HOW TO APPLY FOR PROCESS SERVER CERTIFICATION WITH THE JBCC



TABLE OF CONTENTS

- Process Server Certification Requirements
- Online System overview (what you can do in the system)
- □ How to Apply for Certification *(step-by-step instructions)*
- Process Server Certification Department's Information



THINGS YOU CAN DO IN THE ONLINE SYSTEM

- Submit your Application for New Certification.
- Submit payments for any required fees.
- Check the status of your application.
- Track the progress of your application.
- Upload documentation to your application.
- Withdraw your application (prior to submission).
 - Staff must withdraw if you've already submitted it to us.

- Update your name.
- Update your contact information.
- Print payment receipts.
- Print your application (i.e., application summary)
- Confirm documentation uploaded to your application.
- Obtain your Login Name.
- Reset your forgotten password.



PROCESS SERVER CERTIFICATION REQUIREMENTS



PROCESS SERVER CERTIFICATION REQUIREMENTS

The following steps must be completed in the order shown below:

- 1. Complete a 7-hour civil process service orientation course from our list of approved course providers.
 - The course must be completed within a year of applying for certification.
 - Contact course providers directly for information such as how to register, when, where, and how much it costs.
 - Your must keep a copy of your signed course completion certificate.
- 2. Submit the Application for Certification and pay the application fee via our online system.
 - You must provide your full legal name on the application. No nicknames or preferred names.
 - When paying fees, you must use the name and billing address information of the credit card holder on the credit card payment portion of the application.
 - If the information entered differs from that on file with the credit card company, the payment will not go through, and you will not be able to submit your application.
 - Payments cannot be mailed, nor can information be taken over the phone or via email.
 - You must upload a copy of the orientation course completion certificate to your application for certification.
 - After you submit your application, an automated email is immediately sent to you. The email contains the fingerprint instructions you must complete for the background check. Check your inbox and spam folder for this email.



PROCESS SERVER CERTIFICATION REQUIREMENTS

The requirements for initial certification are continued below:

- 3. Pass a state and national criminal history background check.
 - You **must** be fingerprinted using the JBCC service code for the Process Server Certification department.
 - You will receive the service code via the automated email confirmation is sent to you immediately after submitting your application for certification. You must check your inbox and spam folder for this correspondence.
 - Anything that doesn't have "JBCC-Process Server Certification Program" on it <u>will not be accepted</u>.
 - You **must** upload a copy of your fingerprint receipt to your online application for certification after you've completed the fingerprinting process.
 - You **must** email this department at <u>processservers@txcourts.gov</u> to advise you've uploaded the fingerprint receipt as we are not alerted otherwise. This will help prevent any unnecessary delays with your paperwork.



HOW TO COMPLETE THE APPLICATION FOR NEW PROCESS SERVER CERTIFICATION



- GO TO THE PROCESS SERVER CERTIFICATION DEPARTMENT'S HOME PAGE.
- NOTE: YOU'LL SEE THE PDF GUIDE TO USING THE ONLINE SYSTEM, AND OTHER SLIDE SHOWS AS WELL.
- CLICK ON THE BIG, RED, BUTTON TO ACCESS THE JBCC CERTIFICATION, REGISTRATION LICENSING SYSTEM

JBCC Online Certification, Registration & Licensing System

Important:

If you get a message saying your data already exists in the online system, **do not create another profile**. If you do not recall your login credentials, please do one of the following:

1. Click the "Forgot Login/Password" link and follow the instructions accordingly, or

2. Contact us at processservers@txcourts.gov so a licensing specialist can assist you.



Online System Resources

- Guide to Using the Online System (pdf)
- Watch How to Apply for Renewal- Slideshow (pdf)
- Watch How to Apply for Initial Certification- Slideshow (pdf)
- Watch How to Apply for CE Approval Online-Slideshow (pdf)



IN THE SYSTEM, CLICK ON THE PROCESS SERVERS TAB





IN THE FIRST TIME APPLICANT SECTION, CLICK ON THE CLICK HERE LINK.

