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PROCESS SERVERS - DISCIPLINARY ACTION LOG
(Effective 05/29/2024)

Last Name	First Name	Complaint Number	Violation	Rule Violation	Disciplinary Action	Date of Final Order	First Disciplinary Action (Yes/No)
Lightner	Jason	PS2014-0004	Failure to execute service of process	JBCC Rule 8.4(b)	Refuse to renew certification for 1 yr	June 29, 2015	No
Flores	Rene	PS2014-0010	Falsifying Return of Service (ROS)	JBCC Rule 8.4(b)	1 yr probated suspension	March 12, 2015	Yes
Smith	Keith	PS2014-0021	Falsifying ROS	JBCC Rule 8.4(b)	1 yr probated suspension & complete approved civil process server course	March 12, 2015	Yes
Waldrup	James	PS2014-0023	Failure to make and document specified number of attempts to serve process, failure to provide Affidavit of Service requested by Complainant	JBCC Rule 8.4(b)	1 yr probated suspension & complete approved civil process server course	March 23, 2015	Yes
Dowlearn	Wanda	CPS-15-04802-002	Engaged in unprofessional conduct	JBCC Rule 8.4(b)	Letter of Reprimand with comment	June 29, 2015	Yes

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Richardson	William	CPS-15-02055-012	Failure to file ROS & failure to execute service of process	JBCC Rule 8.4(b)	Refuse to renew certification for 1 year	June 22, 2015	Yes
Hilow	James	CPS-15-00623-070	Represented incorrect time on Return of Service (ROS)	JBCC Rule 8.4(b)	Letter of Reprimand w/comment	March 17, 2016	Yes
LaFleur	Denise	CPS-15-10483-072	On ROS, Respondent represented delivered process to defendant in person when she did not.	JBCC Rule 8.4(b)	Probated suspension for 12 mths; complete civil process service educational course, no violations during probated suspension period	March 17, 2016	Yes
Andrews	James	05-PS-2016	While attempting to execute process, threatened client with arrest; failure to update address with JBCC within 30 days	JBCC Rules 8.4(b) and 3.12(c)	Letter of Reprimand	September 6, 2016	Yes
Zapata	Lillian	11-PS-2016	Failure to complete Return of Service (ROS)	JBCC Rules 8.4(b)	Letter of reprimand; Complete civil process service educational course	September 6, 2016	Yes
Casas	Raymond	16-PS-2016	Failure to treat everyone with respect	Code of Ethics	Letter of reprimand;	August 23, 2017	Yes

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			by leaving threatening business card; engaging in conduct involving misrepresentation and exaggerating authority by stating can serve process on anyday.	(COE) 1; 6; 14(e)	complete 7-hr civil process service education within 6 mths of the date of the Final Order		
Lane	Sergio	26-PS-2016	Failure to respond to JBCC on complaint; failure to update address with JBCC within 30 days	JBCC Rules 3.12(b) and 3.12(c)	Letter of reprimand	September 6, 2016	Yes
Ortega	Pablo	46-PS-2016	Failure to submit proper returns of service; failure to promptly respond to complainant's inquiries regarding returns	JBCC Rules 8.4(b), Code of Ethics (COE) 2(a), 9	Letter of Reprimand & complete Civil Process Service education course Compliance Order: Respondent's certification suspended until such time; RE-TAKES 7-hr civil process service education; and \$500 admin penalty due	December 21, 2016 December 14, 2018	Yes

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					within 6 mths after the date of the Compliance Order.		
Dial	Frankie	55-PS-2016	Respondent stated on a ROS he “delivered” a motion and citation to the complainant when in fact it was drop-served	COPC 2(a)(b)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	February 9, 2017	Yes
Haley	Scott	61-PS-2016	Failed to deliver process to the proper person and provide an accurate return of service	COPC 2(a)(b)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	February 9, 2017	Yes
Stahl	John	65-PS-2016	Failure to serve proper copy of citation; served petition missing an exhibit; failure to maintain current contact info with JBCC	JBCC Rule 8.4(b); JBCC Rule 3.12(c)	Letter of reprimand; complete civil process service education course	May 31, 2017	Yes

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Bryant	James Lee	68-PS-2016	Failure to file Affidavit in Support of Substitute Service with the court; failure to provide affidavit to complainant	JBCC Rule 8.4(b)	Letter of reprimand	May 31, 2017	Yes
Espinosa	Andrew	72-PS-2016	Falsely stated he attempted repeatedly to serve an Affidavit of Attempted Service	Code of Ethics (COE) 2(c)	Letter of reprimand; complete 7-hr civil process service education within 6 months of the date of the Final Order	February 9, 2017	Yes
Richardson	Troy	76-PS-2016	Served process on ten cases without being certified; indicated incorrectly on officer's return that he was a deputy; failure to file timely answer with JBCC	Code of Ethics (COE) 2(c); 10; 14(1)	\$1,000 admin penalty; refuse to renew or obtain certification until admin penalty is paid	May 31, 2017	Yes
Zubras, Jr	Vincent	79-PS-2016	Process Server sent threatening text to complainant's client to make arrangements to meet to accept court process or the case would be referred to judge for	Code of Ethics 6	Letter of reprimand	October 17, 2018	Yes

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			potential contempt of court				
Eggleton	Joretha	07-PS-2017	Failure to timely return service documents to complainant including affidavit detailing service attempts; failure to record dates of alleged service attempts for unserved documents, officer's return was blank; failure to file timely answer with JBCC; failure to update contact information with JBCC; failure to respond to requests for information during investigation	Code of Ethics (COE) 2(a); 8; 9; 10	\$500 administrative penalty	August 4, 2017	Yes
Lively	Jamie	08-PS-2017	Failure to serve documents after cashing check for payment of service; failure to respond to Complainant's requests for update on service, failure to return service documents to	Code of Ethics (COE) 2(c); 8; 9; 10; 14(e)	Letter of reprimand; complete civil process service education	August 4, 2017	Yes

