Status Update

JCIT Meeting
March 24, 2023

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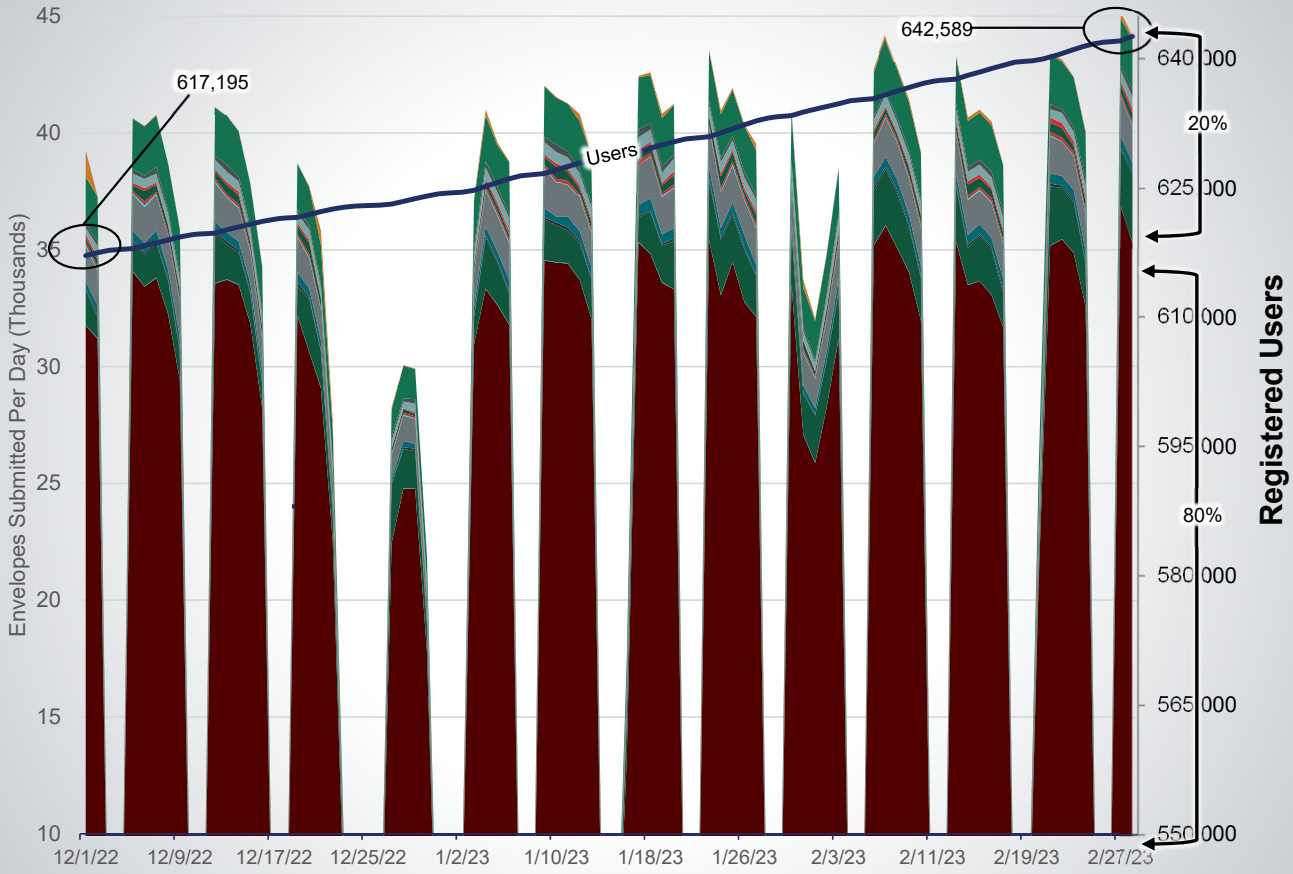
Transaction Volume: 12/1/22 to 2/28/23

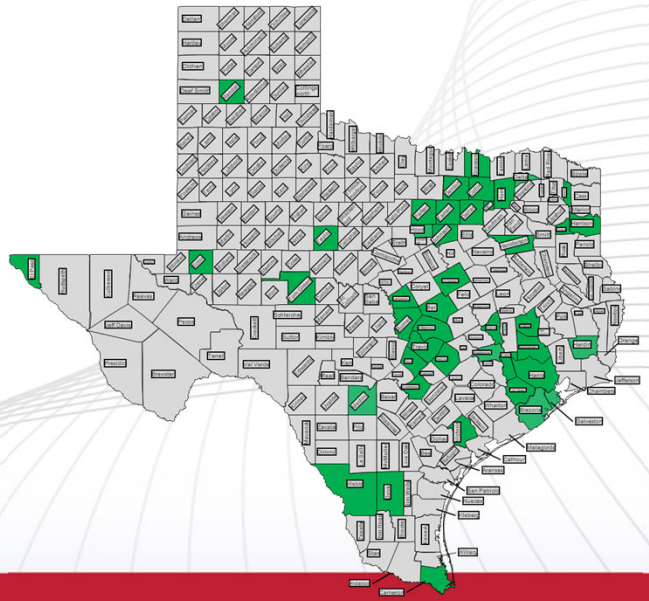


Program Continues to Thrive

- 640k+ user accounts created to date
- Avg ~42K filings and ~$1.3M fees processed daily

