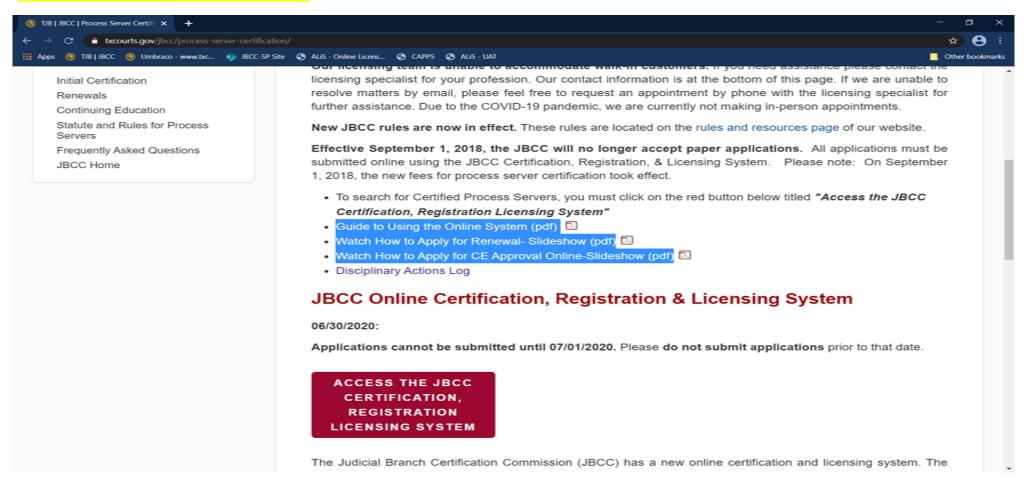
APPLYING FOR INITIAL CERTIFICATION IN THE ONLINE SYSTEM

The screen prints below reflect how to apply initial certification in the online system.

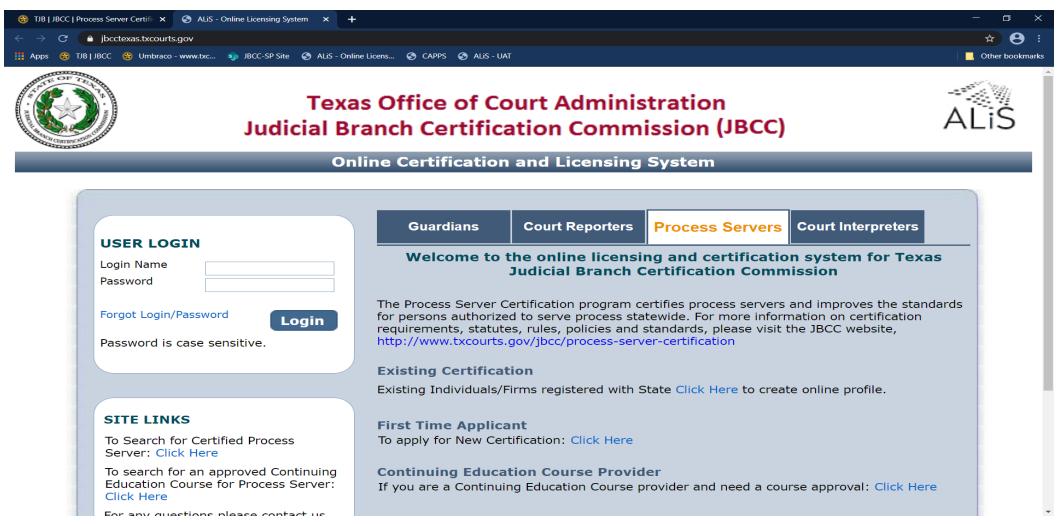
* Go to your program's home page

Note: you'll see the pdf Guide to Using the Online System, and other slide shows as well. (See highlighted bulleted section on screen print below)