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			Complainant; failure to file an answer and cooperate with JBCC investigation				
Harlee	Brandon	15-PS-2017	Failure to execute service of process; failure to return service documents; failure to communicate and respond to Complainant	Code of Ethics (COE) 9; 14(e)	Letter of reprimand; \$250 admin penalty; complete civil process service education course	August 4, 2017	Yes
Ezell	Jason	21-PS-2017	Stated he personally served complainant when in fact it was a drop-serve	Code of Ethics 2(a)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	November 3, 2017	Yes
Thornton	John	34-PS-2017	Failed to file a ROS and unresponsive to complainant; Respondent unable to serve defendant did not send documents first-class mail as ordered by the court; did not reply to	Code of Ethics (COE) 9; 10	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	November 3, 2017	Yes

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			complainant attorney demand ltr				
Ronje	Santos	42-PS-2017	Respondent stated wrong date of service in Return of Service affidavit	Code of Ethics 2(a)	Letter of reprimand; complete 7-hour civil process service education within 6 months of the date of the Final Order	February 2, 2018	Yes
Flores	Eugene	47-PS-2017	Served process in a case he was the plaintiff	Code of Ethics (COE) 2; 4	Letter of reprimand; complete 7-hr civil process service education w/in 6 mths of the date of the Final Order; required to submit affidavit to JBCC each month that he did not serve lawsuits he filed	February 2, 2018	Yes
Stanfield	David	52-PS-2017	Filed a false Return of Service	Code of Ethics 2	Letter of reprimand; complete 7-hr civil process service	February 2, 2018	Yes

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					education w/in 6 mths of the date of the Final Order		
Robinson	Rock	54-PS-2017	Respondent wore a badge that closely resembled a law enforcement badge when he served the complainant	Code of Ethics 7	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	February 2, 2018	Yes
Woodward King	Melissa	57-PS-2017	Respondent erroneously drop-served the complainant, a female thinking the name of the defendant to be a female; Affidavit of Service filed was not not notarized and the time of service was not specified	Code of Ethics 2(a)	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the date of the Final Order	August 3, 2018	Yes
Rodriguez	Richard	76-PS-2017	Failed to prepare a Return of Service (ROS)	Code of Ethics 2	Letter of reprimand; complete 7-hr civil process service education within 6 mths of the	October 17, 2018	Yes

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					date of the Final Order		
Davis	Charlie	85-PS-2017	Process Server completed a return with numerous inaccurate and false statements	Code of Ethics (COE) 2; 14(e)	Letter of reprimand; complete 7-hr civil process service education within six mths of the date of the Final Order	October 17, 2018	Yes
Holmes	Ronnie	PSC-0005	Respondent filed an incomplete return of service that did not contain any information about the service.	Code of Ethics (COE) 2(a); 14(e)	Reprimand	August 3, 2018	Yes
Davis	Darron	PSC-0009	Respondent falsified a Return of Service (ROS) stating he personally served a Harris Cty Deputy; deputy was securing an arrest of a suspect which deputy's work log confirms; respondent was convicted of a misdemeanor, which he did not report to the Commission.	Code of Ethics (COE) 2(a)(c); 7; 13(a); 14(e)	Suspension for 12 mths; complete 7-hr civil process service education within 12 mths of the date of the Final Order	January 9, 2019	Yes

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Woodward King	Melissa	PSC-0015	Respondent failed to complete service; complainant informed respondent she would find another process server to complete service and requested a refund; respondent was unresponsive to complainant's emails and voicemails regarding the status of service. 10/31/2017 respondent emailed complainant that her emails had went to spam and she was just seeing them, but would issue a refund in 48 hours, but failed to do so; respondent didn't respond to complaint timely, after the deadline due to family health issues and failed to reply to investigator's interview.	Code of Ethics (COE) 10; 14(e)	Suspension for a period of 12 mths, with no violations during violation period; admin penalty in the amount of \$100 due w/in 6 mths after the date of the Final Order	January 9, 2019	Yes
Villaraza	Kyle	PSC-0016	Respondent dropped docs at defendant's door without telling	Code of Ethics 2(a)	Reprimand; complete 7-hr civil process	January 9, 2019	Yes

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			him where he placed them; respondent listed 'personal delivery' in the officer's return when he did not personally serve the defendant; defendant former spouse found them on the ground and brought them to the complainant; during Investigator interview, respondent stated: he did not confirm defendant's identity; he placed the documents on the ground outside the front door, and he did not tell the defendant where he placed the documents.		service education within 6 months after the date of the Final Order		
Heath	Kenneth	PSC-0021	Failed to include: cause number, case name, court id #, certification #, certification exp date, county and description of document on return of	Code of Ethics 2(a)	Reprimand; \$250 admin penalty due w/in 6 mths after the date of the Final Order	December 7, 2018	Yes

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			service; Failed to sign the return under penalty of perjury				
Zepf	Arthur 'Kurt'	PSC-0027	Respondent entered the wrong date of service on the officer's return; respondent failed to enter certification expiration date on the officer's return for service	Code of Ethics (COE) 2(a); 4(b)	Assess an admin penalty of \$250 due within 6 mths after date of Final Order	July 21, 2021	Yes
Hartman	Stephen	PSC-0028	Process Server convicted of deadly conduct	Code of Ethics 14 (c); Commission Rule 5.4(a); Commission Rule 5.6(a)	Refuse to renew; \$500 admin penalty due within 12 mths after the date of the Final Order	August 3, 2018	Yes
Stanfield	David	PSC-0042	Process Server filed a false Return of Service	Code of Ethics (COE) 2(b); COE 13(b)(3); COE 14(j)	\$500 admin penalty due w/in 1 year after the date of the Final Order	December 7, 2018	No
Lively	Jamie	PSC-0043; 0077; and 0083	Repondent falsified info on Return of Service (ROS); claimed she served a defendant at a cty jail and failed to communicate with	Code of Ethics (COE) 2; COE 9; and COE 10	Revocation; Admin penalty of \$500/per each violation of 6 violations for a total \$3000 due	July 10, 2019	Yes