JP Update

- 185 precincts across 48 counties live
- 9 active/pending engagements



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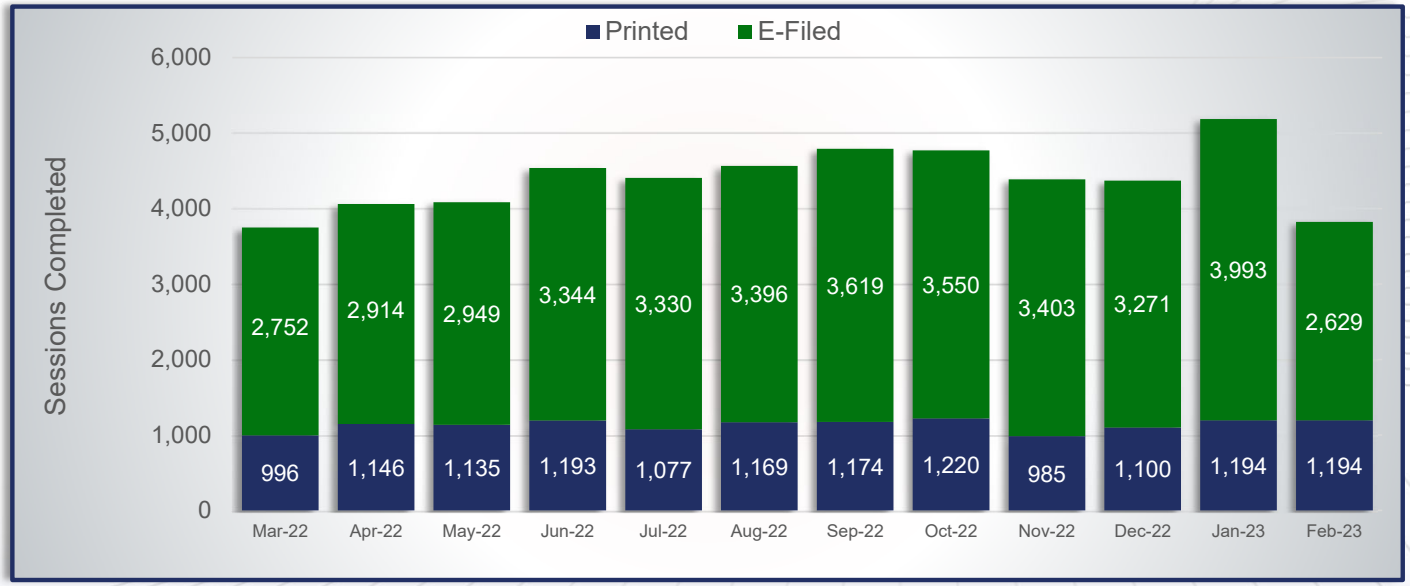
eFileTexas Self Help Progress

Summary

- **45 interviews currently available** in Texas
- **7 interviews currently integrated** with eFileTexas
- eFileTexas Self Help average **completion rates steadily increasing:**
  - 2020 – 28%
  - 2021 – 31%
  - 2022 – 34%
- **~75% of Self-Help filings are filed electronically** vs. Printed

Top 10 Cities in Usage YTD

City	Sessions	City	Sessions
Dallas	9,512	Fort Worth	2,778
Austin	4,812	Plano	788
Houston	6,430	Arlington	1,225
El Paso	1,660	McKinney	738
San Antonio	2,151	Irving	412