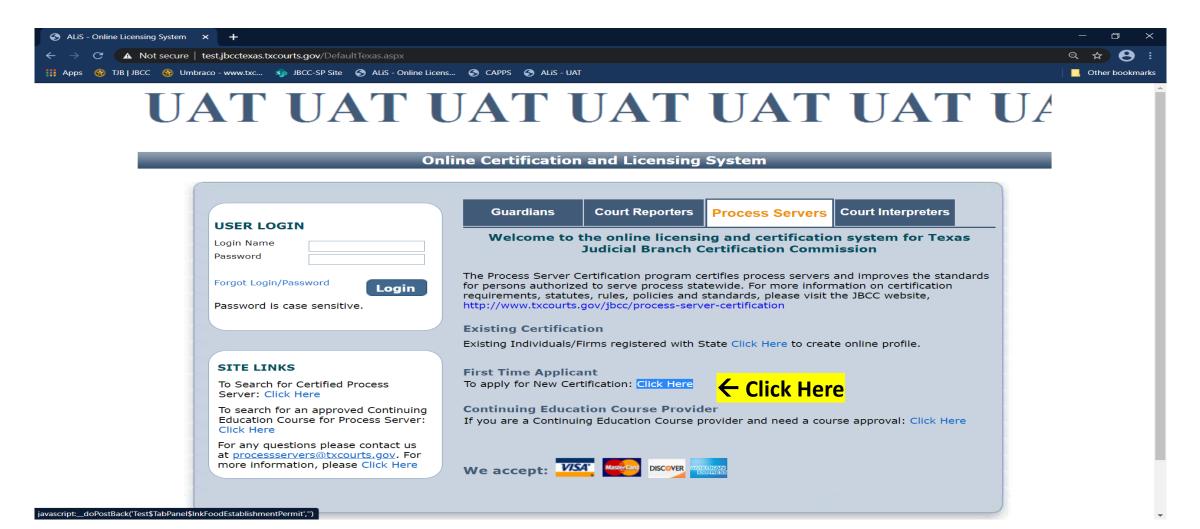
* Click on the big, red button to "Access the JBCC Certification, Registration Licensing System"



In the System, click the tab for your program. (i.e., court reporters, guardians, court interpreters, or process servers)



In the "First Time Applicant" section, click on the "Click Here" link.



First, you must create your online profile.

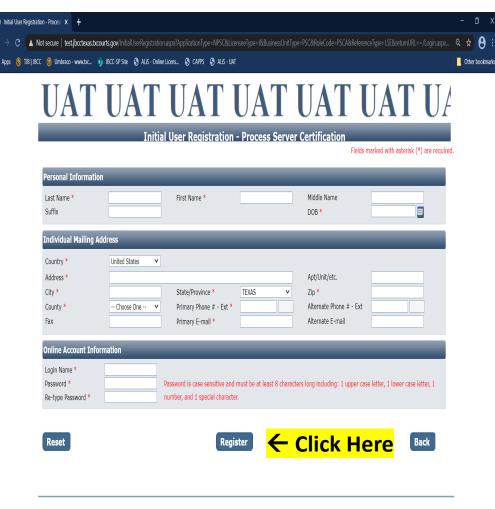
On the "Initial User Registration" page, complete all fields with a red asterisk by them. These are required fields:

- Your legal name (no nicknames)
- Your DOB
- Your Mailing Address
- Your phone number
- Your email address

In the "Online Account Information" section, you must:

- Enter a login name
- Enter (i.e., create) a password.

Click "Register" to start the application process.



On the "Application for Certification" page, click "Next":

8



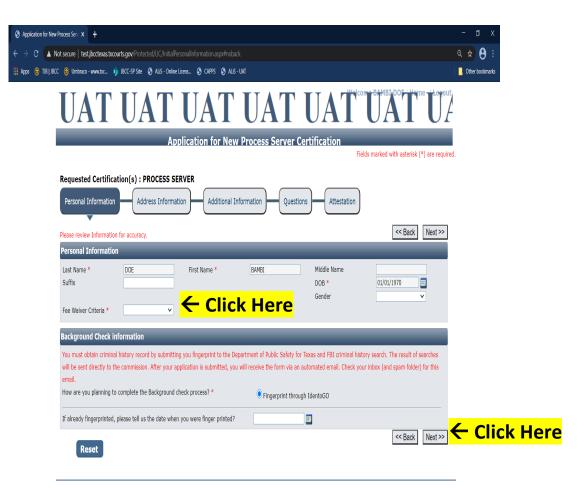
Personal Information tab:

For "Fee Waiver Criteria", select:

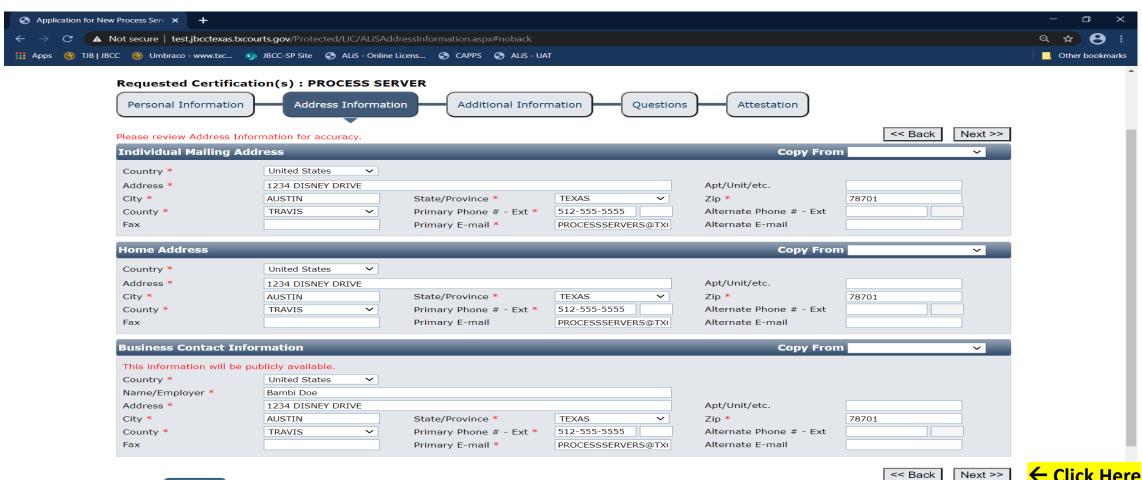
- * Military Applicant, or
- * Not Applicable (if you're not a military applicant).

Skip the Fingerprint question, as first-time applicants will not have been fingerprinted for the JBCC yet. You'll get fingerprint instructions via automated email after your application is submitted to US. Check your inbox (and spam folder) for this correspondence.

Click "Next"

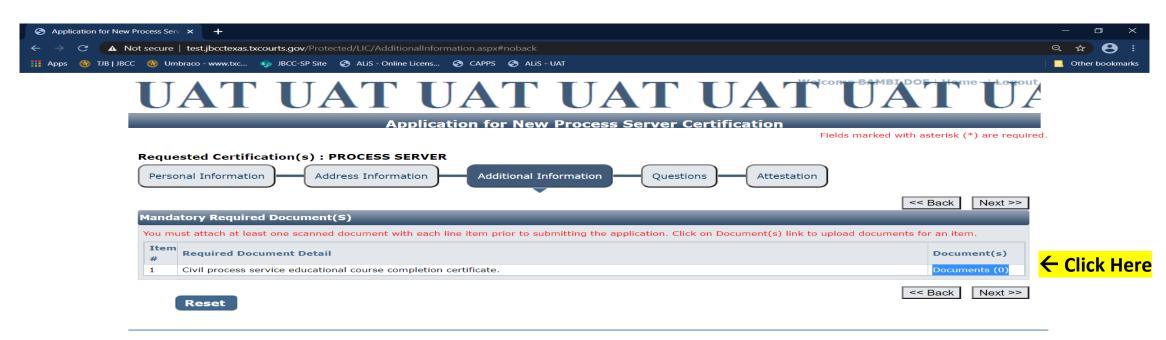


Address Information tab: Complete all fields with a red asterisk, then click Next on the screen below:

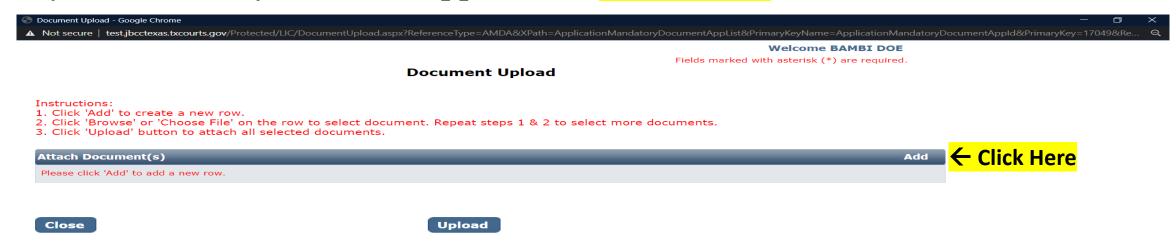


Reset

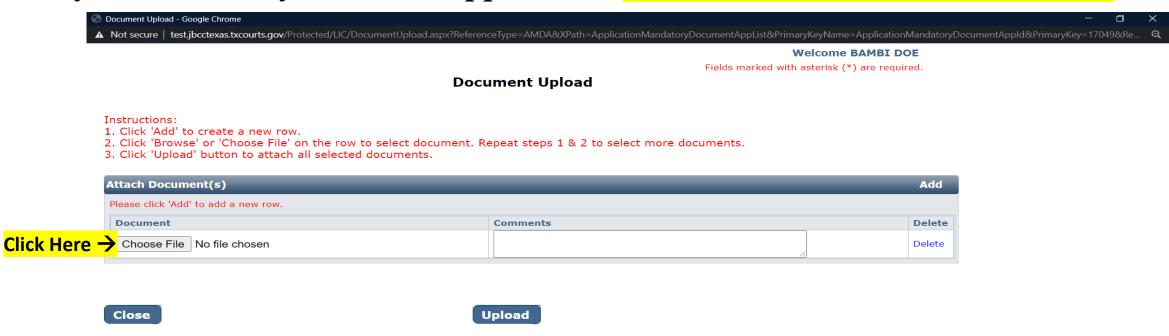
Additional Information tab. To upload your orientation course certificate, click "**Documents (o)**: on screen below To get to the **Document Upload** page.