	Guardians	Court Reporters	Process Servers	Court Interpreters
Login Name Password	Welcome to	the online licensi Judicial Branch C	ng and certificatio Certification Comn	on system for Texas hission
Forgot Login/Password Password is case sensitive.	The Process Server for persons authoriz requirements, statu http://www.txcourt	Certification program c ted to serve process states, rules, policies and s.gov/jbcc/process-serv	ertifies process servers itewide. For more infori standards, please visit 'er-certification	and improves the standard mation on certification the JBCC website,
	Existing Certifica	ation		
	Existing Individuals,	/Firms registered with S	State Click Here to crea	te online profile.
SITE LINKS To Search for Certified Process Server: Click Here	First Time Applic To apply for New Ce	ant ertification: <mark>Click Here</mark>	<mark>← Click Here</mark>	
To search for an approved Continuing Education Course for Process Server: Click Here	Continuing Educ If you are a Continu	ation Course Provid ling Education Course p	ler provider and need a cou	urse approval: Click Here
For any questions please contact us at processservers@txcourts.gov. For more information, please Click Here	Wassest		1000007	



FIRST, YOU MUST CREATE YOUR ONLINE PROFILE.

On the Initial User Registration page, complete all fields with a red asterisk by them. These are <u>required</u> fields:

- Your full legal name (no nicknames)
- Your Date of Birth (i.e., DOB)
- Your Mailing Address
- Your phone number
- Your email address

In the Online Account Information section, you must:

- Enter a login name
- Enter (i.e., create) a password.

Click Register to start the application process.

_	Initi	al User Registration	Process Server	Certification Refs m	rked with asterisk (*) are req.
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Online Account Info	rmation		_		_
Login Name [®] Password [®] Re-type Password [®]		Password is case sensitive and number, and 1 special character	must be at least 8 charact	ers lang including: 1 upper case	letter, 1 kower case letter, 1
					-
Reset		Regi	ter 🧲 Clic	<mark>ck Here</mark>	Back



ON THE APPLICATION FOR NEW PROCESS SERVER CERTIFICATION PAGE, CLICK NEXT.

Application for New I	Process Server Certification - Preliminary Step Fields marked with asterisk (*) are required
Application Type	
Which application would you like to apply? Application for New Process Server Certification 	
Certifications *	
PROCESS SERVER	Endorsement N/A
Reset	Next Click Here



PERSONAL INFORMATION TAB. ENTER ALL REQUIRED INFORMATION ON THIS PAGE.

For Fee Waiver Criteria, select:

* Military Applicant, or
* Not Applicable *(if you're not a military applicant).*

Skip the Fingerprint question, as first-time applicants will not have been fingerprinted for the JBCC yet. You'll get fingerprint instructions via automated email <u>after</u> your application is submitted to us. *Check your inbox (and spam folder) for this correspondence.*

Click Next

		Application for Nev	w Process Serv	er Certification			
				F	ields marked with aste	risk (*) are required.	
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affix				DOB *	00/01/1970		
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ou must obtain crimin	ral history record by subr	mitting you fingerprint to the D	lepartment of Public Safe	ety for Texas and FBI criminal hi	story search. The resu	It of searches	
vill be sent directly to i	the commission. After yo	our application is submitted, yo	u will receive the form v	via an automated email. Check y	our inbox (and spam f	older) for this	
tow are you planning t	to complete the Backgro	und check process? *	Conversion	through IdenticO			
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Reset							
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ADDRESS INFORMATION TAB COMPLETE ALL FIELDS WITH A RED ASTERISK, THEN CLICK NEXT ON THE SCREEN BELOW:

Personal Informatio	Address Informat	Additional Infor	Question	Attestation	
ease review Address	Information for accuracy.				<< Back Next >>
ndividual Mailing	Address			Copy From	n 🛛 👻
Country *	United States 🗸				
Address *	1234 DISNEY DRIVE			Apt/Unit/etc.	
City *	AUSTIN	State/Province *	TEXAS 🗸	Zip *	78701
County *	TRAVIS 🗸	Primary Phone # - Ext *	512-555-5555	Alternate Phone # - Ext	
ax		Primary E-mail *	PROCESSSERVERS@TXI	Alternate E-mail	
ome Address			_	Copy From	n 🗸 🗸
Country *	United States				
Address *	1234 DISNEY DRIVE			Apt/Unit/etc.	
City *	AUSTIN	State/Province *	TEXAS ~	Zip *	78701
County *	TRAVIS	Primary Phone # - Ext *	512-555-5555	Alternate Phone # - Ext	
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Country *	United States 🗸				
lame/Employer *	Bambi Doe				
ddress *	1234 DISNEY DRIVE			Apt/Unit/etc.	
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ity	TRAVIS	Primary Phone # - Ext *	512-555-5555	Alternate Phone # - Ext	
ounty *					



ADDITIONAL INFORMATION TAB. TO UPLOAD YOUR ORIENTATION COURSE CERTIFICATE, CLICK DOCUMENTS (0) ON SCREEN BELOW TO GET TO THE DOCUMENT UPLOAD PAGE.

