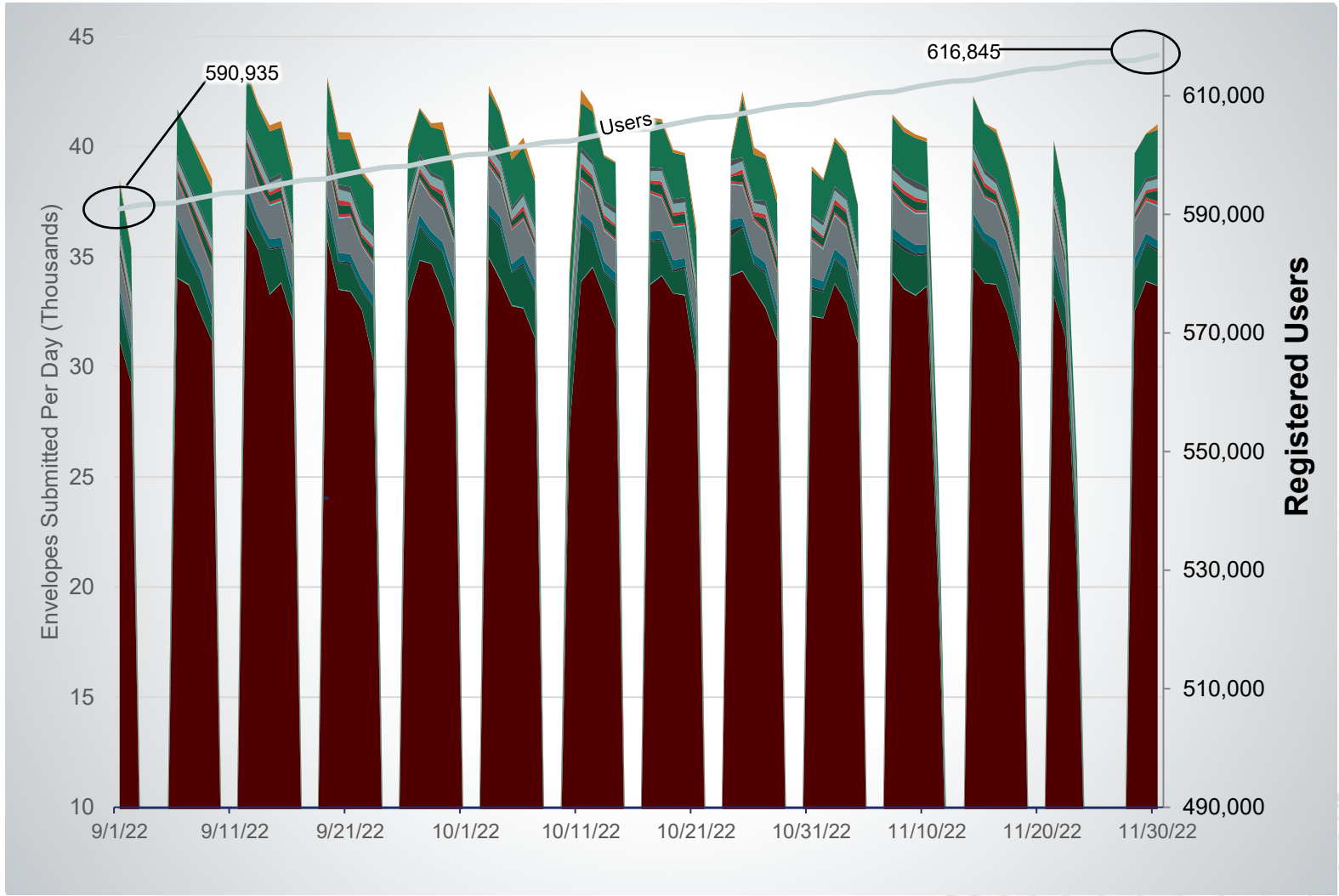
Status Update

JCIT Meeting
December 2, 2022

Transaction Volume: 9/1/22 to 11/30/22

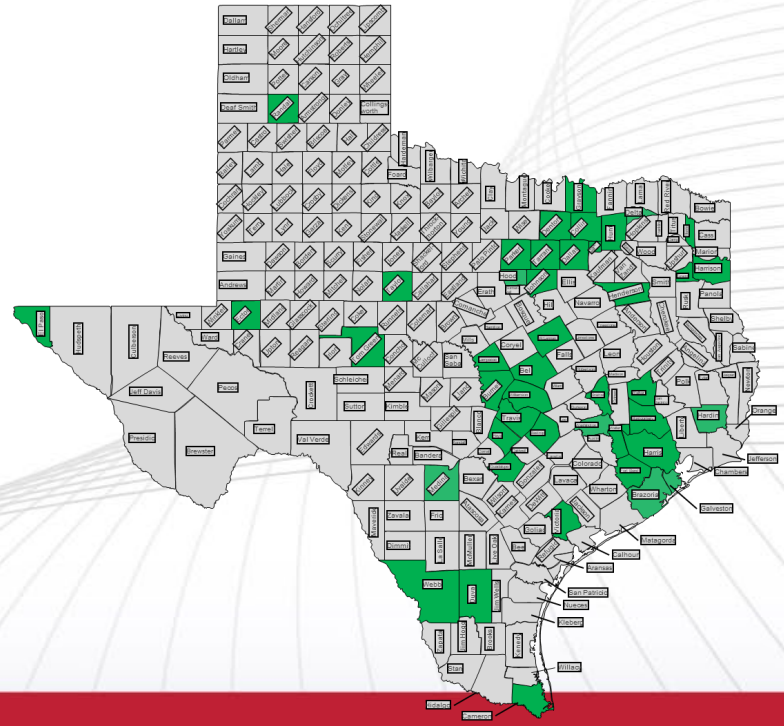


Program Continues to Thrive

- 616k+ user accounts created to date