Follow the instructions on this page to upload the course certificate from your device to your online application. Click "Add"



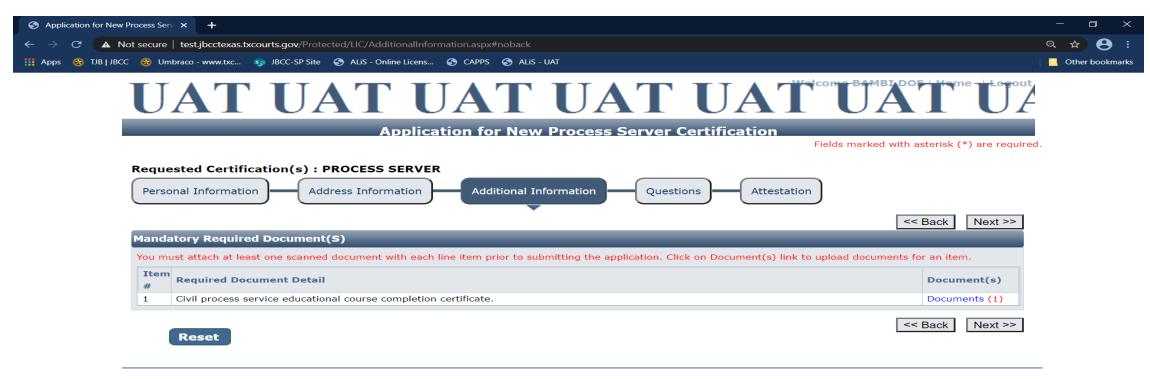
Follow the instructions on this page to upload the course certificate from your device to your online application. Click "Choose File" or "Browse"



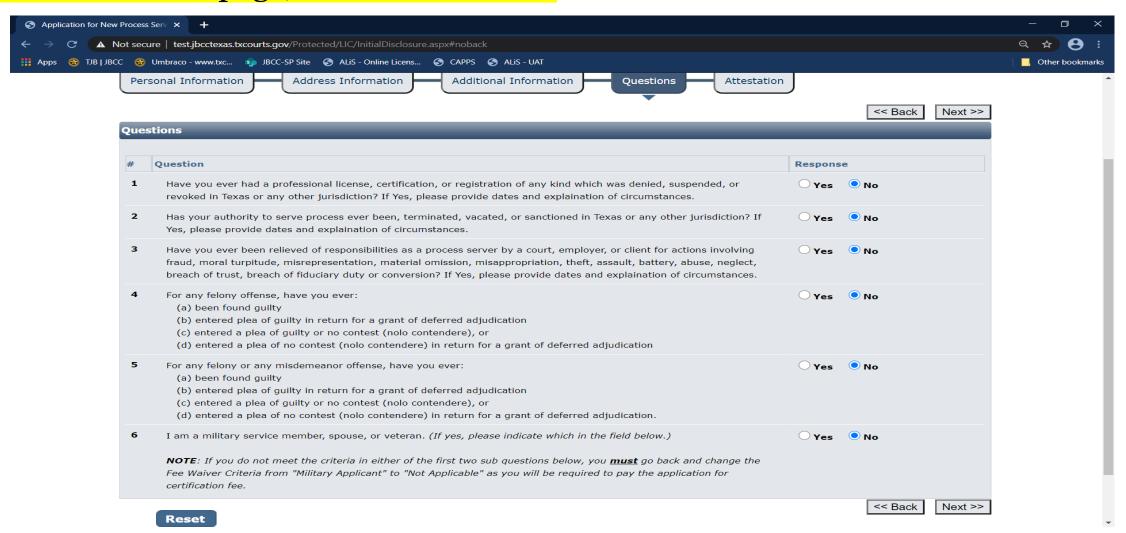
Follow the instructions on this page to upload the course certificate from your device to your online application. Click "Upload"