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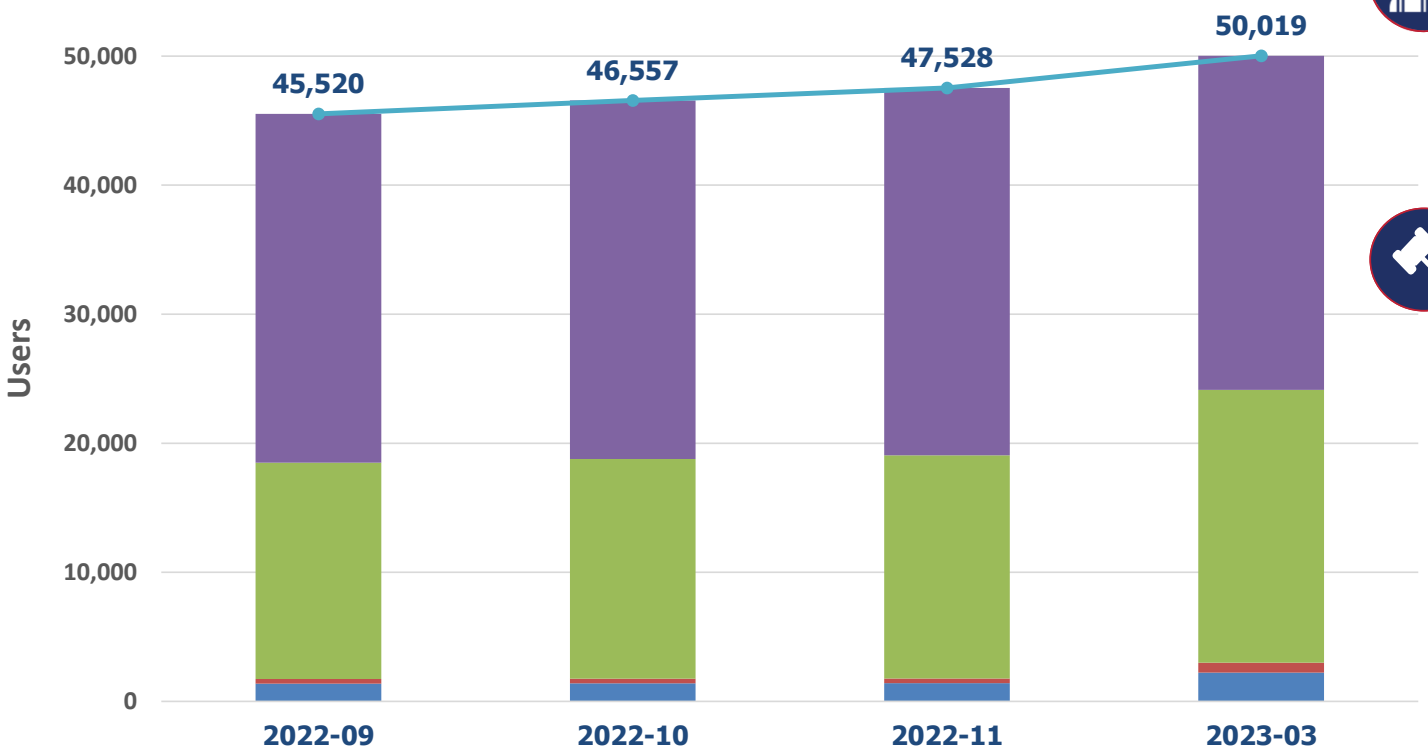
re:SearchTX Update



Legend

- Clerk
- Judges
- Attorneys
- Registered Users

re:SearchTX™
Empowered by Tyler Technologies

Top Clerk Request

Option to add criminal data

*Many clerks want to retire local solutions but can't until criminal data is permitted.

Top Legal Professional Request

Availability of Judgments/Orders

*Many attorneys find re:Search's value limited, due to the lack of comprehensive records across the state.

12/2022 – 03/2023 Document Purchases

- Total Revenue - $138,404.20
- # of Documents Purchased – 90,123

eFileTexas 2.0 – Progress Update for Active Cycles

Notable Features included in Cycle 2:

- Composable Security Model
- In-App Notifications
- Multifactor Authentication
- Auto-populate contact information
- Combine Documents
- Enhanced Return for Correction Process

Notable Features included in Cycle 3:

- Bulk E-Filing
- Blackout Dates
- Fee Schedule Change Effective Dates
- Ability to Suspend/Deactivate Accounts
- Return for Corrections Grace Period

Recent Milestones:

- 3/11/23 – Cycle 2 Cutover (EFM and EFSP)

Upcoming Milestones

- 4/3/2023 – Begin Cycle 2 Microservice Rollout
  - *BOLO for communications on training and feature materials*
- 5/1/23 – Complete Cycle 3 development phase
- 9/4/2023 – Complete Cycle 2 Microservice Rollout
- 10/14/23 – Cycle 3 EFM and EFSP Cutover