-	Application for New Process Server Certification		
	Fields marked w	ith asterisk (*) are required	•
Perso	nal Information Address Information Additional Information Questions Attestation		
		<< Back Next >>	
landa	itory Required Document(S)		
ou mu	ist attach at least one scanned document with each line item prior to submitting the application. Click on Document(s) link to upload documer	its for an item.	
Item #	Required Document Detail	Document(s)	
1	Civil process service educational course completion certificate.	Documents (0)	
		<< Back Next >>	- Clic
	Reset		



FOLLOW THE INSTRUCTIONS ON THE DOCUMENT UPLOAD PAGE TO UPLOAD THE COURSE CERTIFICATE FROM YOUR DEVICE TO YOUR ONLINE APPLICATION. CLICK ADD.

	Welcome BAMBI DOE Fields marked with asterisk (*) are required	
D	ocument opioad	
Instructions: 1. Click 'Add' to create a new row. 2. Click 'Browse' or 'Choose File' on the row to select documen 3. Click 'Upload' button to attach all selected documents.	t. Repeat steps 1 & 2 to select more documents.	
Attach Document(s)		Add <mark>← Click Here</mark>
Please click 'Add' to add a new row.		
Close	Upload	



FOLLOW THE INSTRUCTIONS ON THE DOCUMENT UPLOAD PAGE TO UPLOAD THE COURSE CERTIFICATE FROM YOUR DEVICE TO YOUR ONLINE APPLICATION. CLICK CHOOSE FILE OR BROWSE

	Fields	Welcome BAMBI DOE
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Instructions: 1. Click 'Add' to create a new row. 2. Click 'Browse' or 'Choose File' on the row to s 3. Click 'Upload' button to attach all selected do	select document. Repeat steps 1 & 2 to select more documents ocuments.	
Attach Document(s)		Add
Please click 'Add' to add a new row.		
Document	Comments	Delete



FOLLOW THE INSTRUCTIONS ON THE DOCUMENT UPLOAD PAGE TO UPLOAD THE COURSE CERTIFICATE FROM YOUR DEVICE TO YOUR ONLINE APPLICATION. CLICK UPLOAD

	w	elcome BAMBI DOE
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ttach Document(s)		Add
Please click 'Add' to add a new row.		
Document	Comments	Delete
Choose File Sample of COA-NonCRC.pdf	Orientation course certificate	Delete



WHEN YOUR CERTIFICATE IS UPLOADED, YOU'LL KNOW IT'S UPLOADED WHEN THE DOCUMENTS (0) CHANGES TO DOCUMENTS (1) AS SHOWN ON THE SCREEN BELOW. CLICK NEXT.

	Fields marked with asterisk (*) are required
quested Certification(s) : PROCESS SERVER ersonal Information Address Information Question	Attestation
ndatory Required Document(S)	<< Back Next >>
indatory Required Document(S) u must attach at least one scanned document with each line item prior to submitting the application. Clic	ck on Document(s) link to upload documents for an item.
undatory Required Document(S) u must attach at least one scanned document with each line item prior to submitting the application. Clic tem Required Document Detail	<< Back Next >> ck on Document(s) link to upload documents for an Item. Document(s)



ON THE QUESTIONS TAB OF THE APPLICATION (AS SHOWN BELOW). ANSWER ALL QUESTIONS ON THIS PAGE, THEN CLICK NEXT.