- Avg ~40K filings and ~$1.2M fees processed daily

JP Update

- 184 precincts across 48 counties live
- 7 active/pending engagements



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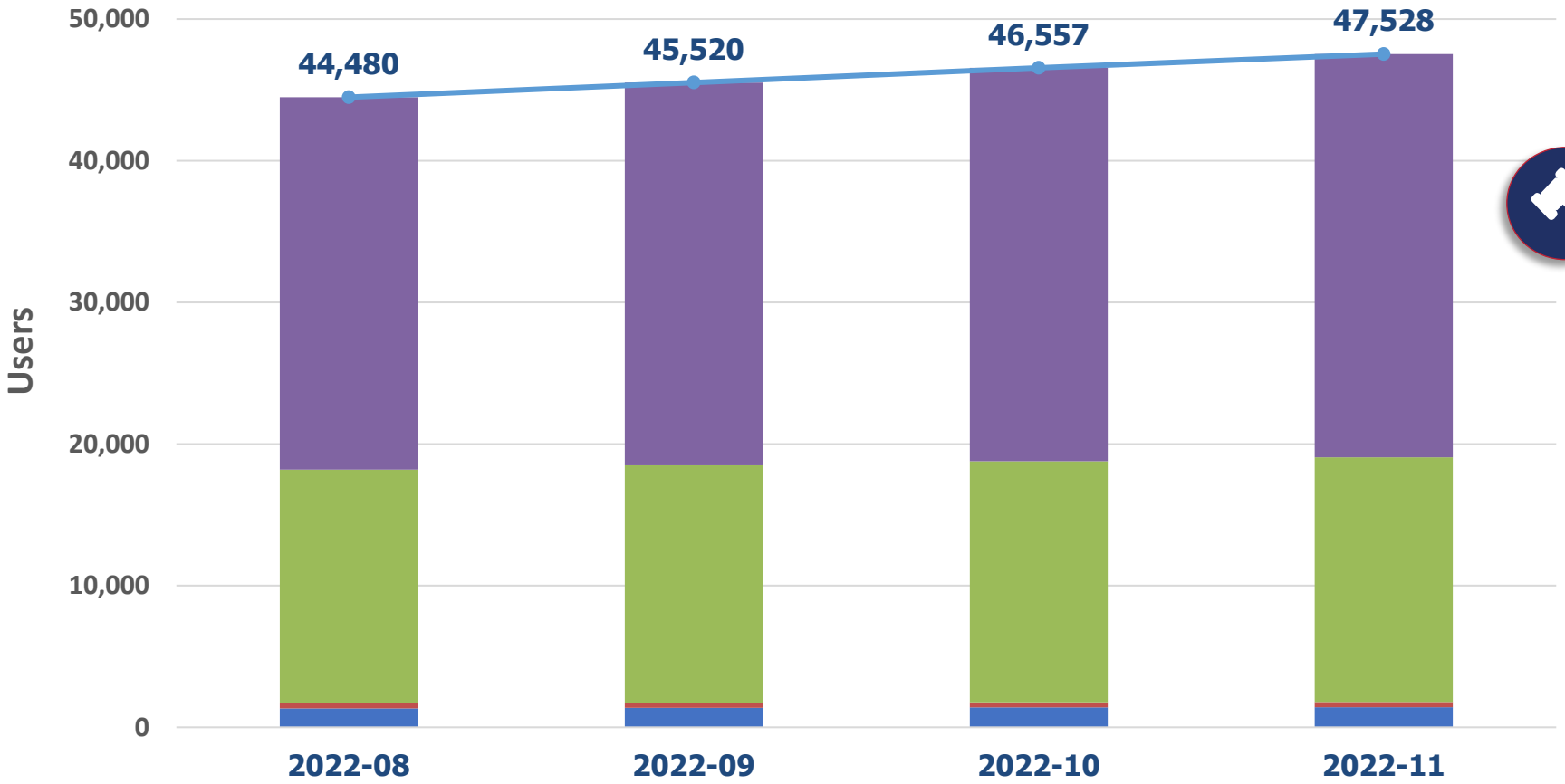
re:SearchTX Update