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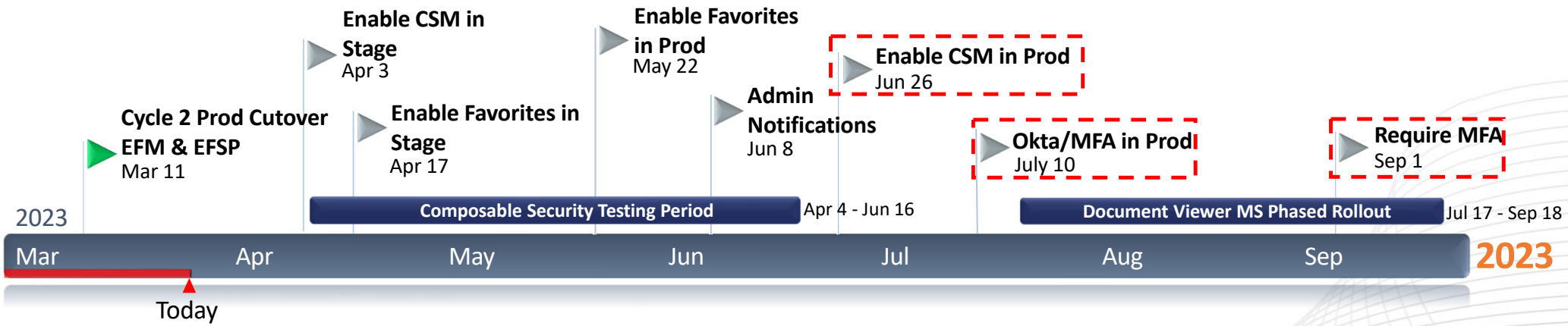
Cycle 2 Feature Rollout Summary Timeline



Note – all dates are tentative and subject to change

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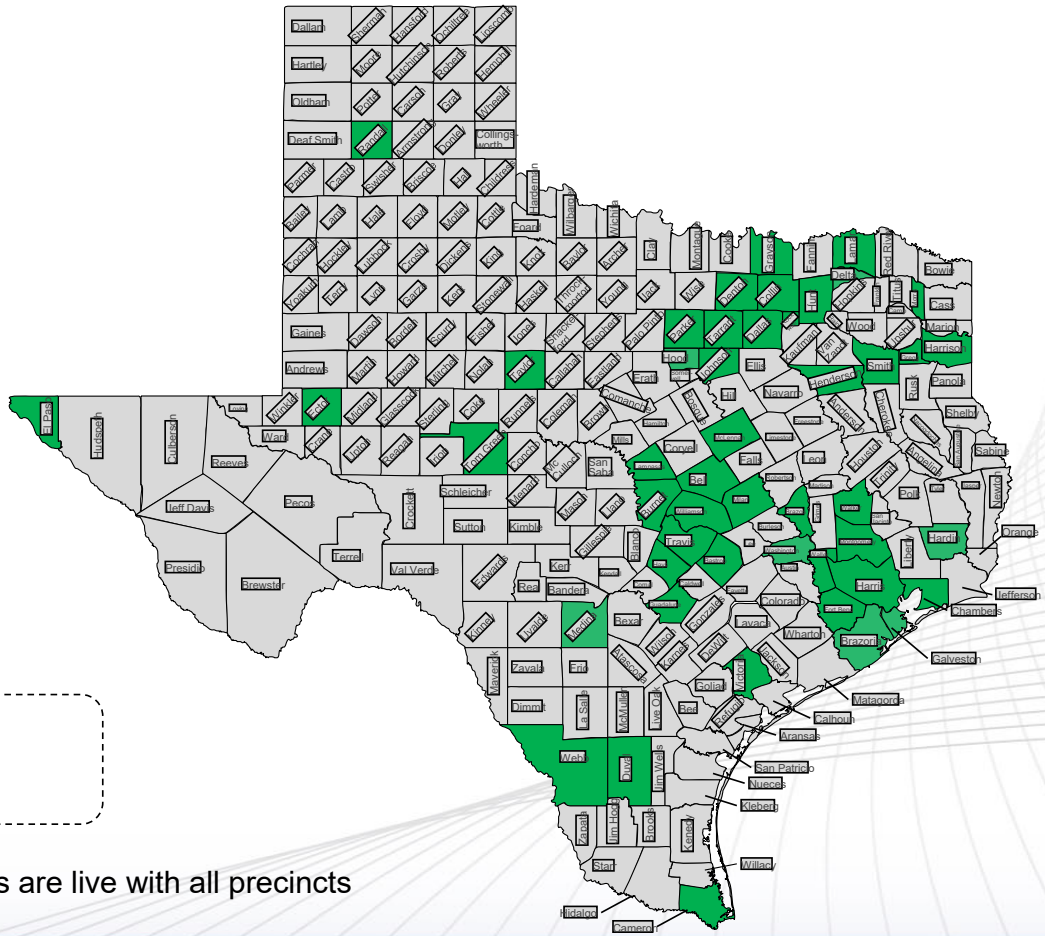
Appendix

TX E-Filing: JP

Summary

- 185 precincts across 48 counties are live
- 7 active engagement
- 2 engagements pending