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			complainant regarding ROS; and did not complete 4 assignments after accepting pymt and failed to respond to complainant's inquiries; failed to file and answer with the Commission		6 mths after date of Final Order		
Tijerina	Randy	PSC-0047	Respondent stated he served an affidavit of service to defendant when he delivered documents to defendant's wife; failed to update address with the Commission	Code of Ethics (COE) 2(c); COE 8; and COE 10	Reprimand; certification suspended for 6 mths after the date of the Final Order; admin penalty of \$250 due within 6 mths after the date of the Final Order	July 10, 2019	Yes
Bravo	Eloy	PSC-0055	Respondent admits to completing and signing another PS name on a Return Of Service (ROS); included his certification # & exp date on the ROS	Code of Ethics (COE) 2(b); COE 14(e)	Reprimand; \$500 admin penalty due within 6 mths after the date of the Agreed Order; complete 7-hr civil process service education within	March 13, 2019	Yes

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					6 mths of the date of the Agreed Order		
Benson	Kevin	PSC-0056	Respondent did not complete process service assignments; did not reply to req for info from complainant emails dated 03/12, 03/13, and 03/15; Respondent did not file an answer with JBCC and Respondent did not provide pictures of completed service in his answer requested by JBCC Investigator	Code of Ethics (COE) 9; COE 10	Reprimand; complete 7-hr civil process service education within 6 months of the date of the Agreed Order	March 13, 2019	Yes
Rodriguez-Balderas	Cynthia	PSC-0057	Respondent did not timely file an answer to complaint; did not update her mailing address with the Commission	Code of Ethics (COE) 9; Commission Rule 3.12(c)	Reprimand	July 10, 2019	Yes
Moreton	Billy	PSC-0063	Respondent failed to respond to complainant regarding service; failed to file an answer with Commission	Code of Ethics (COE) 2; COE 9; and COE 10	Reprimand; Admin penalty of \$250 due within 6 mths after the date of the Final Order	July 10, 2019	Yes

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Antkowiak	Matthew	PSC-0065	Respondent failed to include certification # and exp date on ROS affidavit; ROS was not verified, sworn before a notary, or signed under penalty of perjury	Code of Ethics 2(a)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	December 12, 2019	Yes
Hilow	James	PSC-0069	Respondent falsified info on Affidavit of Process Server so the court would grant an order for sub service and falsified the # of times attempt service	Code of Ethics (COE) 2(a)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	August 2, 2019	Yes
Dunbar	Sandra	PSC-0072	Respondent failed to submit affidavits of service, despite multiple phone and email; failed to file an answer with Commission; and did not respond to investigator interview request	Code of Ethics (COE) 2(a); COE 9 and COE 10	Reprimand; Admin penalty of \$250 due within 6 mths after the date of the Final Order	December 12, 2019	Yes
Foster	Christine	PSC-0073	Respondent submitted an amended Return of Service without an order from the court	TRCP 118	Reprimand	August 2, 2019	Yes

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			approving the amendment				
Fobbs	Shanita	PSC-0080	Respondent stated she personally served defendant when she did not and did not provide an accurate ROS; respondent exaggerated affiliation claiming she was delivering on behalf of Dallas Cty; respondent crossed out and replaced last name with a different name after checking Dallas Cty Appraisal District; and respondent taped citation to door of residence w/out obtaining a court order for substituted service	Code of Ethics (COE) 2(a); COE 6; and COE 14(h)	Reprimand; complete 7-hr civil process service education due within 6 months of the date of the Final Order	December 12, 2019	Yes
Shepherd	Steele	PSC-0084	Respondent failed to include his certification # and exp date on ROS; Respondent listed the registered agent on the Officer's return	Code of Ethics (COE) 2(a); and COE 8	Reprimand; complete 7-hr precertification civil process service education due within 6 months	November 1, 2019	Yes

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			instead of the company listed as the defendant on the citation		of the date of the Final Order		
Whitehead	John	PSC-0086	Respondent did not include exp date of his certification on ROS	Code of Ethics 2(a)	Reprimand	August 2, 2019	Yes
Tierney	Dustin	PSC-0090	Respondent admits to leaving notice: he was registered with Texas Supreme Court (SC) and has the same authority as a sheriff/constable to serve; respondent admits he cited TX Penal Code 38.16 relating to preventing execution civil process, class C misdemeanor	Code of Ethics (COE) 6; COE 14	Reprimand	November 1, 2019	Yes
Ramsey	Tyler	PSC-0092	Respondent failed to update mailing address, submit an answer to complaint, failed to cooperate w/investigator's interview; unresponsive to communicate with complainant; failed to	Code of Ethics (COE) 2(a), COE 8, COE 9 and COE 10	Refuse to renew respondent certification for 1 yr after date of the Final Order; if Respondent renew before Final Order signed certification is	April 19, 2021	Yes