15	_	C Dack
Juestion	Respons	e
Have you ever had a professional license, certification, or registration of any kind which was denied, suspended, or revoked in Texas or any other jurisdiction? If Yes, please provide dates and explaination of circumstances.	○ Yes	• No
Has your authority to serve process ever been, terminated, vacated, or sanctioned in Texas or any other jurisdiction? If Yes, please provide dates and explaination of circumstances.	⊖ Yes	• No
Have you ever been relieved of responsibilities as a process server by a court, employer, or client for actions involving fraud, moral turpitude, misrepresentation, material omission, misappropriation, theft, assault, battery, abuse, neglect, breach of trust, breach of fiduciary duty or conversion? If Yes, please provide dates and explaination of circumstances.	⊖ Yes	• No
For any felony offense, have you ever: (a) been found guilty (b) entered plea of guilty in return for a grant of deferred adjudication (c) entered a plea of guilty or no contest (nolo contendere), or (d) entered a plea of no contest (nolo contendere) in return for a grant of deferred adjudication	⊖ ¥es	• No
For any felony or any misdemeanor offense, have you ever: (a) been found guilty (b) entered plea of guilty in return for a grant of deferred adjudication (c) entered a plea of guilty or no contest (nolo contendere), or (d) entered a plea of no contest (nolo contendere) in return for a grant of deferred adjudication.	⊖ ¥es	No
I am a military service member, spouse, or veteran. (If yes, please indicate which in the field below.) NOTE: If you do not meet the criteria in either of the first two sub questions below, you must go back and change the Fee Waiver Criteria from "Military Applicant" to "Not Applicable" as you will be required to pay the application for certification for	⊖ Yes	No



ATTESTATION TAB. READ THE ENTIRE PAGE, THEN CHECK ALL BOXES. ENTER YOUR FIRST AND LAST NAME THEN PRESS THE TAB BUTTON ON YOUR KEYBOARD TO ENTER THE DATE. LASTLY, PRESS THE TAB BUTTON ON YOUR KEYBOARD TO GO TO THE SUBMIT APPLICATION BUTTON AND PRESS ENTER ON YOUR KEYBOARD TO CLICK ON IT AND SUBMIT YOUR APPLICATION. YOU WILL THEN BE TAKEN TO THE FEE DETAIL PAGE TO PAY THE APPLICATION FEE.

stat								-		<< Back
	tion	_						_		
must	t check th	e following:								
A	s part of t	the application	n process, I un	derstand and a	gree that:					
•	My crimin	hal history rec	ord informatic	n will be obtain	ed by fingerprin	nt search.				
•	I must fo	llow the appro	oved procedur	as for having fir	ngerprints taken	by an approved	vendor.			
•	I must pa	ny the costs o	having my fir	igerprints take	n and the fees fo	or the reports.				
	My crimin	history rec	ord informatio	n will be sent d	lirectly to the Ju	Idicial Branch Cer	tification Commiss	sion by the Texas	Department of Put	blic Safety.
:	My crimin	hal history rec	ord informatio	n will include in	formation obtai	ined through the	rexas Department	of Public Safety	and the Federal Bu	reau of Investigation.
	istory rec	ord informatic	neu to do so b	y the Judicial B	ranch Certificati	ion commission,	additional docume	ints, records and	information relatin	g to my criminal
	Lam reer	ponsible for re	ading the 18C	C Rules, adopte	ed by the Supre	me Court of Texa	s and available on	the IBCC's webs	ite, regarding the r	consequences of
	riminal bis	story.	during the JBC	s rules, adopte	a by the supre	ine court of fexa	and available on	the socc s webs	ite, regarding the c	onsequences of
	My applic	ation must be	complete be	ore it will be co	onsidered by the	BCC. A comple	te application con	sists of the comp	leted application fo	rm, criminal history
re	cord info	rmation obtai	ned no more t	han 90 days be	fore the applica	tion date, and pa	vment of the appr	opriate fees.	inter appreciation re	,
•	I acknow ebsite.	ledge it is my	responsibility	to read, under	stand, and abide	e by the Rules an	d other applicable	standards or coo	les, which are avail	able from the JBCC's
•	I acknow	ledge that the	fees submitte	d with this app	lication are non	-refundable.				
•	If my app	plication is app	proved, I have	a continuing of	bligation to noti	ify the JBCC of an	y changes to my c	contact informati	on with 30 days of	the change.
•	Submittin	ng false inform	nation or omit	ing any require	ed disclosures m	nay result in denia	of my application	n.		
I	declare u	nder penalty	of perjury that	the information	n provided in th	is application is t	rue and correct.			
Nam	ne *	Bambi Doe				Date =	01/15/2021			
										<< Back