Note: Not all live counties are live with all precincts

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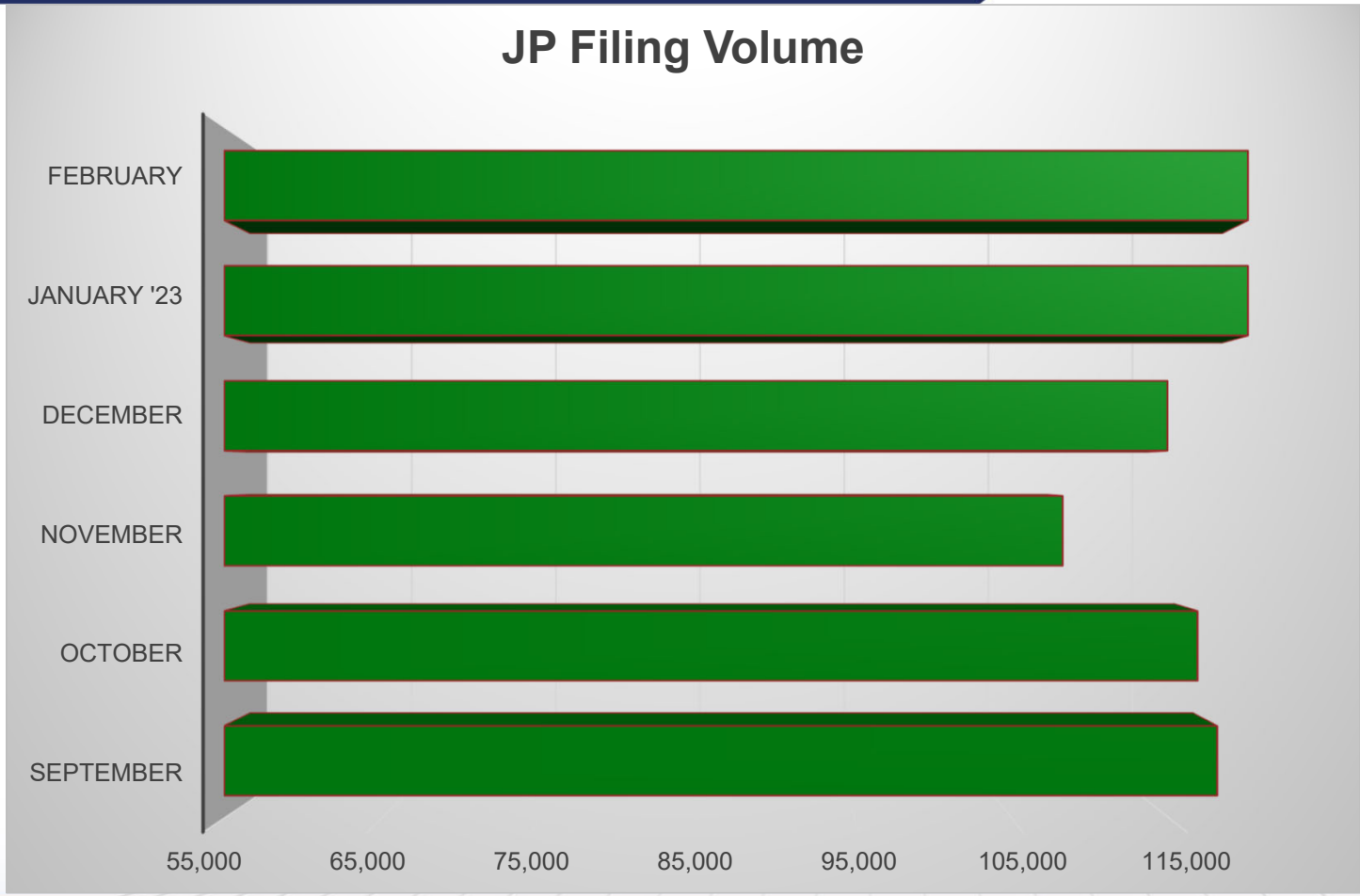
JP E-Filing Volume

Summary

- 119,000 Filings Per Month Average over last 3 months.
- Active Engagements:
  - Bexar JP
  - Rockwall JP 1-4
  - Nueces JP 2-2
  - Lee JP2
  - Brazoria JP 1-2
  - Medina JP4
  - Bowie JP2
- Future Engagements:
  - Gray JP 2,4
  - Wichita JP