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			submit Returns of Service (ROS) to complainant; respondent refused to cooperate with complainant staff to complete (ROS) and return equipment; judge did not accept ROS cause respondent failed to state his name, certification # and exp date and complete service address on return		suspended for 1 yr commencing date of Final Order.		
Woodhall	Brittany	PSC-0099	Respondent was hired by complainant to serve process; respondent failed to respond to complainant's inquiries and refuse to file returns of service with the court of return to complainant; respondent did not update her address with the Commission; respondent failed to submit an answer to complaint; and	Code of Ethics (COE) 8; 9; 10	Refuse to renew certification for one yr after date of Final Order; in the event respondent renew certification before Final order is signed, the Commission suspends certification for one year commencing on	April 14, 2021	Yes

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			respondent did not respond to investigator's multiple attempts for an interview.		the date of the Final Order		
Fults	Lynne	PSC-0103	Respondent falsified information on Return of Service by claiming attempt on two dates: June 8 and June 13, 2018; video footage and phone call log indicate respondent was not on premises and did not make phone calls on that date; respondent filed a motion for substituted service alleging attempt service on those dates; complainant filed a motion to quash (granted) based on supporting documents indicating complainant was not served and based on respondent's affidavit errors.	Code of Ethics (COE) 2(a)(b)	Suspension for 6 mths commencing date of Final Order; assess an admin penalty in the total amount of \$500 and complete 7-hr precertification civil process service education due within 6 mths after date of Final Order	February 7, 2020	Yes

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Cardwell	Sharon	PSC-0121	Respondent left notice with complainant making false claims	Code of Ethics (COE) 6; 14(e)	Reprimand	August 7, 2020	Yes
Salgado	Christina	PSC-0122	Respondent did not provide accurate affidavit of due diligence by stating she spoke with the complainant while attempting to serve process; respondent did not cooperate with JBCC Investigator on the investigation interview	Code of Ethics 2(a-d); COE 10	Suspension, fully probated for 6 mths commencing after date of Final Order (FO); complete 7-hr precertification civil process service education due within 6 mths of the date of the FO, the CE requirement is in addition to the CE required for renewal	May 1, 2020	Yes
Jackson	Kerry	PSC-0125	Respondent left notice for defendant taped to front gate stating the following: respondent certified with Supreme Court (SC); defendant must call respondent to avoid	Code of Ethics (COE) 6; 14(e)	Reprimand	May 1, 2020	Yes

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			embarrassment and additional court fines of serving fees for additional attempts to serve; respondent threatened defendant that a court order could be placed on her employment/residence and cited Texas Penal Code 38.16, Class C misdemeanor				
Lively	Jamie	PSC-0127	Respondent claims she served a defendant at his residence when he was incarcerated in federal prison; respondent failed to respond to complainant request for documentation; and respondent failed to file an answer and respond to investigator's interview request.	Code of Ethics (COE) 2(a-d); 9; 10; 14(e)	Assess an admin penalty in the total amount of \$4500 due within 6 mths after the date of the Final Order	August 5, 2021	Yes
Lara	Ruben	PSC-0132	Complainant's mother contacted respondent in response to his business card left at	Code of Ethics (COE) 2(a); 14(a)(h)	Reprimand; complete 7-hr precertification civil process	August 7, 2020	Yes

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			her residence; respondent requested defendant mother accept service on behalf of her son and respondent admitted he explained to the complainant that she was going to receive a 'Citation and Petition; and plaintiff's counsel next step is file a Rule 106 motion.		service education due within 6 mths after date of Final Order		
Tan	Matthew	PSC-0135	Respondent did not notify the Commission of the change of mailing address	Commission Rule 3.12(c)	Reprimand	August 24, 2020	Yes
Williams	Gregory	PSC-0142	Respondent served process on behalf of his brother; signed the Return of Service (ROS) claiming he had served the defendant; and respondent did not respond to investigator's request for an interview.	Code of Ethics (COE) for Process Servers (PS) 2(a); COE 2(c); COE 9; COE 14(a)(e), and (g)	Refuse to renew certification for one yr after date of Final Order; and complete 7-hr precertification civil process service education	August 3, 2021	Yes
Williams	Mark	PSC-0143	Respondent state in Return of Service	Code of Ethics COE)	Refuse to renew certification for	July 28, 2021	Yes

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			(ROS) he served process, when in fact his brother served process on his behalf; respondent signed ROS he was 'certified' under Texas Supreme Court; and judge determined he filed a false ROS.	2(a-d); 6; 14 (a)(e)(g)	one yr after date of Final Order; if respondent renews before Final Order is signed, Commission revokes Respondent's certification for a period of one yr after the date of the Final Order.		
London	Ariele	PSC-0144	Resp falsified a Return of Service (ROS) that she personally served the complainant when she did not; Resp filed a ROS stated that she was certified by Texas Supreme Court (SC), PS are certified by JBCC, not SC; and Resp did not file an answer to complaint or investigator's req to interview	Code of Ethics 2(a)(b)(c); 6 and 10	Refuse to renew Respondent's certification effective date of the Final Order.	April 19, 2022	Yes
Maier	Mark	PSC-0146	Respondent stated in Return of Service	Code of Ethics	Refuse to renew or issue a new	July 28, 2021	Yes

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			(ROS) that he personally served defendant at his residence, when the defendant was out of the country; respondent admitted in interview with investigator he actually did not serve defendant personally as stated in ROS.	(COE) 2(a-d); 6; 14 (e)	certification for a period of two yrs upon the date of Final Order; if respondent renews before Final Order is signed, Commission revokes Respondent's certification for a period of two yrs after the date of the Final Order.		
Khan	Ajaz	PSC-0149	Respondent left docs taped to the door w/out a court order; respondent was videotaped after 10 pm tossing docs on another litigant's porch, made no attempt to knock on door and identify the person to be served or execute service by delivering service to litigant; and	Code of Ethics (COE) 2(a)(b)(c)(d); COE 14	Suspension, fully probated for 6 mths commencing after date of Final Order (FO); complete 7-hr precertification civil process service education due within 6 mths of the date of the	May 14, 2021	Yes