Legend

- Clerk
- Judges
- Attorneys
- Registered Users

Top Clerk Request

Option to add criminal data

*Many clerks want to retire local solutions but can't until criminal data is permitted

Top Legal Professional Request

Availability of Judgments/Orders

*Many attorneys find re:Search's value limited, due to the lack of comprehensive records

Nov 2022 Document Purchases

- Total Revenue - $24,965
- # of Documents Purchased - 20,702

re:SearchTX™
Empowered by Tyler Technologies

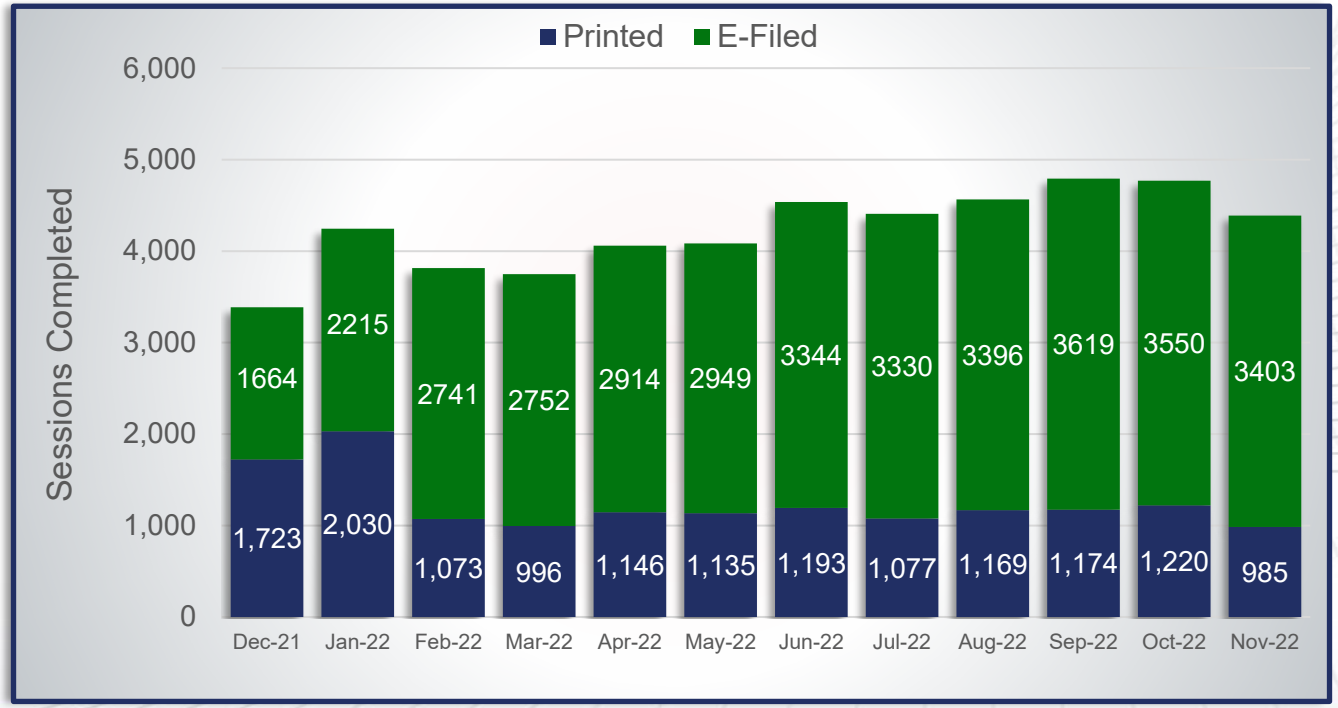
eFileTexas Self Help Progress

Summary

- **45** interviews currently available in Texas
- **7** interviews currently integrated with eFileTexas
- eFileTexas Self Help average completion rates steadily increasing:
  - 2020 – 28%
  - 2021 – 31%
  - 2022 – 34%
- **~75%** of Self-Help filings are filed electronically vs. Printed

Top 10 Cities in Usage YTD

City	Sessions	City	Sessions
Dallas	49,834	Fort Worth	19,519
Austin	26,467	Plano	4,875
Houston	44,314	Arlington	7,012
El Paso	10,494	McKinney	4,211
San Antonio	13,364	Irving	2,687