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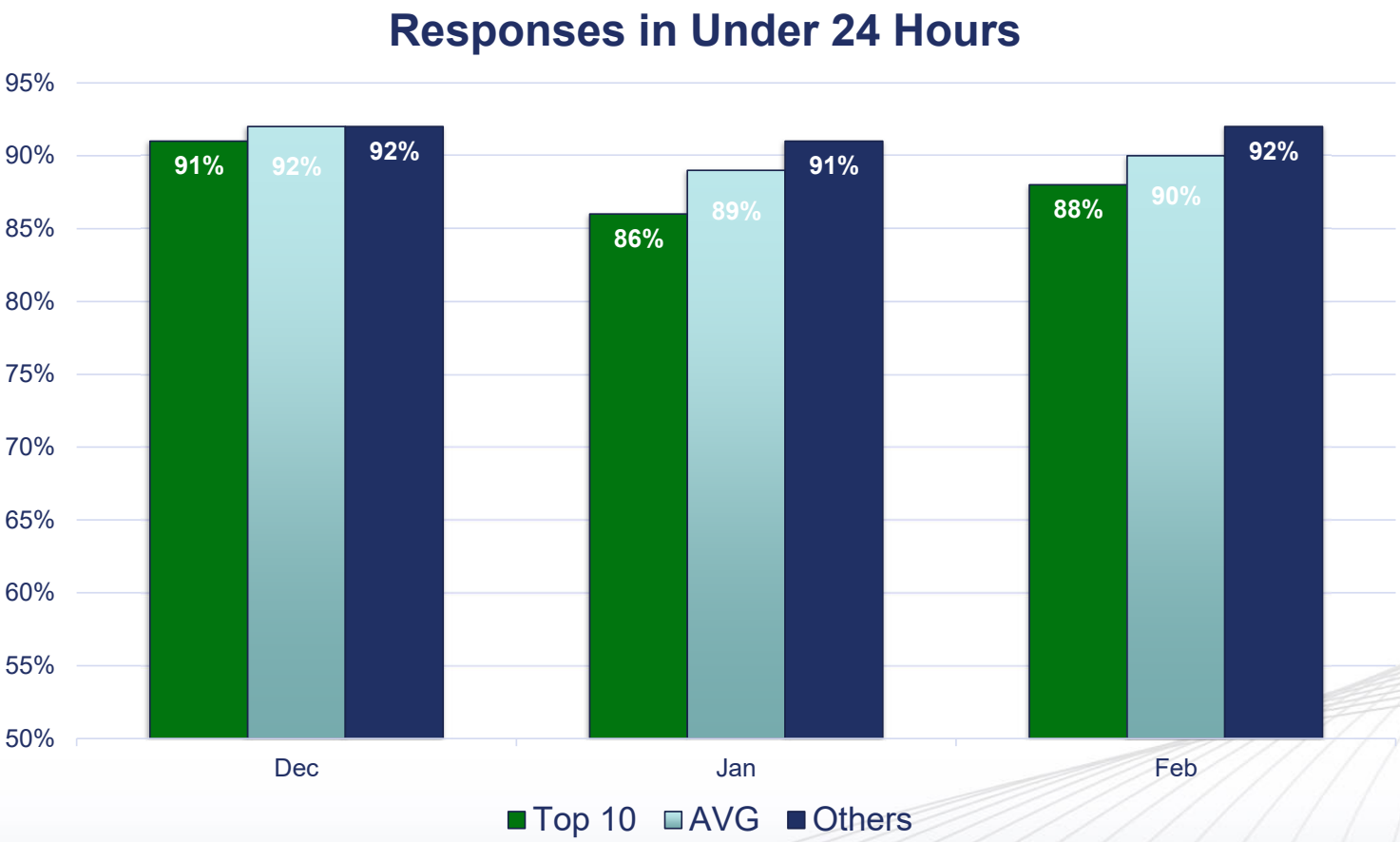
Clerk Response Rates – Last 3 Months



- Response rates are similar between courts of different sizes
- In 2022, 91% of all filings were accepted/returned for correction within 24 hours of submission