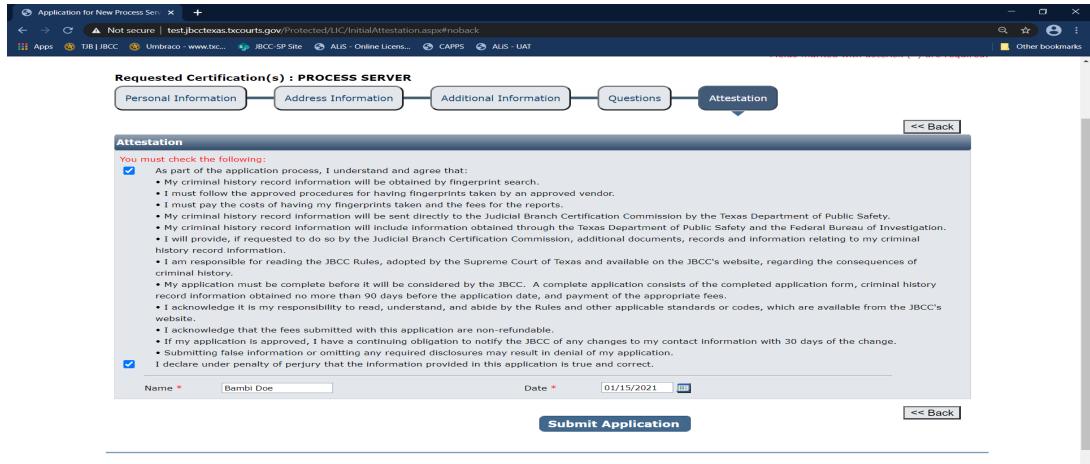
When your certificate is uploaded, you'll know it's uploaded when the **Documents (0)** changes to **Documents (1)** as shown on the screen below. Click "Next"



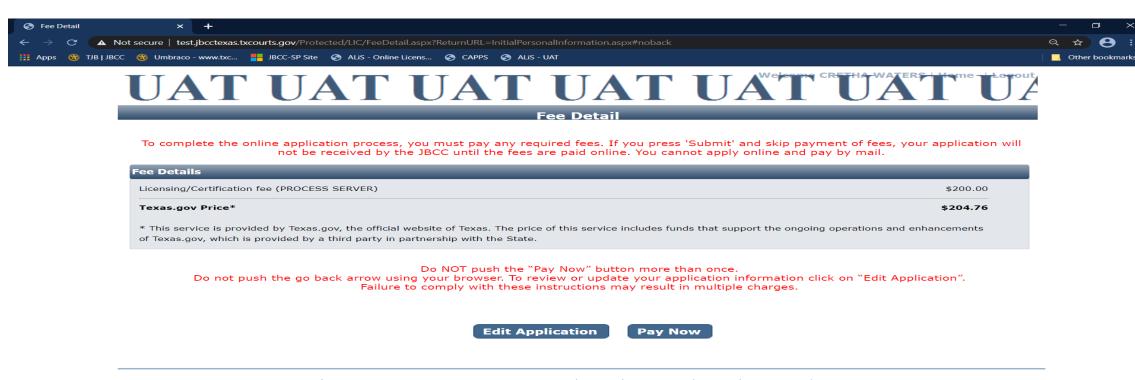
On the **Questions tab** of the application (as shown below). Answer all questions on this page, then click "**Next**".



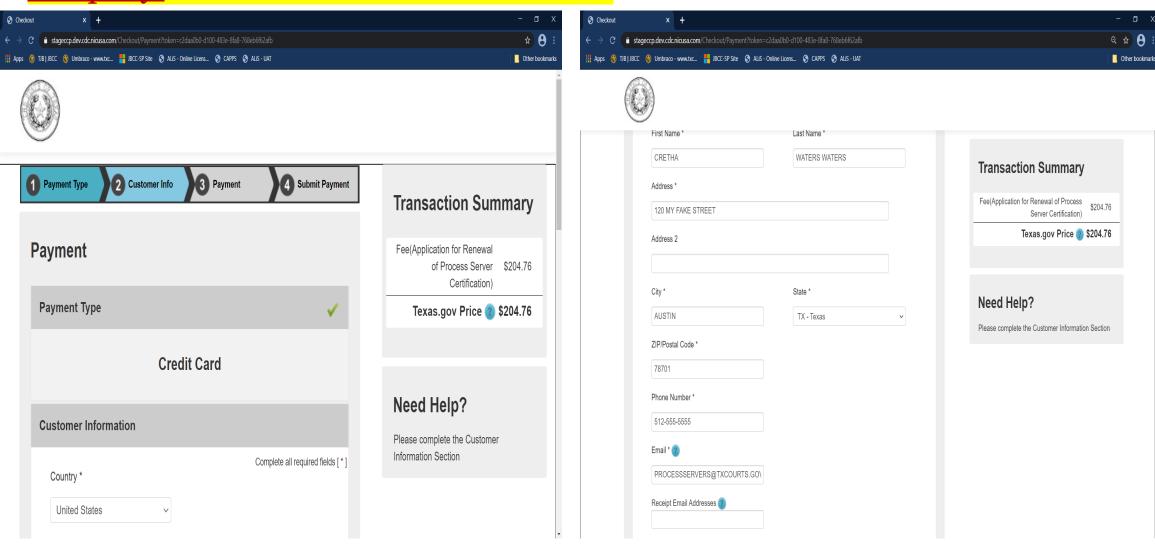
Attestation tab. Check all boxes. Enter your Name then tab over and click the "Submit Application" button to submit your application and be taken to the Fee Detail page.



