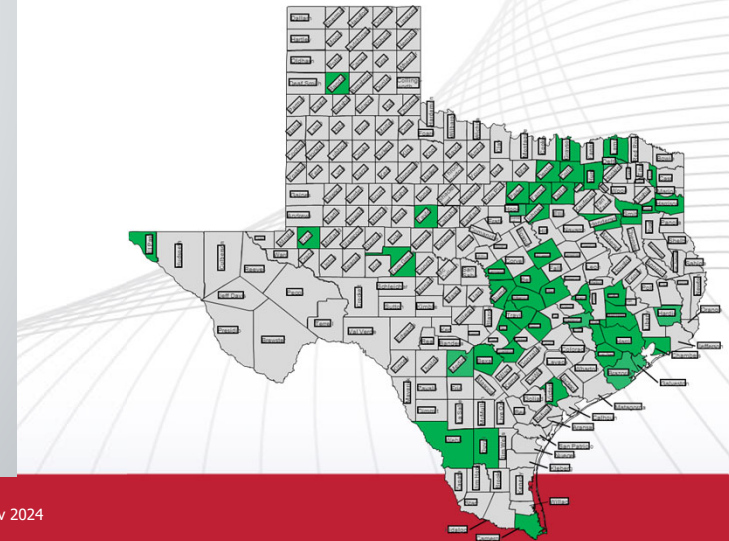


Program Continues to Thrive

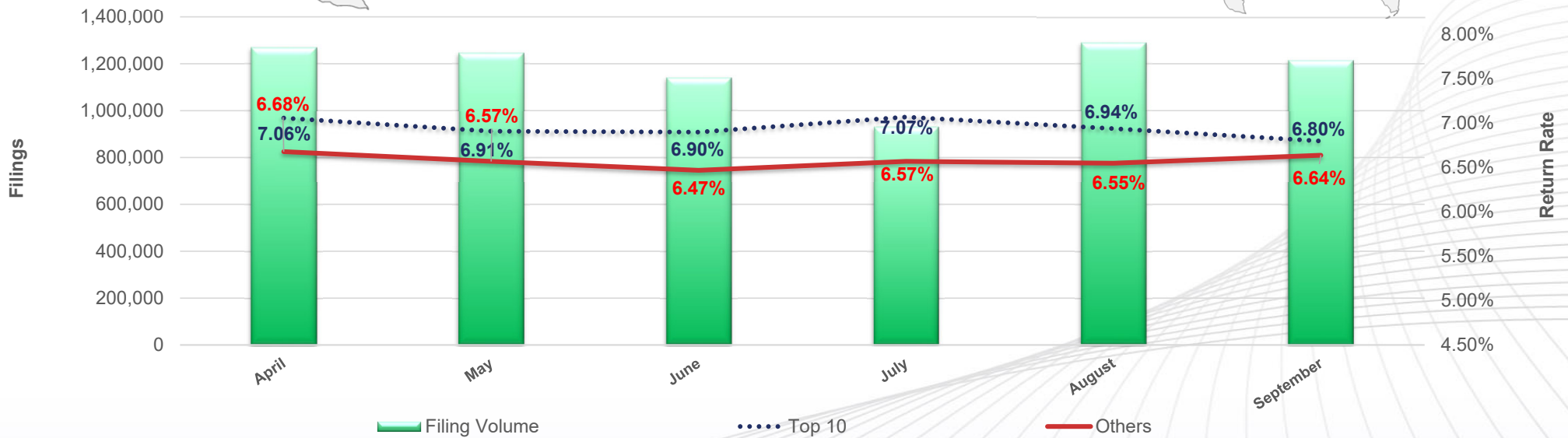
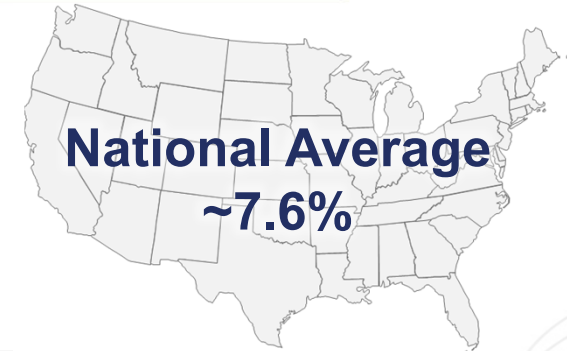
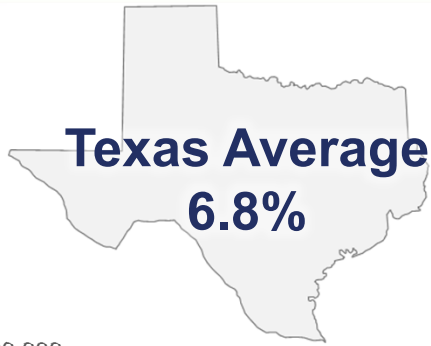
- Over 875k user accounts created to-date
- Avg ~48K filings and ~\$1.3M fees processed daily
- State-provided filing portal accounted for ~79% of the filing volume across the state