HIT THE PAY NOW BUTTON TO BE TAKEN TO THE PAYMENT PORTAL

Fee Detail	
To complete the online application process, you must pay any required fees. If you press 'Submit' and skip pay not be received by the JBCC until the fees are paid online. You cannot apply online and	yment of fees, your application will pay by mail.
Fee Details	
Licensing/Certification fee (PROCESS SERVER)	\$200.00
Texas.gov Price*	\$204.76
* This service is provided by Texas.gov, the official website of Texas. The price of this service includes funds that support the ongoin of Texas.gov, which is provided by a third party in partnership with the State.	ing operations and enhancements
Do NOT push the "Pay Now" button more than once. Do not push the go back arrow using your browser. To review or update your application information of Failure to comply with these instructions may result in multiple charges.	click on "Edit Application".
Edit Application Pay Now Click H	<mark>ere</mark>



ENTER YOUR NAME AND THE <u>BILLING ADDRESS CURRENTLY ON FILE WITH THE CREDIT</u> <u>CARD COMPANY</u> OF THE CARDHOLDER. SCROLL TO THE BOTTOM AND CLICK NEXT.

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\bigcirc			Frst Name	Last name	
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1 Payment Type 2 Customer Info 3 Payme	nt) 🕢 Submit Payment		Address *		
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	_	Need Help?	Phone Number *		
Customer Information			512-655-6655		
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			PROCESSSERVERS@IXCOURIS.GOT		
United States			Receipt Email Addresses 🍘		



ENTER YOUR NAME AND THE <u>BILLING ADDRESS CURRENTLY ON FILE WITH THE CREDIT</u> <u>CARD COMPANY</u> OF THE CARDHOLDER. SCROLL TO THE BOTTOM AND CLICK NEXT.

Peyment Type 2 Customer Info 3 Payment Payment Payment Type	Submit Payment	Transaction Summary Feel/Application for Renewal of Process Server Certification) \$204.76 Texas.gov Price () \$204.76	Payment Information Credit Card Number*	Complete all required fields [*] Credit Card Type	Transaction Summary Fee(Application for Ranewal of Process Server Certification) \$204.76 Texas.gov Price () \$204.76
Credit Card	×	Need Help? You have selected to pay by credit card. Complete	Expiration Month * Select a Month Security Code *	Expiration Year *	Need Help? You have selected to pay by credit card. Complete
Address Phone Number CRETHA WATERS WATERS \$12-555-5555 120 MY FARE STREET AUSTIN, TX 78701 Country Email Address	Edt	Customer Billing Information and enter Credit Card	Name on Credit Card *		Customer Billing information and enter Credit Card Information.
United States PROCESSSERVER Receipt Email Addres	S@TXCOURTS.GOV		Cancel	Next >	



CHECK THE **I'M NOT A ROBOT** BOX, FOLLOW ANY INSTRUCTIONS THAT POP UP, THEN CLICK **SUBMIT PAYMENT**.





YOU'LL SEE THE MESSAGE BELOW AS YOUR PAYMENT IS BEING PROCESSED.





AFTER YOUR PAYMENT IS PROCESSED, YOU'LL BE TAKEN TO THE CONFIRMATION PAGE OF YOUR APPLICATION. FROM HERE YOU SHOULD PRINT YOUR PAYMENT RECEIPT AND APPLICATION SUMMARY FOR YOUR RECORDS, THEN CLICK RETURN TO HOME

Application for New Process Server Certification Submitted

Confirmation

YOUR APPLICATION HAS BEEN SUBMITTED. YOU WILL RECEIVE AN AUTOMATED EMAIL WHEN YOUR APPLICATION HAS BEEN APPROVED.

Thank you for using our online services. Your **Application for New Process Server Certification** has been submitted. Your online transaction number is **265921**. Use this transaction number for any future communication with us. We will review your application and if we need any additional information; we will contact you.