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eFileTexas 2.0 – Progress Update

Cycle 2 Feature Highlights

- Composable Security Model
- Multifactor Authentication
- System-Wide Broadcast Notifications
- Filer Favorites and Defaults
- Return for Correction Review Action
- Ability to alter image stamp sizes

Cycle 2 Updates

1. Extending UAT to thoroughly test new feature microservices

2. Target Cycle 2 EFM Cutover date target for February 23’

3. Microservices to be enabled in phases after Cycle 2 cutover

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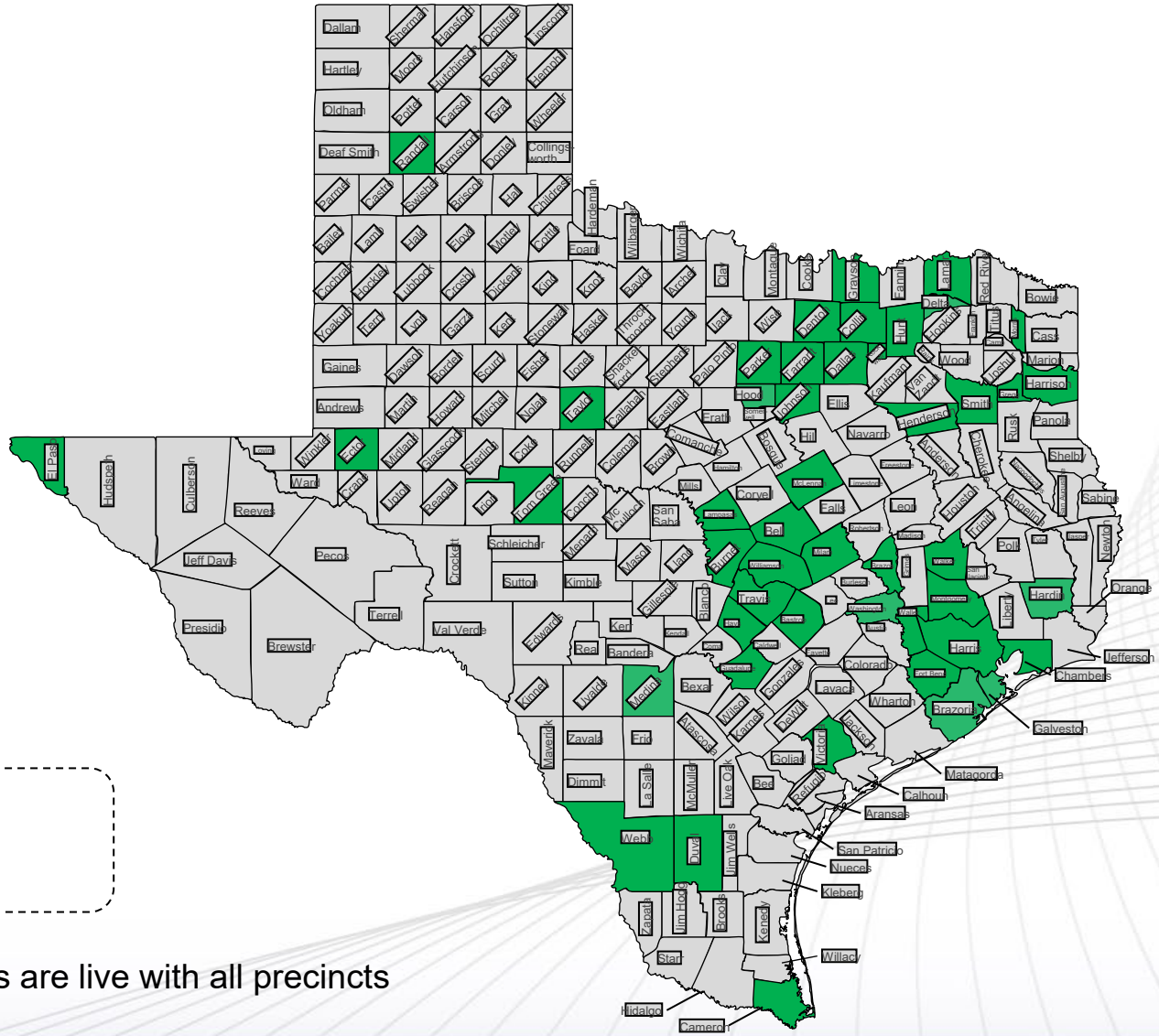
Appendix

TX E-Filing: JP

Summary

- 184 precincts across 48 counties are live
- 2 active engagements
- 5 engagements pending