JP Update

- 234 precincts across 56 counties live
 - **21** out of "Top 22" counties live with one or more JP precinct
- 4 active/pending engagements



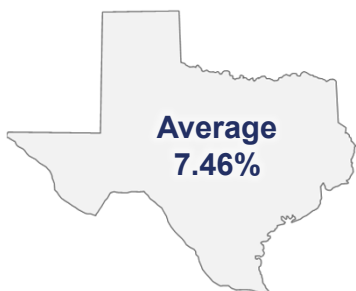
Return for Correction Rates – Market Comparison



*Tracking of top 10 counties (in population) began in September 2018

Return for Correction Rates – Comparison

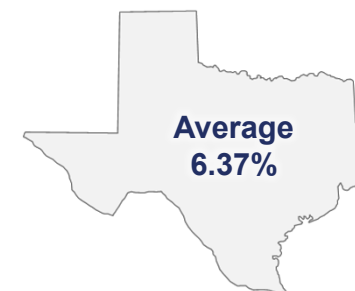
County and District Courts



Top 10 Case Types by Return Rate*

Case Type	Returned Filings	Return %	% of Category
Debt/Contract - Debt Collection	50,535	9.29%	39.05%
Divorce with Children	37,742	8.99%	68.51%
Motor Vehicle Accident	35,359	5.40%	72.09%
Debt/Contract - Other	30,392	7.06%	30.90%
Other Civil	21,667	9.07%	67.13%
Independent Administration	21,610	12.11%	43.18%
Divorce without Children	20,660	10.85%	31.07%
Letters Testamentary	13,573	9.93%	33.07%
Debt/Contract - Consumer/DPTA	10,809	5.95%	13.06%
Other Injury or Damage	10,247	6.38%	17.70%

Justice Courts



Top 10 Case Types by Return Rate*

Case Type	Returned	Return %	% of Category
Debt/Contract - Debt Collection	58,161	6.45%	78.41%
Evictions - Residential	20,190	18.21%	9.65%
Small Claims	7,225	13.10%	95.25%
Debt/Contract - Other	6,256	5.42%	10.04%
Evictions - Commercial	1,486	21.77%	0.59%
Occupational Driver's License	456	15.03%	92.90%
Debt/Contract - Consumer/DTPA	444	3.15%	1.23%
Other Civil	283	25.47%	1.92%
Garnishment	184	25.66%	1.24%
Repair and Remedy	175	31.25%	0.10%