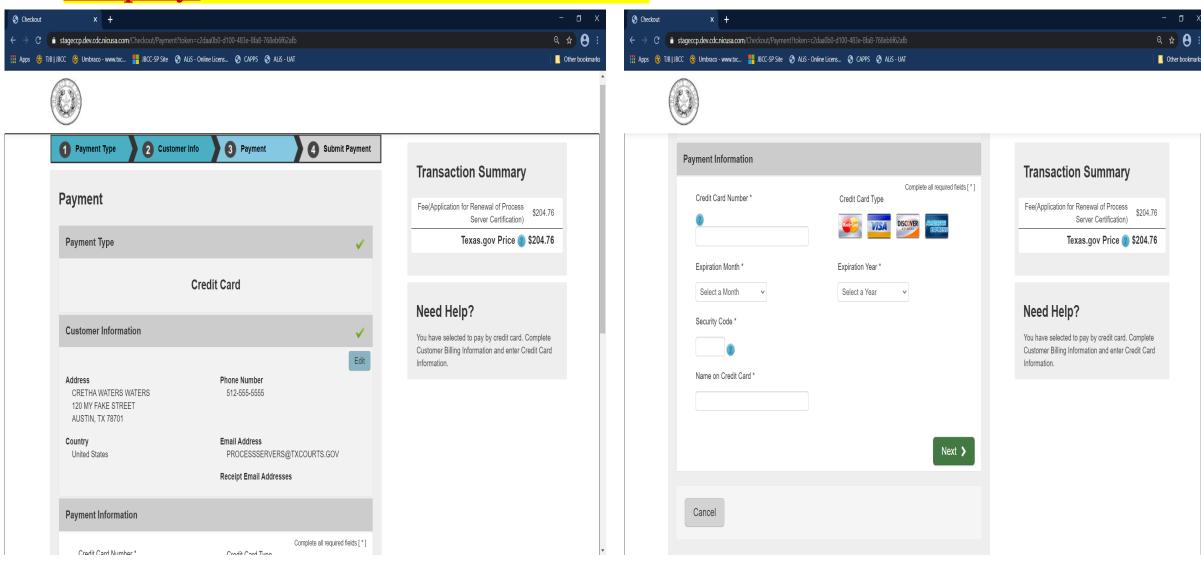
Hit the "Pay Now" button to be taken to the payment portal.



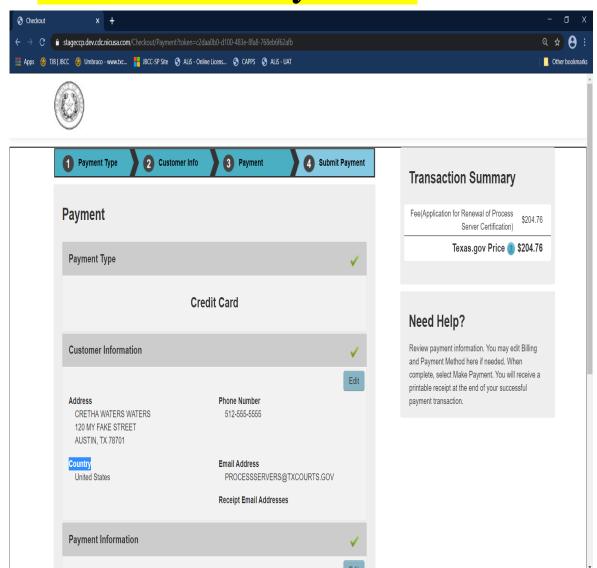
Enter your name and the <u>billing address currently on file with the credit card</u> <u>company</u> of the cardholder. Click "**Next**".