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			respondent stated in return of service (ROS) that he personally served defendants when he, admitted improperly drop-serving one and drop-serving the other		FO, the CE requirement is in addition to the CE required for renewal		
Casares	Genoveva	PSC-0151	Respondent admitted she misrepresented herself to complainant as a process server employed under the Governor of Texas and the Supreme Court to serve process.	Code of Ethics 6	Reprimand	May 1, 2020	Yes
Maier	Mark	PSC-0152	Respondent stated in Return of Service (ROS) at residence, when in fact, the defendant was deceased.	Code of Ethics (COE) 2(a-d); 14 (e)	Refuse to renew or issue a new certification for a period of two yrs upon the date of Final Order; if respondent renews before Final Order is signed, Commission revokes Respondent's	July 28, 2021	Yes

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					certification for a period of two yrs after the date of the Final Order.		
Hubbs	Douglas	PSC-0155	Respondent admitted to falsifying a Return of Service (ROS) to complainant's wife at residence, when complainant's wife was at work; respondent admitted to wearing a badge that resembled a law enforcement badge, which is confirmed on video.	Code of Ethics (COE) 2(a)(b)(c)(d); COE 14	Reprimand; Refuse to renew respondent certification for 5 yrs after date of the Final Order (FO); admin penalty of \$100 for 6 violations, total of \$600 after the date of the FO	May 14, 2021	Yes
Woodward-King	Melissa	PSC-0159	Respondent claimed she was unable to serve complainant on 12/18/2018 when complainant works from home and was at home. Resp claimed in her return of non-service she made several attempts to serve her, but it was a property the complainant lived 10	Code of Ethics 2(a)(b)(c)(d); 10; 14 and JBCC Rule 3.12(b)	(1) Respondent certification is revoked if certified by May 7, 2021 for 5 yrs after the date of the Final Order; (2) if Respondent is not certified by May 7, 2021, Commission will refuse to	April 19, 2022	No

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			yrs ago and not the address on the citation; and resp did not file an answer to complaint		renew Resp certification for 5 yrs after the date of the Final Order; and (3) assess an admin penalty of \$250/per each of the 7 rule violations, total of \$1,750 due w/in 6 mths after the date of the Final Order.		
Cooks-Pleasant	Latonya	PSC-0165	Respondent did not include correct address on affidavit of service or correct description of the complainant	Code of Ethics (COE) 2(a)(b)(d)	Reprimand; complete 7-hr precertification civil process service education due within 6 months of the date of the Final Order	May 14, 2021	Yes
Rodriguez	Maria	PSC-0169	Complainant claims Respondent did not personally serve him; respondent provided height and weight of complainant, however, complainant challenged service of	Code of Ethics (COE) 2(a)(b)	Reprimand; assess an admin penalty of \$250 due w/in 6 mths after the date of the Final Order; and complete 7-hr	November 8, 2021	Yes

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			process to court, and court granted complainant's motion to dismiss for falsified service.		precertification civil process service education course approved by Commission w/in one year after date of Final Order		
Lively	Jamie	PSC-0174	Respondent claimed to have served several defendants but failed to return affidavits of service or respond to complainant's request for information; and respondent failed to file an answer and respond to investigator's interview request.	Code of Ethics (COE) 9; 10	Assess an admin penalty in the total amount of \$4500 due within 6 mths after the date of the Final Order	August 5, 2021	Yes
Espinoza	Isaac	PSC-0182	Complainant states the defendant in a case involving Respondent sub-served defendant's 9-yr old son, a minor, w/docs intended for defendant; resp admitted to complainant he sub-	Code of Ethics 2(a)(b)(c)(d); 9; 10; and 14	Commission admin penalty of \$250/per each (7) rule violation, total \$1,750 to be paid one yr after date of Final Order; complete 7-hr	April 19, 2022	Yes

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			served docs to the minor w/out a court order but state in ROS filed w/court that he served the defendant at her residence.		precertification civil process service education course approved by Commission w/in one year after date of Final Order, which is separate and in addition to continuing education req for renewal certification.		
Kessler	Janie	PSC-0190	Resp referenced a copy of her business card submitted by complainant, misleading manner, part of the TX Penal code 38.16(a) and omitted TX penal code 38.16(b)	Code of Ethics 6; 14(e)	Reprimand	April 19, 2022	Yes
Autrey	Lashundra	PSC-0207	Resp did not file an answer to complaint; or respond to Commission Investigator req for an interview	JBCC Rule 3.12(b)	Reprimand	April 19, 2022	Yes

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Dowdle	Peter	PSC-0215	Respondent failed to respond to complainant's texts, with regards to dates/times available to be served; complainant accused respondent of intentionally delaying service, no response from respondent; respondent admitted he did not respond timely and after four attempts he served the document by alternative service.	Code of Ethics 9	Reprimand	May 6, 2022	Yes
Gholston	Adrienne	PSC-0223	Resp admitted complainant was never personally served; did not verify accuracy info on the Return of Service she signed.	Code of Ethics 2	Reprimand; admin penalty of \$250 due within 6 mths after date of Final Order	May 11, 2022	Yes
Sanchez	Leopold	PSC-0224	Resp misrepresented himself as a friend of the complainant to enter complainant's home to serve process	Code of Ethics (COE) 14(e)	Reprimand	August 5, 2022	Yes