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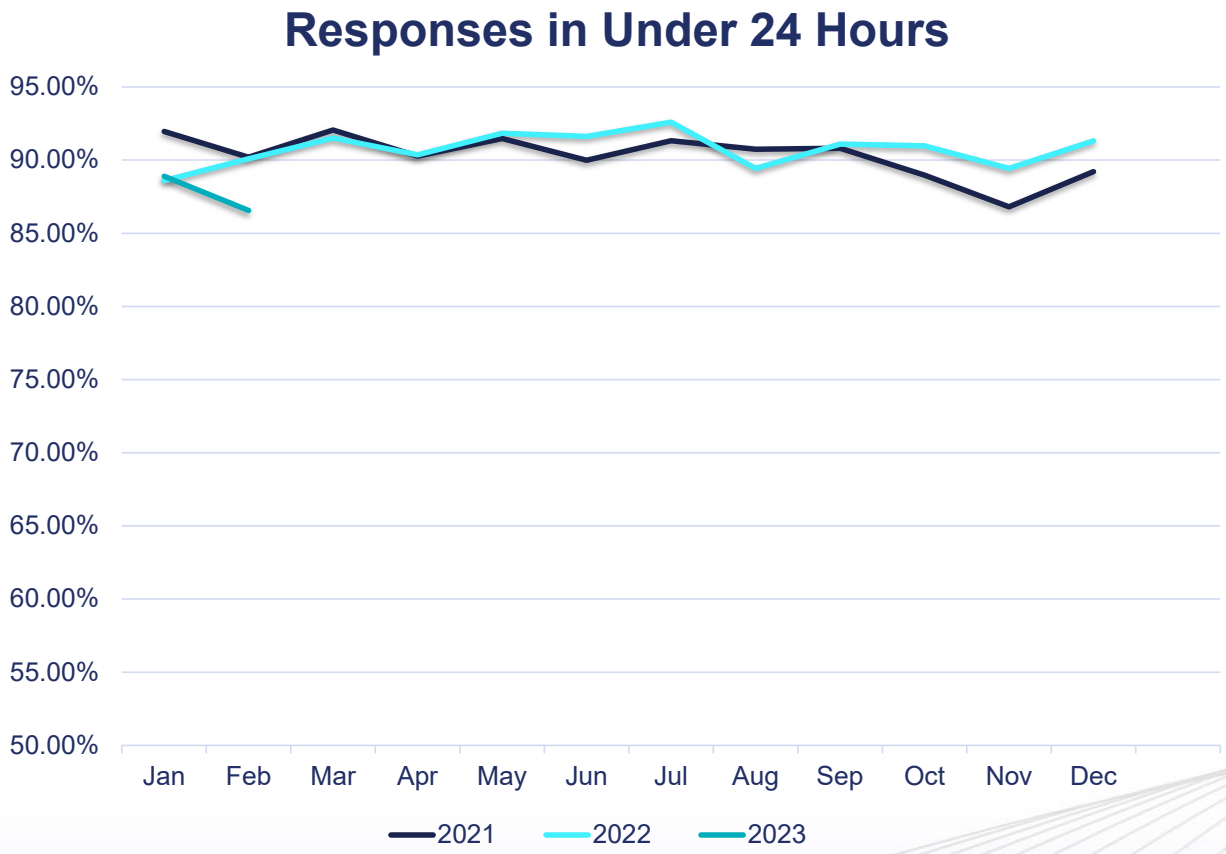
Clerk Response Rates



- **Clerks continue to review filings in a timely manner**
- **90.68% of filings are processed in under 24** hours in 2022
- **Increase of 1.1% in filings processed in under 24 hours,** since 2017
- **Marginal difference** between integrated and non-integrated

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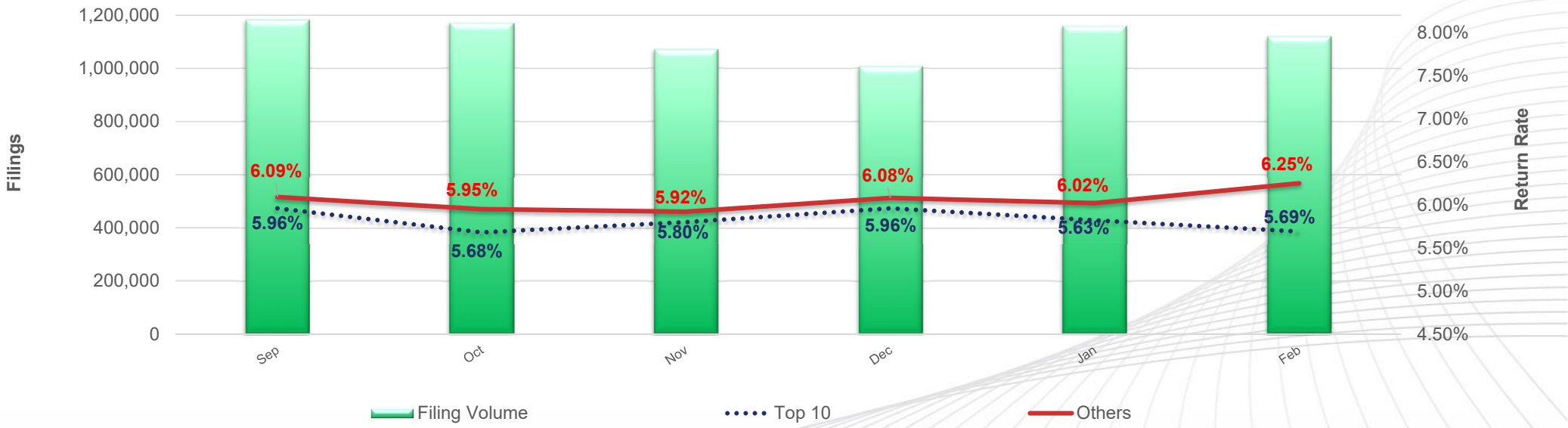
Return for Correction Rates – Last 6 Months