To View/Print payment receipt: Click Here

To View/Print application summary: Click Here

Checklist

Item #	Certification Type	Item	View/Attach	Item Status
1	All	Finger Print Receipt	Documents (0)	Pending
2	All	Mandatory Required Document(s)	N/A	Pending
3	All	Additional Supporting Documents. (Optional)	Documents (0)	N/A

Return to Home Logout





CLICK VIEW PENDING ONLINE APPLICATION(S) ON YOUR HOME PAGE MENU. YOU'LL BE ABLE TO SEE THE APPLICATION YOU JUST SUBMITTED. THIS IS HOW YOU CONFIRM RECEIPT. THIS IS WHERE YOU'LL BE ABLE TO TRACK THE APPLICATION STATUS. IN THE CURRENT STEP COLUMN, THE STATUS REVIEW BY STATE WILL BE REFLECTED. THE STATUS REMAIN PENDING UNTIL THE APPLICATION IS APPROVED. WHEN THE APPLICATION IS PROCESSED, YOU'LL BE SENT AN AUTOMATED EMAIL CONFIRMATION ADVISING THE APPLICATION HAS BEEN APPROVED AND THE APPLICATION WILL NO LONGER SHOW UP ON THIS PAGE. CHECK YOUR INBOX (AND SPAM FOLDER) FOR THIS CORRESPONDENCE.

		Home							Реп	ding / Inc	omplete Online A	oplication(s)		
Contact Information Name: BAMBL DOE 1234 DESNEY DRIVE, AUSTIN, TX 78701 Phone #: 512-555-5555 Email: PROCESSERVERS@TXCOURTS.GOV	You are currently logged in To switch your login session	WELCO to your online accoun n to a different progra	OME TO YOUR H It for Process Server Im for Texas, Judicial Br	IOME PAGE r Certification ranch Ceritificatio	d iprogram. yn Commissi	on: <u>Click Here</u>		_					Retu	rn To Home
	License Information:						Pending / Incomple	ie online A	pplication(s)	_	_			
WHAT DO YOU WANT TO DO?	Certification Type	Certification #	Endorsement	Restrictio	n Status	Expiration Date			-	125.5	12000200		122-022-022	1.00
View Pending Online Application(s)	PROCESS SERVER		N/A	None	Pending		Application Type	Mode	Transaction #	Date	Current Step	Application Summary	Yiew Details	Action
Renew Apply for New Certification Print Receipt	1004002-2004-000-000						Application for New Process Server	Online	265921	01/15/2021	Review by State	Application Summary	Vew Details	Withdraw
General Fee Remittance	For questions please email:	processervers@txco	<u>ourts, gov</u> . We are close	d on State Holid	ays.		Cercincation							muluida
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CE Approval Request														
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Update Profile									For any question	s piease contact.	PIDCESS Server Cercification	A (CLOCKERENALISISTICUTES AND		



IF YOU WANT TO VERIFY THE CERTIFICATE YOU UPLOADED WAS ATTACHED, GO TO THE VIEW PENDING ONLINE APPLICATION(S) PAGE. CLICK ON THE VIEW DETAILS LINK.

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Application Type	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action
Application for New Process Server	Online	265921	01/15/2021	Review by State	Application Summary	View Details 🗲	Click Here



UNDER THE CHECKLIST, CLICK MANDATORY REQUIRED DOCUMENT(S).

			Pending Applicatio	n Details			
pplic	ation Details				_	_	
Appli	cation Type		Transaction #	Current Step			
Applic Serve	ation for New P r Certification	rocess	265921	Review by State			
heck	list				_	_	
Item	Certification	Item		v	iew/Attach	Item Status	
#	Туре				ien, muuen	Accin Status	
1	All	Finger Print Receipt		D	ocuments (0)	Pending	
	All	Mandatory Required Document(s)	Click Here	N	/A	Pending	
2				12		2012	

Back To Pending Application List



ON THIS PAGE, CLICK RETURN TO HOME. THEN CLICK LOGOUT TO EXIT THE SYSTEM.

	_	Pen	ding / Inco	omplete Online A	pplication(s)	_	_
ending / Incomple	te Online Aj	pplication(s)	_			Retu	<u>rn To Home</u> ←
Annalization Wares	Mode	Transaction #	Date	Current Step	Application Summary	View Details	Action
Application Type							



Phone: 512-475-4368, Ext. 1

Email: processservers@txcourts.gov

PROCESS SERVER CERTIFICATION DEPARTMENT

Website: https://www.txcourts.gov/jbcc/process-server-certification/