*Limited to case types with 1,000+ filings during previous 6 months

*Limited to case types with 500+ filings during previous 6 months

eFileTexas Self Help Progress

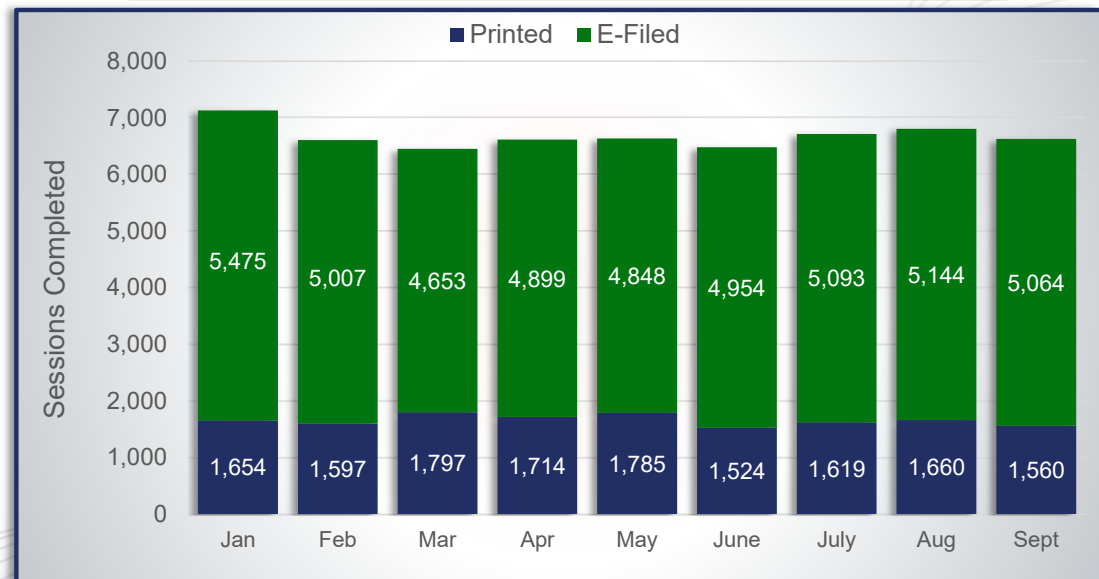
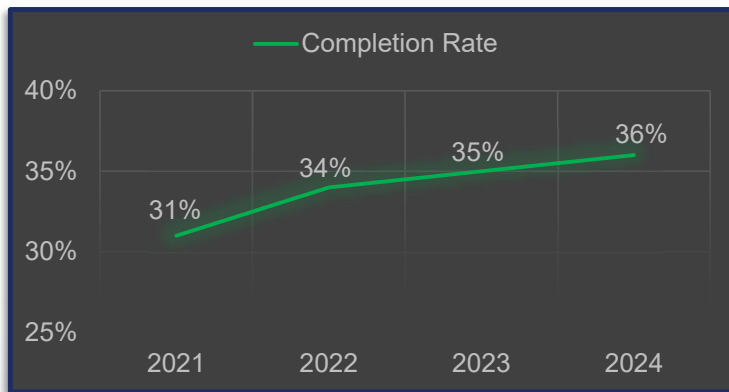


Summary

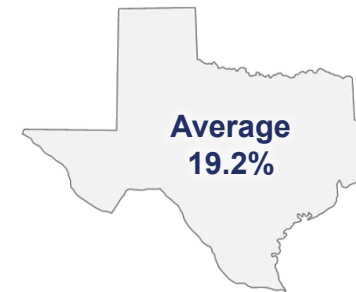
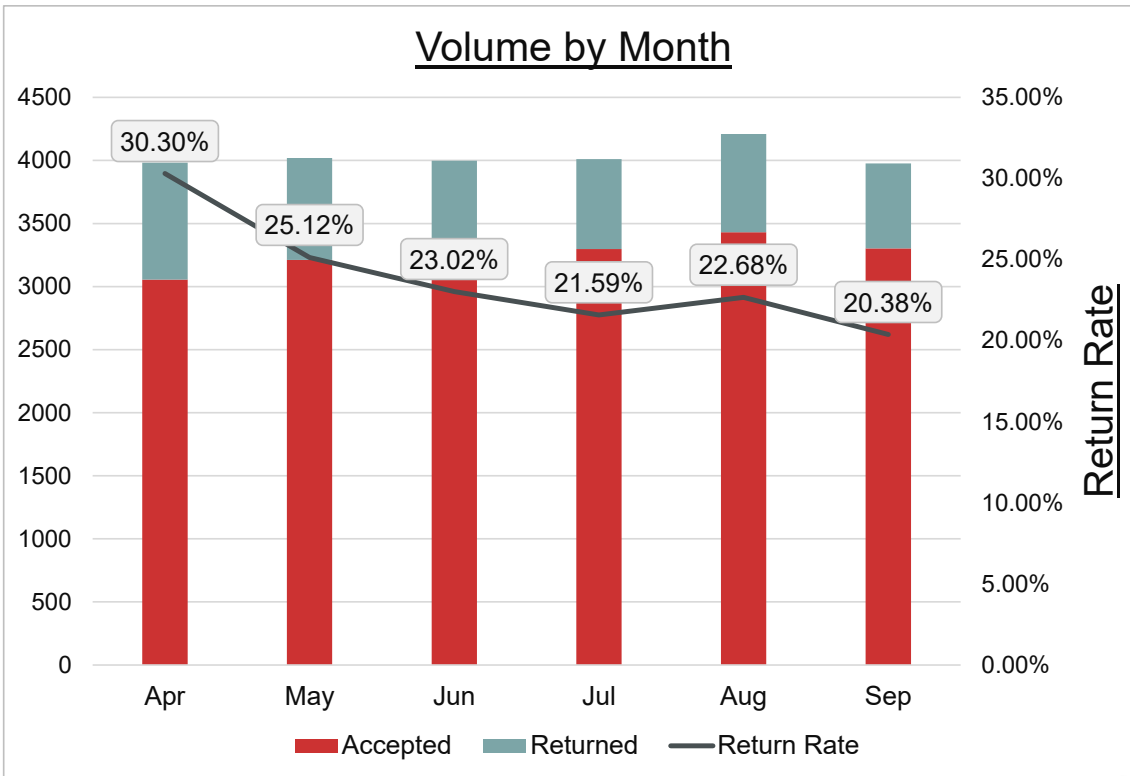
- **46 interviews** currently available across Texas
- **8 interviews currently integrated** with eFileTexas
- **eFileTexas Self Help average completion rate continues to improve**