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Alexander	Dion	PSC-0233	Resp failed to respond Investigator interview req	Code of Ethics 10	Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order	May 11, 2022	Yes
Branch	Rayquel	PSC-0240	Resp failed to submit an answer to complaint; respond to Investigator's email request(s) for interviews and Investigator's phone call.	Code of Ethics (COE) 10	Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order	August 5, 2022	Yes
Leshner	Scott	PSC-0242	Resp admitted complainant was never personally served; Resp stated he accidentally tapped 'personally served' and submitted affidavit; resp did not know description of complainant	Code of Ethics 2(a) and 10	Reprimand; admin penalty of \$350 due within 6 mths after date of Final Order	May 11, 2022	Yes
Harris	Ronald	PSC-0249	Resp emailed complainant confirming documents served, requesting and accepting payment from complainant; resp failed to respond to complainant's texts	Code of Ethics (COE) 9; COE 10 and COE 14e	Two prong sanction: (1) Respondent's certification is expired when considered by the Commission for issuance of	August 5, 2022	Yes

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			and email requesting copies of three returns as proof of service; resp failed to file an answer to complaint and respond to Investigator email request for an interview and phone call.		Final Order, future apps for certification as a PS filed by Resp are denied for a 2-yr period after the date of the Final Order, (2) if Respondent files an app for certification that is active when the matter is considered by the Commission for issuance of Final Order, certification is revoked and prohibited from serving process for a two-year period after the date of Final Order		
La Fleur	Denise	PSC-0250	Respondent failed to file an answer to the complaint, and respond to Investigator email request for an	Code of Ethics 10	Reprimand; admin penalty of \$100 due within 6 mths after date of Final Order	August 5, 2022	Yes

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			interview and phone call				
Schuster	Rebecca	PSC-0251	Respondent signed/filed a false return of service (ROS) with the court, after noticing the age discrepancy between the person served, date of birth of the defendant and her work order when she returned to her car after the serve; respondent declared under penalty of perjury the ROS the correct person was served; and respondent stated after reading notes on a citation issued by EZ Messenger realized the discrepancy between the defendant's age and the person age that was served and respondent signed a statement drafted by EZ Messenger	Code of Ethics (COE) 2(a)(b)(d)	Reprimand; complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order	August 5, 2022	Yes

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			admitting she did not serve the correct person				
Branch	Rayquel	PSC-0262	Respondent signed a ROS that she personally served the complainant when she did not; respondent failed to submit an answer to the complaint and respond to Investigator's email request for an interview and phone calls	Code of Ethics (COE) 2(a)(b)(d), COE 10	Reprimand; deny application for certification if filed by Respondent in the future; admin penalty of \$100 for each violation, total of \$400 due within 6 mths after the date of the Final Order	August 5, 2022	Yes
La Fleur	Denise	PSC-0266	Respondent failed to submit and answer to complaint and respond to Investigator's emailed request for an interview and phone call	Code of Ethics 10	Reprimand; assess an admin penalty of \$100 due within in 6 mths after the date of Final Order	August 5, 2022	Yes
Sampa	Christopher	PSC-0268	Respondent submitted a false return of service with ABC Legal, which filed with Ft Bend County that he personally served the	Code of Ethics (COE) 2(a)(b)	Reprimand	November 8, 2022	Yes

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			complainant which he did not; investigation by Commission staff revealed respondent made an error completing an online form provided by the firm, however, respondent has cooperated with the firm to correct his error				
Ramadan	Mousa	PSC-0275	Respondent submitted a False Return of Service (ROS), filed with Harris Cty, TX stating he personally served the complainant when he did not; respondent submitted his answer with the Commission admitting he served the complainant's son and did not personally serve the complainant	Code of Ethics (COE) 2(a)(b)	Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	May 15, 2023	Yes
Morgan	Shawn	PSC-0283	Respondent failed to submit and answer to complaint and	Code of Ethics 10	Reprimand; assess an admin penalty of \$100	August 5, 2022	Yes

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			respond to Investigator’s emailed request for an interview and phone call		due within in 6 mths after the date of Final Order		
Durrett	Morgan	PSC-0285	Respondent mistreated the defendant by yelling, cursing at defendant’s door; and yelled at defendant’s neighbor, alerting them of pending lawsuit	Code of Ethics (COE) 1; 14 (a)	Reprimand; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	February 3, 2023	Yes
Allen	Greg	PSC-0291	Respondent made statements such as, ‘sure clown’; ‘pay what you owe thief’ to the complainant	Code of Ethics (COE) 1; 14 (a)	Reprimand; Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$1000 due within in 6 mths after the date of Final Order	February 8, 2023	Yes

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Robinson	Terrance	PSC-0327	Respondent forcibly pushing on complainant's front door, while attempting service, as the complainant attempted to close the door	Code of Ethics 1	Reprimand; assess an admin penalty of \$500 due within in 12 mths after the date of Final Order	May 15, 2023	Yes
Becker	Twana	PSC-0332	Respondent provided a crumpled up, illegible Affidavit of Service that could not be filed with the court; respondent stated the complainant was an 'idiot'; respondent did not respond to complainant email request on status; and respondent failed to submit an answer to the complaint, failed to respond to phone calls from Investigator	Code of Ethics (COE) 1, 2(a), 9, 10	Reprimand; assess an admin penalty of \$1000 due within in 12 mths after the date of Final Order	August 4, 2023	Yes
Espinoza, Jr.	Melvin	PSC-0333	Respondent failed to respond to Commission Investigator interview request	Code of Ethics (COE) 9, 10	Reprimand	August 4, 2023	Yes

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Morgan	Shawn	PSC-0344	The party to be served was the complainant; the Respondent stated on Return of Service he served, when in fact he served the complainant's husband; Respondent stated in an Amended Affidavit of Service he served the complainant when in fact it was the complainant husband; complainant husband attested in a sworn affidavit he filed with the court he was served and not the complainant; respondent failed to respond to Commission Investigator request for an interview.	Code of Ethics (COE) 2(d), 10, 14(h)	Suspension for 60 days; Complete 7-hr precertification civil process service education course approved by the Commission due within 6 months of the date of the Final Order; assess an admin penalty of \$700 due within in 6 mths after the date of Final Order	May 15, 2023	Yes
Philly	John	PSC-0350	The Respondent incorrectly entered the complainant's address as a confirmed residence	Code of Ethics 2(d)	The Commission assess admin penalty of \$500 to be paid after the date of Final	August 4, 2023	Yes