Note: Not all live counties are live with all precincts

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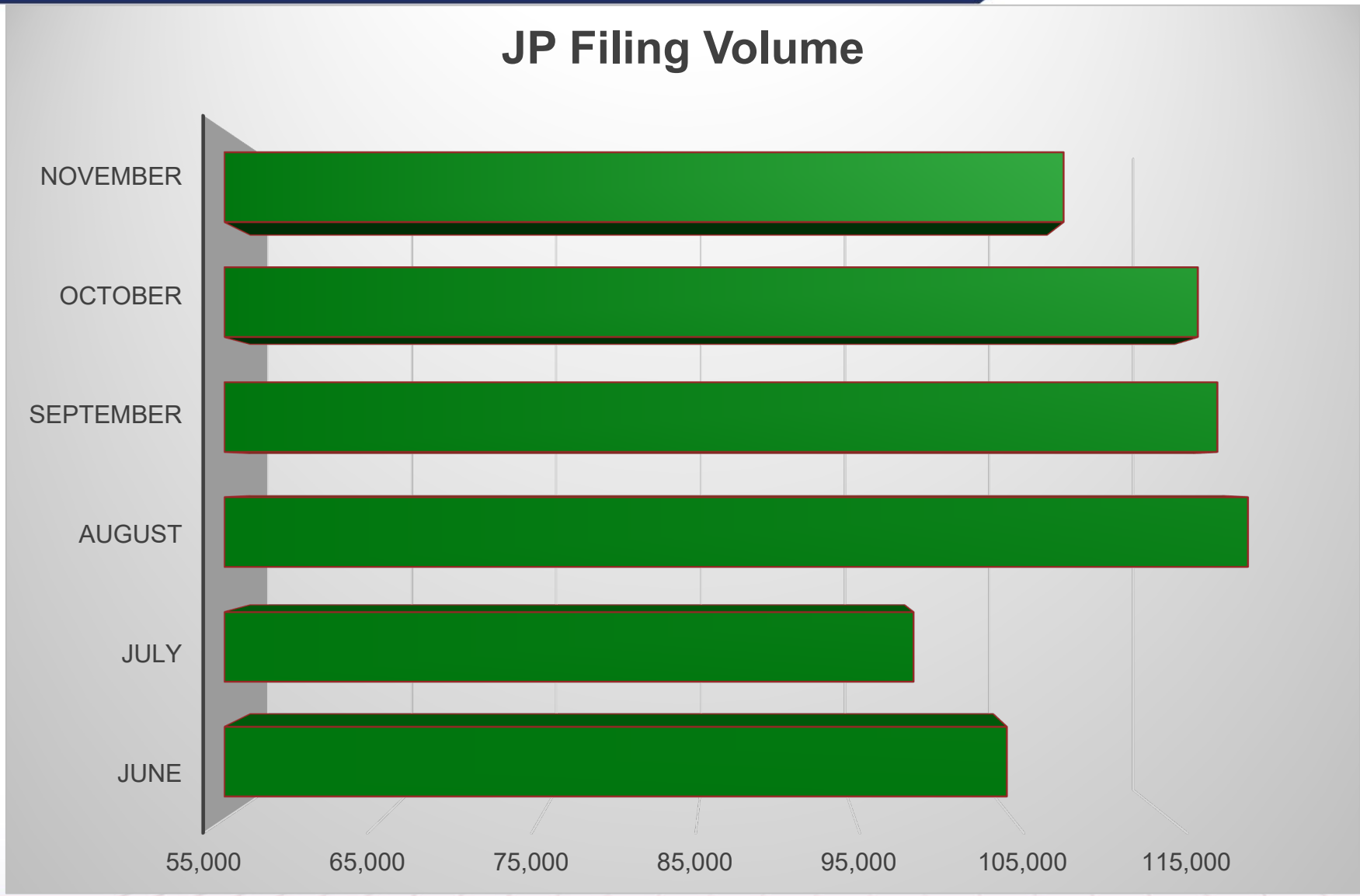
JP E-Filing Volume

Summary

- 116,000 Filings Per Month Average over last 3 months.
- Active Engagements:
  - Bexar JP
  - Dallas JP3-2
- Future Engagements:
  - Rockwall JP 4
  - Nueces JP 2-2
  - Lee JP2
  - Brazoria JP 1-2
  - Medina JP 4