- Return for Correction rates average 6% across the state
  - National average is ~8%
- Filers and Clerks alike, are comfortable with the e-filing process



*Tracking of top 10 counties (in population) began in September 2018

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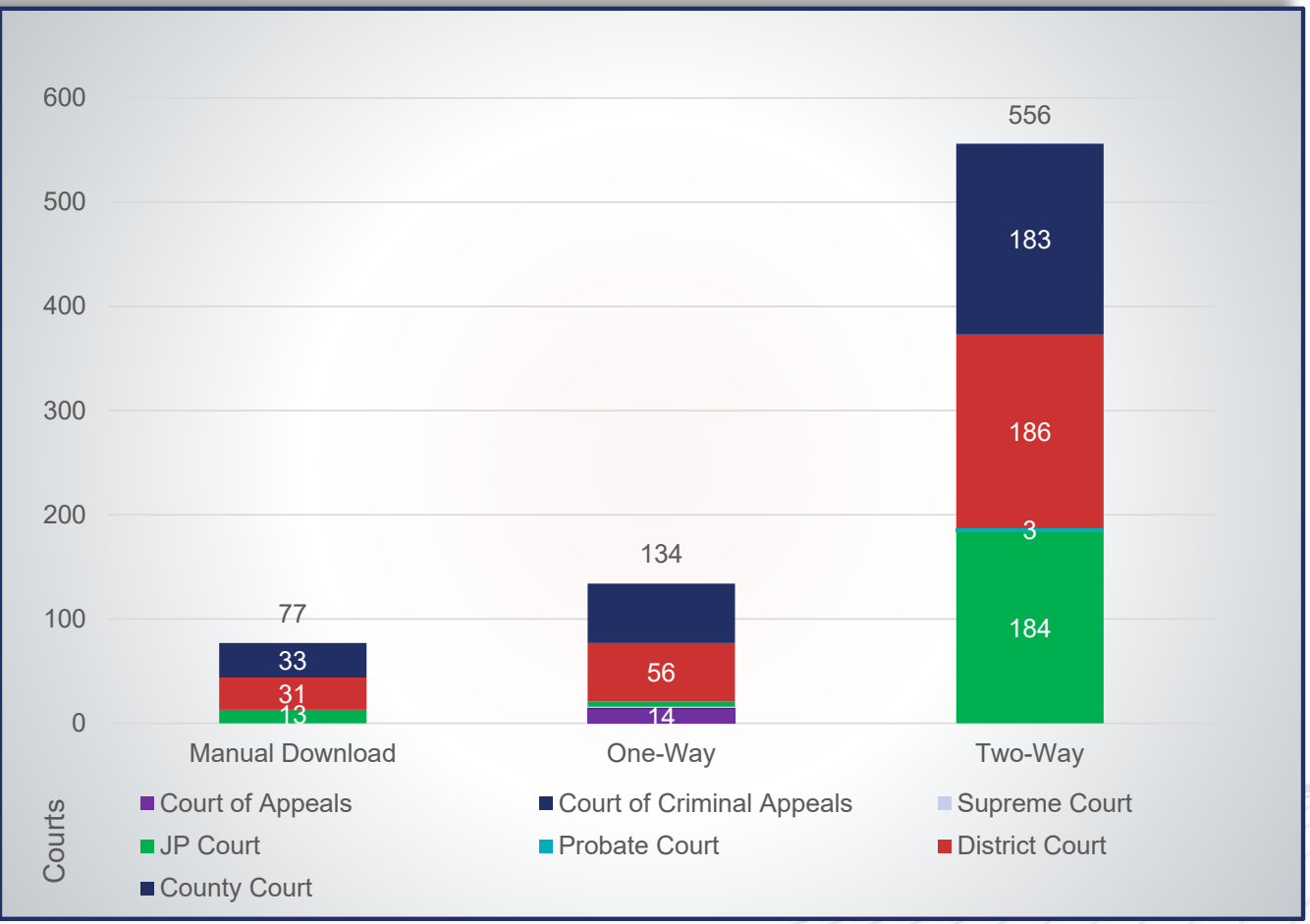
CMS Integration Status



- 83% of offices live on eFileTexas are integrated w/ their Case Management Systems (556 out of 673)
- Integration progress being made with CMS vendors:
  - 6 CMS vendors have established One-Way integration
  - 7 CMS vendors have established Two-Way integration

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