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			for complainant’s son; the defendant resides in Dallas-Ft Worth complex not the complainant; respondent filed an inaccurate Declaration in Support of Request of Alternative Service; respondent admitted to Investigator the address should have been listed as a non-serve because he had obtained info that the Defendant reside in Dallas, TX prior to filing the Declaration.		Order; complete 2 hrs CE in Ethics no later than one year after Settlement is signed		
Compean	Lorena	PSC-0358	The respondent state she personally served the complainant; however, complainant provided a notarized affidavit from her supervisor she was at work the respondent allegedly claimed she served complainant.	Code of Ethics 2(a)(b)(d)	Complete 7-hr precertification civil process service education course approved by the Commission due within 12 months after the date of the Final Order; assess admin penalty of	August 4, 2023	Yes

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					\$1500 due within the date of Final Order		
Hanna	Gordon	PSC-0360	The Respondent submitted an Affidavit in Support of Motion for Alternative Service containing inaccurate and false info; respondent admitted the info in the Affidavit was false because he did not come to the complainant's door on the following dates stated in the Affidavit	Code of Ethics 2(d)	The Commission assess admin penalty of \$500 due within one year after the date of Final Order; complete 2 hrs CE in Ethics no later than one year after Settlement is signed	August 4, 2023	Yes
Broussard	Briana	PSC-0370	Respondent was notified of a complaint filed on 10/07/2020. 07/15/2021, respondent notified in writing via certified and first-class mail and answer due 08/09/2021, an individual signed for the certified mail 07/19/2021. Respondent did not	Code of Ethics (COE) 9, 10 and Commission Rule 3.12(b)	Reprimand; admin penalty of \$1,500 due within 12 mths after date of Final Order	February 15, 2024	Yes

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			respond to email from Commission on request for an answer. Investigator attempted contact with Respondent through email and phone number on file to conduct interview, however, Respondent did not respond to interview request.				
Khan	Ajaz	PSC-0372	Respondent filed an incorrect Affidavit of Service, respondent admitted he did not see the complainant and left the documents without an order for alternative service; respondent failed to notify the Commission of his plea of no contest to misdemeanor charge; and respondent has a recent disciplinary history	Code of Ethics (COE) 2(a)(b)(d), 13(a)	Revocation	August 4, 2023	No
Buford	John	PSC-0376	Respondent submitted a false Officer Return filed with the court	Code of Ethics (COE)	Complete 7-hr precertification civil process	August 4, 2023	Yes

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			stating he personally served the citation to the complainant, when he served the complainant husband; respondent admitted he did not personally serve the complainant	2(a)(b)(c)(d); 14 (e)	service education course approved by the Commission due within 12 months after the date of the Final Order; assess admin penalty of \$2500 due within 12 mths after the date of Final Order		
Nasr	Michael	PSC-0377	Respondent served the petition to the defendant son; respondent submitted an Affidavit of Service filed with the court, which falsely stated that he personally served the defendant	Code of Ethics (COE) 2(a)(b)(c)(d), 14(c)	Refuse to renew; assess an admin penalty of \$2500 due within the 6 mths after the date of Final Order	August 4, 2023	Yes
Graves-Lewis	Marquisha	PSC-0382	Respondent submitted a written answer 109 days past the due date	Code of Ethics (COE) 9, 10; Commission Rule 3.12(b)	Reprimand; assess admin penalty of \$750 due within 12 mths after the date of Final Order	August 4, 2023	Yes

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Manley	Erica	PSC-0388	Respondent submitted a written answer 542 days past the due date	Code of Ethics (COE) 9, 10; Commission Rule 3.12(b)	Reprimand; assess admin penalty of \$750 due within 12 mths after the date of Final Order	August 4, 2023	Yes
Aldape	Guadalupe	PSC-0396	Respondent failed to provide complainant with contact info for the Commission after the complainant notified her that she wanted to file a complaint against respondent	Code of Ethics (COE) 10	Reprimand	August 4, 2023	Yes
Garcia	Daniel	PSC-0400	Respondent failed to submit an answer to the Commission	Commission 3.12(b); Code of Ethics 10	Reprimand; assess admin penalty of \$100 due within 12 mths after the date of Final Order	November 3, 2023	Yes
Moore	Everett	PSC-0404	Respondent arrived/parked at complainant's home; respondent approached complainant as she exited her vehicle and refused documents;	Code of Ethics 2(a)	Complete 7-hr precertification civil process service education course no later than 12 mths after the	November 3, 2023	Yes

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			respondent went inside complainant garage and placed document on windshield and submitted an inaccurate Authorized Person's Return filed with the court, where he stated he personally served the Complainant		date of the Final Order		
Elemen	Angela	PSC-0418	Respondent falsely stated in a Return of Service she personally served the complainant; Respondent admitted she may have left the documents with the complainant spouse and apologized in her response	Code of Ethics (COE) 2(a)(b)(c)(d); COE 14(e)	Revocation for 2 years upon date of Final Order; assess admin penalty of \$2500 due within 12 mths after the date of Final Order	November 20, 2023	Yes
Hulkewicz	David	PSC-0426	Respondent sent a text to the complainant whom he was attempting to serve: Texas Penal Code (TPC) 38.16 is in effect, which relates to preventing	Code of Ethics 6	Reprimand; assess admin penalty of \$500 due within 12 mths after the date of Final Order	November 20, 2023	Yes