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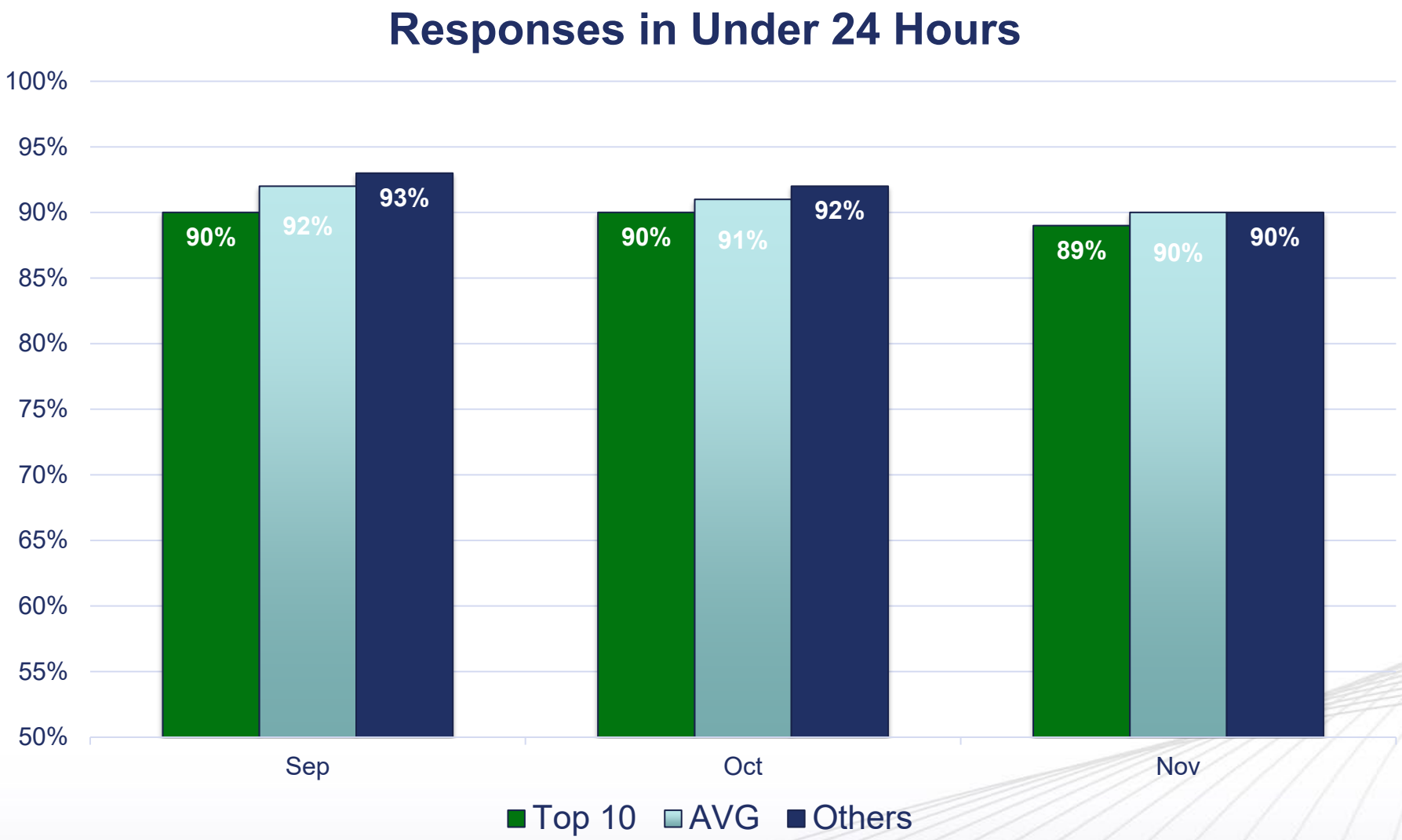
Clerk Response Rates – Last 3 Months



- Response rates are similar between courts of different sizes
- In 2022, 91% of all filings were accepted/returned for correction within 24 hours of submission