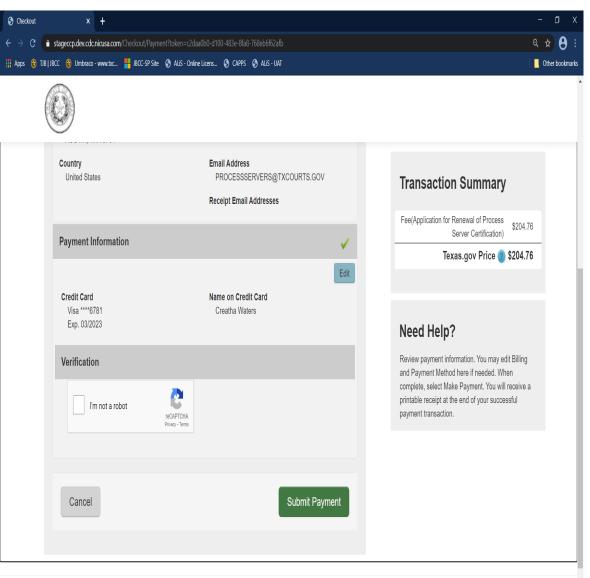


Enter your name and the <u>billing address currently on file with the credit card</u> <u>company</u> of the cardholder. Click "**Next**".

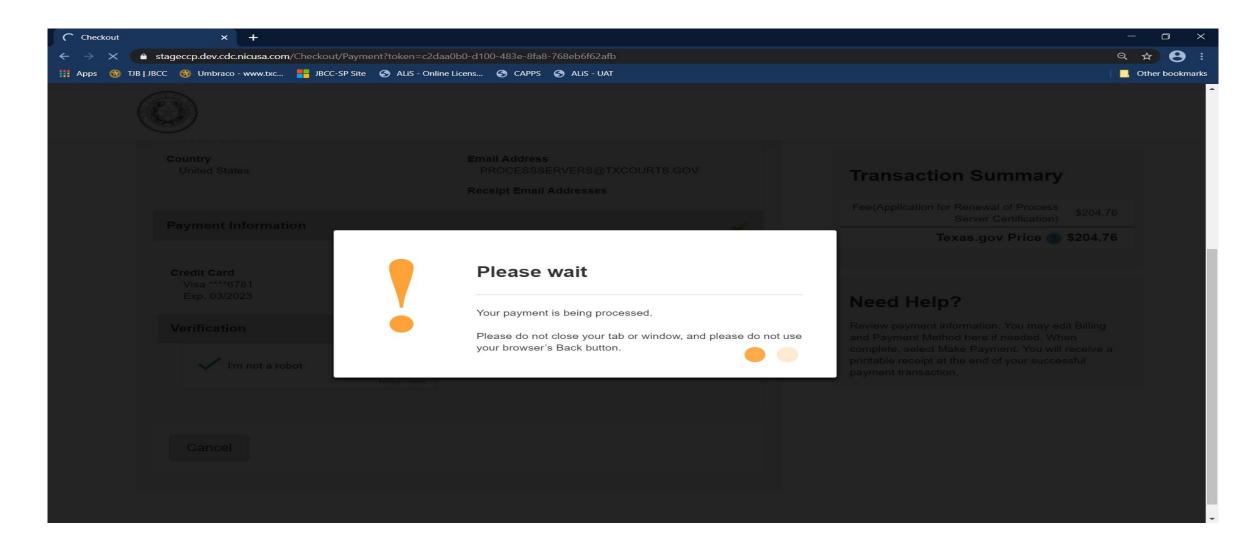


Check the "I'm not a robot" box, follow any instructions that pop up, then click "Submit Payment".