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			execution of process, a criminal offense.				
Jackson	Lindra	PSC-0429	Respondent failed to respond to Commission request to submit a written answer; respondent failed to update her current address to the Commission within 30 days of the change.	Code of Ethics (COE) 8, 10; Commission Rule 3.12(b)	Reprimand; assess admin penalty of \$150 due within 12 mths after the date of Final Order	November 20, 2023	Yes
Rojas	Abraham	PSC-0437	Respondent filed a false Return of Service (ROS) stating he personally served the complainant. Complainant provided credit card statements, flight confirmations, lease agreement and ring videos to show he was in San Diego, CA at the time of the alleged serve. Respondent admitted in his answer and to investigator interview he did not personally serve the complainant and did not amend the ROS.	Code of Ethics (COE) 2(b)(c)(d), 14(e)	Revocation; assess admin penalty of \$2000 due within 12 mths after the date of Final Order	May 3, 2024	Yes

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Nevels	Earl	PSC-0439	Respondent completed and filed a Return of Service stated he served the complainant at her home, when the complainant was not home.	Code of Ethics (COE) 2(b)(c)(d); 14(e)	Revocation (permanent); assess an admin penalty of \$2000 due within 12 mths after the date of Final Order	May 22, 2024	Yes
Young	Sharon	PSC-0451	Respondent alleges while attempting to serve two defendants listed on the petition stated in her answer that a female and male appeared at the door, and she asked for both names. Respondent stated the woman said 'yes' and grabbed the documents, however, Respondent did not ask the male directly if he was the defendant on the petition or hand it to him directly. Respondent stated in her answer she was under the assumption both parties were	Code of Ethics (COE) 2(a)	Complete 7-hr precertification civil process service education course; and assess an admin penalty of \$500 due within the 12 mths after the date of the Final Order	May 22, 2024	Yes

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			standing in front of her.				
Blessing	Kevin	PSC-0452	Respondent filed a false Return of Service (ROS), stating he personally served the defendant when he did not; he personally served the defendant sending an email stating he dropped the documents at her door and wanted her to verify receipt. Respondent failed to provide an answer to the Commission.	Code of Ethics (COE) 2(b)(c)(d); 9, 10, 14(c)	Refuse to renew; assess and admin penalty of \$3000 due within 12 mths after the date of the Final Order	May 22, 2024	Yes
Edwards	Christina	PSC-0455	Respondent used a door notice stating she was certified by the Supreme Court (SC)	Code of Ethics (COE) 6	Reprimand; assess an admin penalty of \$500 due within 12 mths after date of Final Order	May 3, 2024	Yes
Ruiz	Nancy	PSC-0459	Respondent used a door notice stating she was certified by the Supreme Court of Texas; referencing Texas Penal Code (TPC) 38.16, which relates to preventing	Code of Ethics (COE) 6	Assess an admin penalty of \$500 due within 12 mths after the date of the Final Order	May 22, 2024	Yes

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			execution of process, a Class C misdemeanor.				
Diggs, III	Ira	PSC-0460	Respondent swore in Rule 106 Affidavit he attempted to serve the complainant; complainant provided ring video which showed Respondent did not attempt to serve her.	Code of Ethics (COE) 2(a)(b)(c)(d); COE 14(e)	Reprimand; assess admin penalty of \$2500 due within 12 mths after the date of Final Order	November 20, 2023	Yes
Castillo	Santiago	PSC-0461	Respondent failed to respond to Commission Investigator emails, requesting an interview	Code of Ethics (COE) 9, 10	Reprimand	May 3, 2024	Yes
Crowe	Trevian	PSC-0470	Respondent allegedly falsified numerous returns of service; complainant stated he discovered the Respondent did not serve in 300 cases; respondent was notified of the complaint and requesting to file an answer; certified letter was returned	Code of Ethics (COE) 8, 9, 10; Commission Rule 3.11(b)(c)	Refuse to renew (permanently) or approve app for process server certification; assess an admin penalty of \$2500 due within 12 mths after the date of the Final Order	May 22, 2024	Yes

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			undeliverable; an email was sent requesting an answer, respondent failed to file; and respondent failed to update his address and telephone number on file.				
Martin	Bryan	PSC-0475	Failed to update current address with Commission	Code of Ethics 8	Reprimand	May 15, 2023	Yes
Pardo	Flora	PSC-0497	Respondent allegedly filed false Returns of Service in two different laws. Complainant provided a letter and timesheet from her employer that she was at work; and provided evidence she was on a cruise.	Code of Ethics (COE) 2(b)(c)(d); COE 14(e)	Revocation; assess an admin penalty of \$2000 due within 12 mths after the date of Final Order	May 22, 2024	Yes
Boger	Christina	PSC-0499	Respondent stated she hand-delivered documents to the complainant, whom she described as African-American male; complainant is a white male; document served was left on his doorstep with a hand-	Code of Ethics (COE) 2(a)(b)(c)(d); COE 14(e)	Complete 7-hr precertification civil process service education course no later than 12 mths after the date of the Final Order; assess admin penalty of	November 20, 2023	Yes

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			written note ‘sub serve’; respondent signed false Affidavit of Service and filed with the court; respondent stated in her answer she signed the affidavit without reading it and makes her completely responsible for the issue at hand		\$2500 due within 12 mths after the date of Final Order		
Boger	Christina	PSC-0569	Complainant provided photos of Respondent raising her middle finger while attempting to serve him; respondent wore a badge with the words ‘Texas Ranger’ while attempting to serve the complainant; respondent submitted an inaccurate Affidavit of Service.	Code of Ethics (COE) 1; 2(a)(b)(c)(d); COE 7; COE 14(e)	Revocation; assess admin penalty of \$3500 due within 12 mths after the date of Final Order	November 20, 2023	Yes