Top Counties by Sessions Completed (YTD)

City	Sessions	City	Sessions
Tarrant	13,619	Denton	2,687
Harris	6,334	El Paso	2,357
Travis	5,791	Williamson	2,313
Dallas	5,416	Bexar	2022
Collin	5,348	Fort Bend	1,795



Guide and File – Return Rates – Last 6 Months



Case Type	Returned	Return Rate	% of OGF Filings
Evictions - Residential	1,224	9%	58.36%
Name Change	1,184	48%	10.28%
Divorce without Children	1,063	44%	10.02%
Small Claims	693	21%	13.90%
Protective Order	238	30%	3.27%
Other Family	152	43%	1.45%
Debt/Contract - Debt Collection	47	10%	1.91%

Return Reason Description	% Used
Incorrect/Incomplete Info: Resubmit w/ Required Forms	22.47%
Filer's Request	22.32%
Judge's Request	14.48%
Incorrect/Incomplete Info: Resubmit with required Info by Statute	11.74%
Document Addressed to Wrong Clerk/Location	6.76%

Re:SearchTX Integration Mandate



Supreme Court of Texas

Misc. Docket No. 24-9030

Final Approval of Amendments to Texas Rules of Civil Procedure 21, 165a, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases

ORDERED that:

- On September 8, 2023, in Misc. Dkt. No. 23-9071, the Court preliminarily approved amendments to Texas Rules of Civil Procedure 21, 165a, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases, effective immediately. The Court invited public comment and directed the Judicial Committee on Information Technology ("JCIT") to study and make recommendations on copying court orders, notices, and other documents in civil cases to re:SearchTX.
- The comment period expired on January 1, 2024. JCIT submitted its recommendations on March 5, 2024. Those recommendations are attached as Exhibit 1 to this Order.
- Following the comment period and the receipt of JCIT's recommendations, the Court made revisions to the rules. Those revisions are shown in redline. This Order incorporates the revisions and contains the final version of the amended rules, effective immediately.
- This Order also mandates district and county clerks to integrate their local case management systems with re:SearchTX. Integration will be mandatory according to the following implementation schedule based on the counties' 2020 Federal Census population:
 - Courts in counties with a population of 250,000 or more – October 1, 2024;
 - Courts in counties with a population of 60,000 to 249,999 – March 1, 2025;
 - Courts in counties with a population less than 60,000 – November 1, 2025.

re:SearchTX Integration Mandate

- Requires all counties to be integrated with civil case types
- Criminal case types can be included, but are optional
- Recently updated to reflect 12/1/24 mandate date for phase 1

Mandated Flights

12/1/24



Pop.
250k+

3/1/25



Pop.
60k - 249,999

11/1/25



Pop.
< 60k

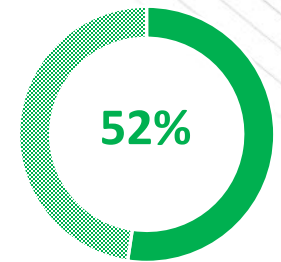
Free Case Alerts

- Attorney of Record and Parties can now receive free case alerts on their cases
- Attorney and Parties may opt out of all case alerts, or on a case-by-case basis

Re:SearchTX – Integration Mandate (Flight 1)