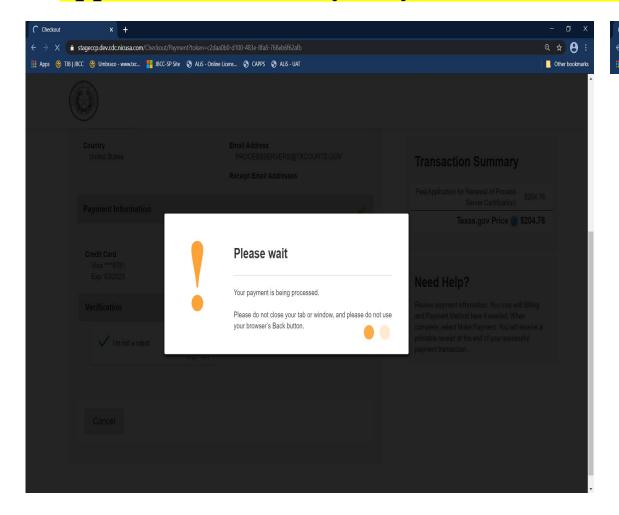


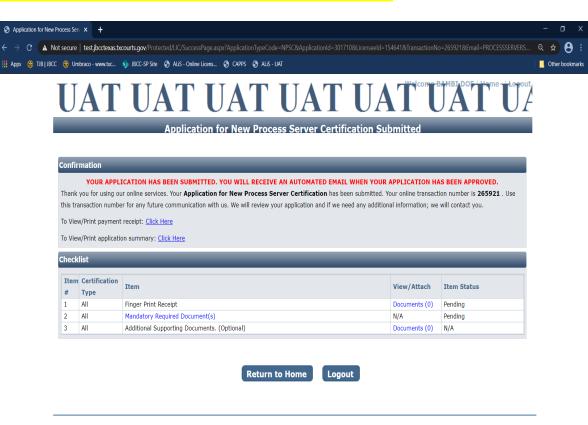


You'll see the message below as your payment is being processed.

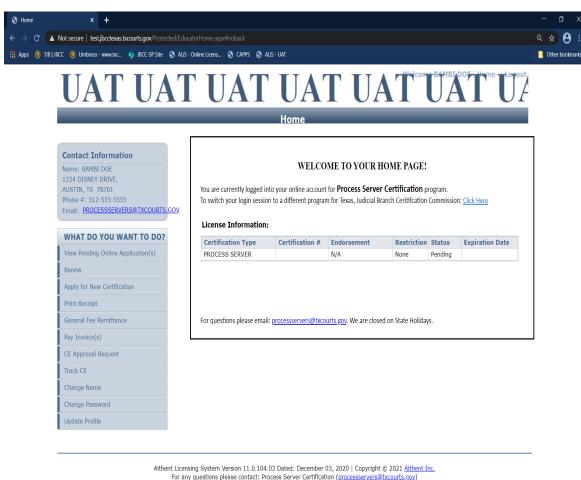


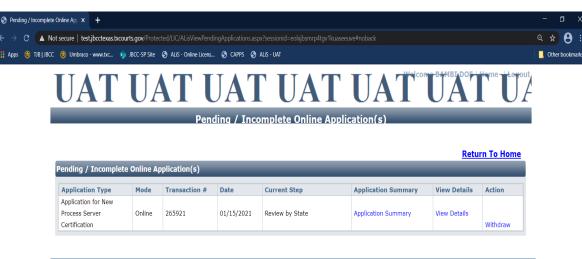
After your payment is processed, you'll be taken to the Confirmation page of your application. From here you should print your payment receipt and application summary for your records, then click "Return to Home"





Click "View Pending Online Application(s)" on your home page menu. You'll be able to see the application you just submitted. This is how you confirm receipt. This is where you'll be able to track the application status. In the Current Step column, the status "Review by State" will be reflected. The status remain pending until the application is approved. When the application is processed, you'll be sent an automated email confirmation advising the application has been approved and the application will no longer show up on this page. Check your inbox (and spam folder) for this correspondence.

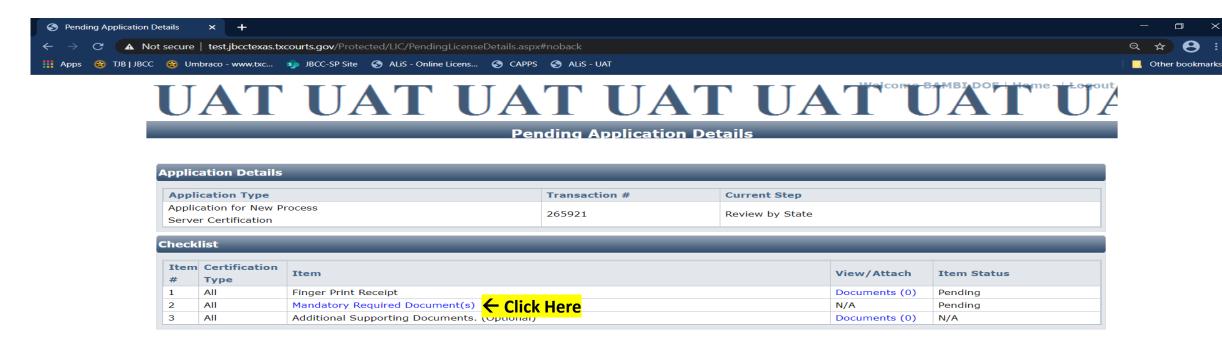




If you want to verify the certificate you uploaded was attached, go to the View Pending Online Application(s) page. Click on the "View Details" link.



Under the "Checklist", click "Mandatory Required Document(s)".



Back To Pending Application List

On this page, click "Return to Home". Then click "Logout" to exit the system.