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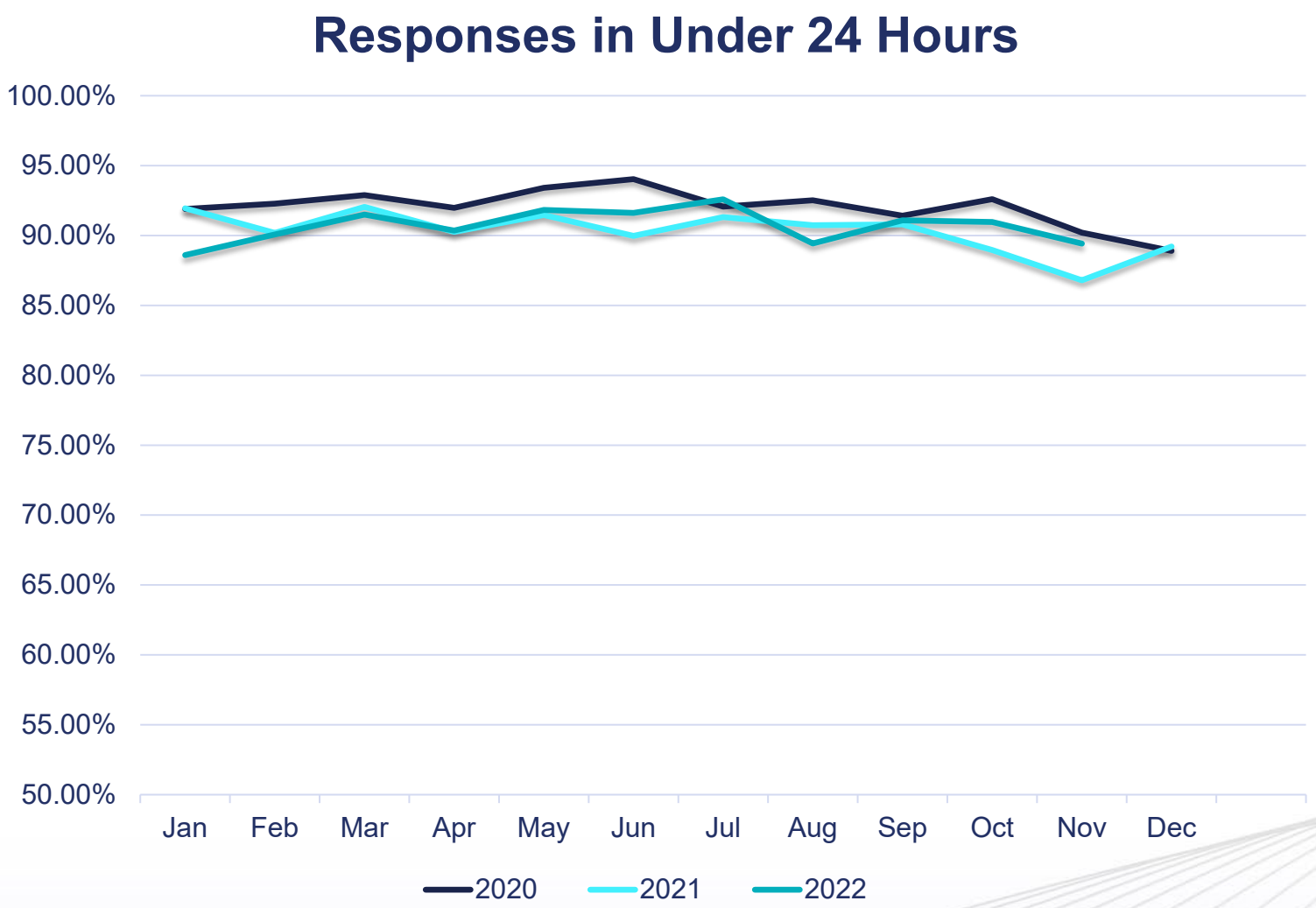
Clerk Response Rates



- **Clerks continue to review filings in a timely manner**
- **90.68% of filings are processed in under 24** hours in 2022
- **Increase of 1.1% in filings processed in under 24 hours**, since 2017
- **Marginal difference** between integrated and non-integrated

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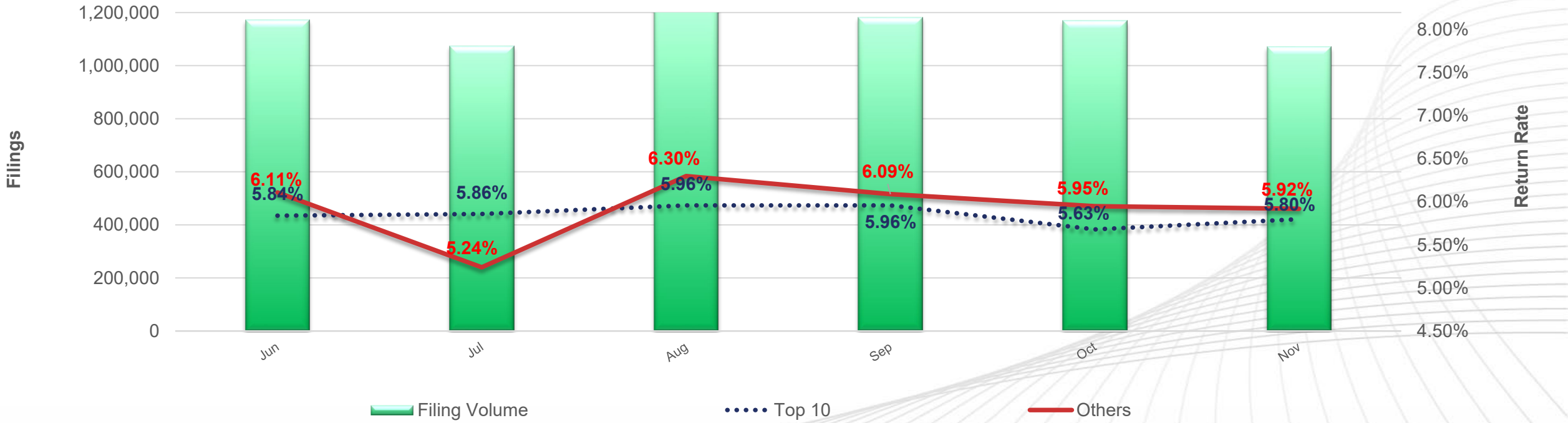
Return for Correction Rates – Last 6 Months