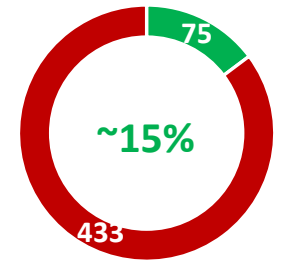
Mandatory Date	County/Office	Kickoff	Stage Connected	Config Mappings	Stage Operational	Solution Validation	Non-Criminal Go-Live
3/1/2025	Harris DC	Complete	11/1/2024	11/22/2024	12/6/2024	2/21/2025	3/1/2025
12/1/2024	Harris CC	Complete	Complete	Complete	Complete	11/1/2024	11/15/2024
10/1/2024	Dallas DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Tarrant CC	Complete	Complete	Complete	Complete	Complete	Complete
	Tarrant DC	Complete	11/1/2024	11/22/2024	12/6/2024	2/21/2025	3/1/2025
12/1/2024	Bexar DC/CC	Complete	Complete	Complete	Complete	11/1/2024	11/15/2024
10/1/2024	Travis DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Collin DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Denton DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Hidalgo DC/CC	Complete	Complete	1/10/2025	1/17/2025	2/14/2025	3/1/2025
12/1/2024	El Paso CC	Complete	Complete	Complete	Complete	10/25/2024	10/28/2024
10/1/2024	El Paso DC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Fort Bend DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Montgomery DC/CC	Complete	Complete	Complete	Complete	11/1/2024	11/15/2024
10/1/2024	Williamson DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Cameron DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Brazoria DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Bell DC/CC	Complete	Complete	Complete	Complete	10/18/2024	10/23/2024
10/1/2024	Nueces DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
10/1/2024	Galveston DC/CC	Complete	Complete	Complete	Complete	Complete	Complete
12/1/2024	Lubbock DC/CC	Complete	Complete	Complete	Complete	11/1/2024	11/15/2024
12/1/2024	Webb DC/CC	Complete	Complete	Complete	Complete	11/11/2024	11/18/2024
12/1/2024	McLennan DC/CC	Complete	10/18/2024	10/25/2024	11/1/2024	11/29/2024	12/1/2024
12/1/2024	Jefferson DC/CC	Complete	Complete	Complete	Complete	11/1/2024	11/15/2024

Mandate Flight 1 - Progress



■ Complete ■ In Progress

Statewide Integration Status



■ Integrated ■ Non-Integrated

Re:SearchTX – Free Case Alerts



The screenshot shows the re:SearchTX pro interface. On the left, there are filters for Location, Case Type, Case Status, and Case Filed Date. The main area displays a table titled 'My Firm's Cases' with columns for Case Filed Date, Case Description, Case Number, Case Type, Location, Case Status, and Case Alerts. Two rows are visible, each with a green box around the 'Case Alerts' column icon. Below the table, there is a 'Help' button. An inset window shows an email titled 'Case Alert: FCA-9-20-24-2 | FCA Night Test 2 - robert.wilken.rw@gmail.com'. The email content includes: 'Hi Robert Wilken, New filing(s) were added to case FCA Night Test 2 - FCA-9-20-24-2. Location: Chambers County - County Court. 1. Motion. Filing Description: Motion to dismiss. Filed On: 10/1/2024. 2. Motion. Filing Description: Motion to quash. Filed On: 10/2/2024. View Online: https://researchtx-stage.tylerhost.net/CourtRecordsSearchViewCase/2268fb4b94e843c845375794622010d. Thanks, re:SearchTX Customer Service. Questions? Visit our Self-Service Support or Contact Support at: Phone: (844)307-8720. Email: research.support@tylertech.com'.

- Attorneys of Record and Parties can now receive free case alerts on their cases
- Case alert emails are delivered when there is a new filing or hearing added to a case record
- AoR and parties may opt out of all case alerts, or on a case-by-case basis
- Case Alert emails now have the case number included in the subject line for easy identification



Appendix

Re:SearchTX – Integration Mandate (Flight 2)



Mandatory Date	County/Office	Kickoff	Stage Connected	Config Mappings	Stage Operational	Solution Validation	Non-Criminal Go-Live
3/1/2025	Hays	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Brazos	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Smith	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Ellis	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Johnson	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Guadalupe	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Midland	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Ector	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Comal	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Parker	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Kaufman	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Taylor	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Randall	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Grayson	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Wichita	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Gregg	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Tom Green	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Potter	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Rockwall	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Hunt	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Bastrop	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Bowie	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Liberty	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Victoria	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Angelina	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Orange	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Coryell	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Henderson	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Walker	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Harrison	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	San Patricio	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Wise	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Starr	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Nacogdoches	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025
3/1/2025	Hood	11/4/2024	11/20/2024	11/27/2024	12/4/2024	1/15/2025	1/30/2025