- Return for Correction rates average 6% across the state
  - National average is ~8%
- Filers and Clerks alike, are comfortable with the e-filing process



*Tracking of top 10 counties (in population) began in September 2018

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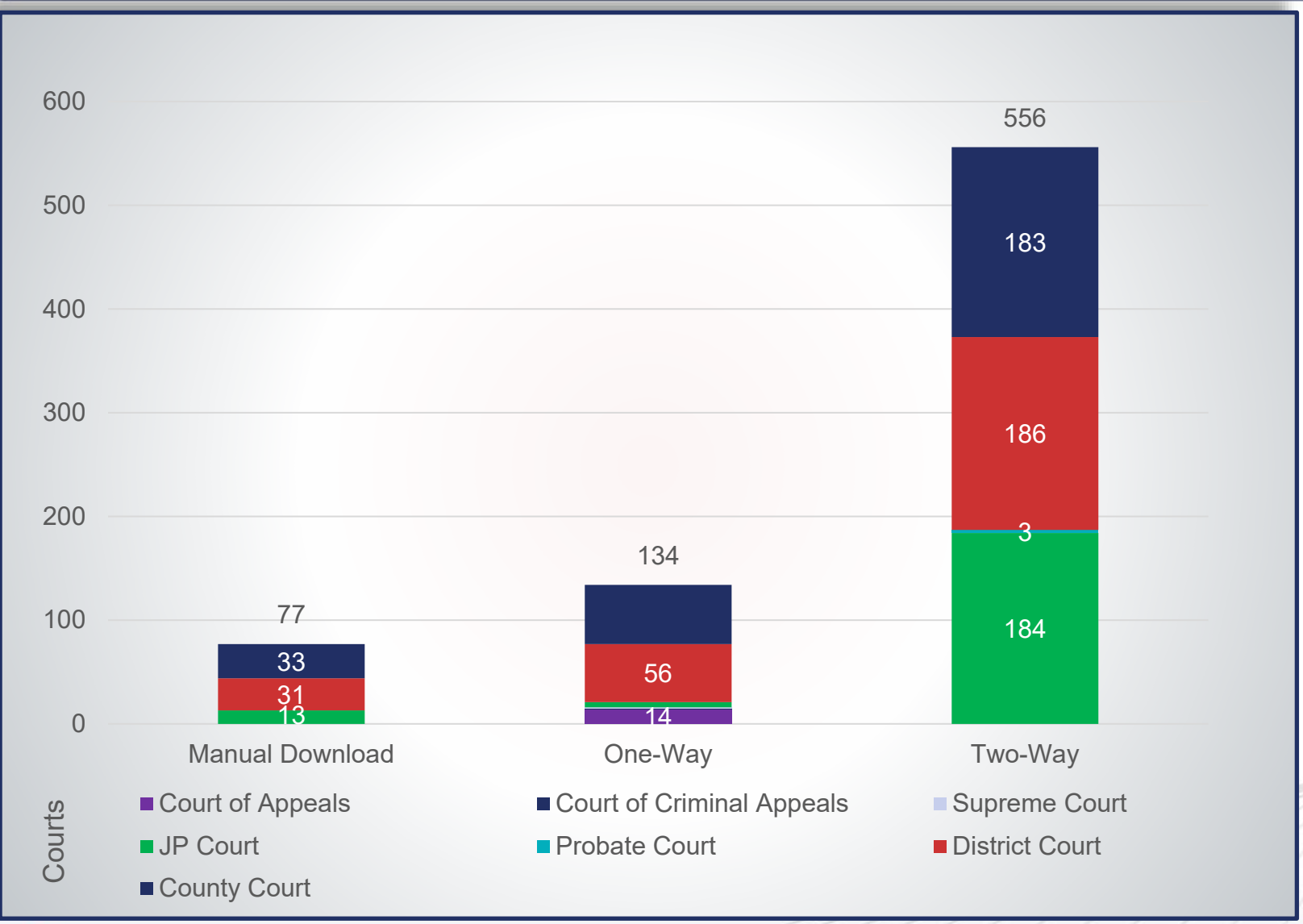
CMS Integration Status



- 83% of offices live on eFileTexas are integrated w/ their Case Management Systems (556 out of 673)
- Integration progress being made with CMS vendors:
  - 6 CMS vendors have established One-Way integration
  - 7 CMS vendors have established Two-Way integration

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