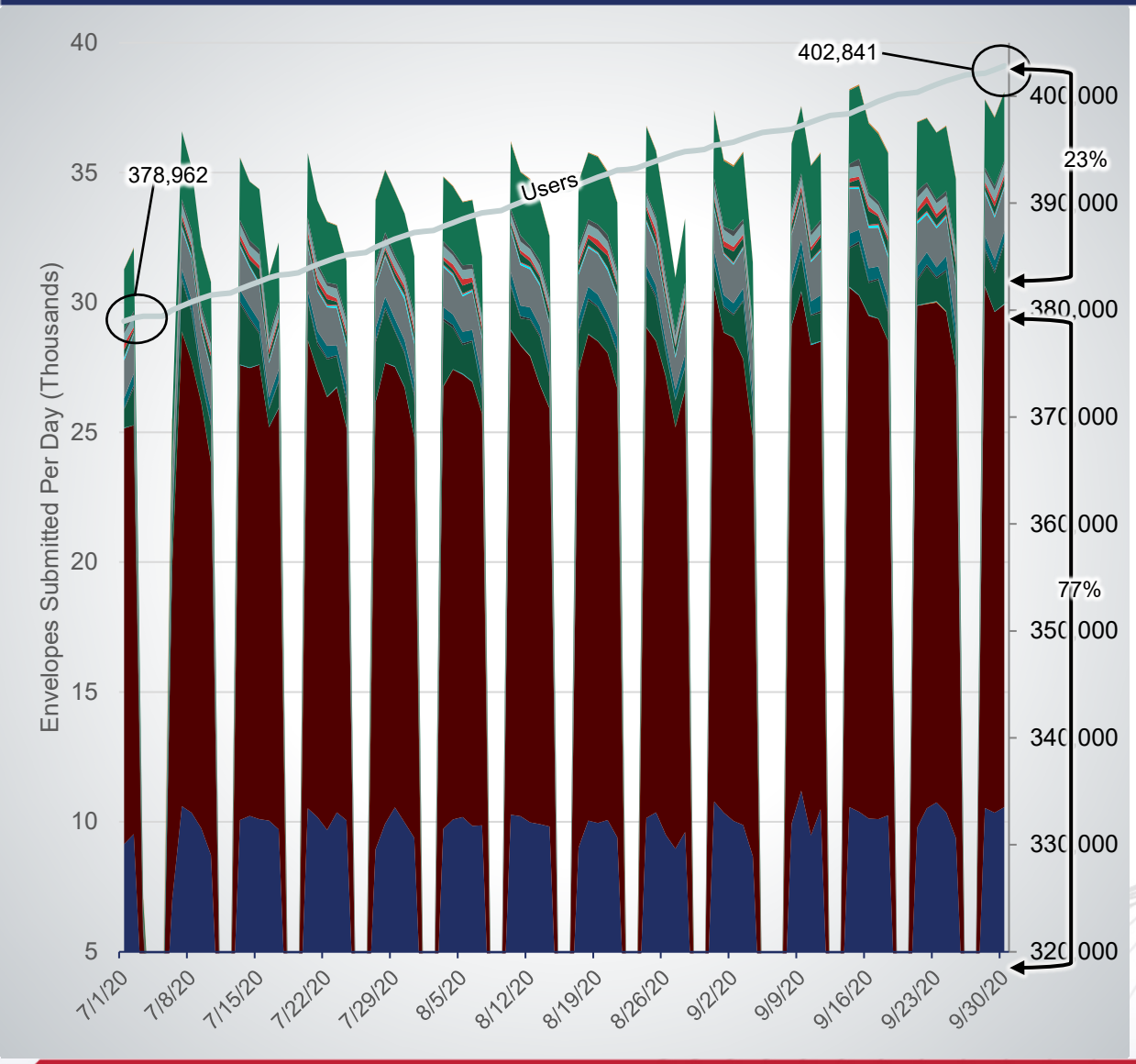
Status Update

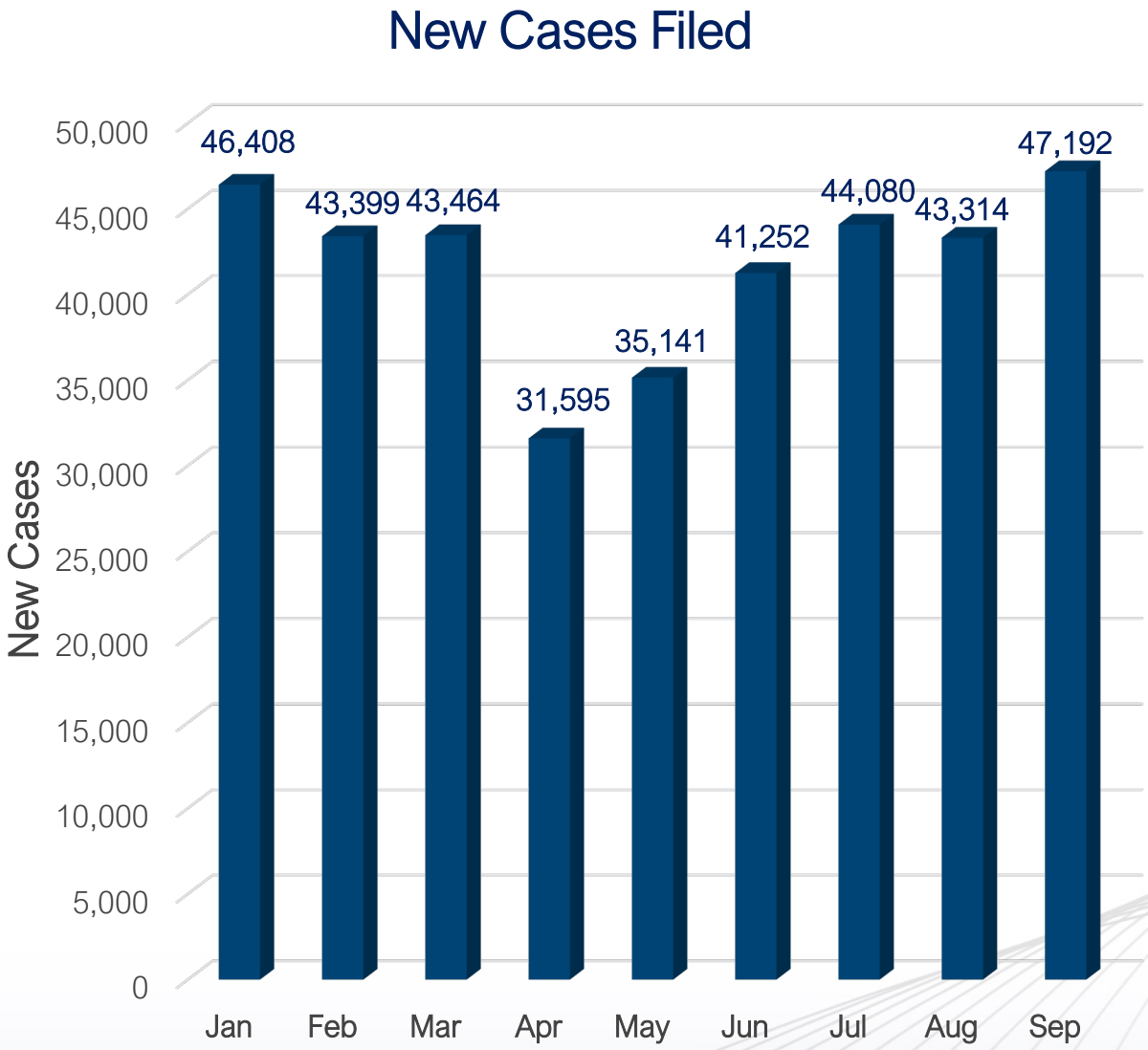
JCIT Meeting
October 16, 2020

Transaction Volume: 7/1/2020 to 9/30/2020



- **Over 400k user accounts** created to-date
- EFM currently receiving **~38,000 envelopes per day**
- **State filing portal accounts for 77% of transactions;** remaining 23% stem from commercial EFSP submissions

Coronavirus Impact on Texas eFiling



- **Filing and case volume experienced a brief reduction**, due to Coronavirus pandemic
- **27.3% reduction** in new case filings in April
- **Largest Case Volume Declines**:
  - Tax Delinquency
  - Debt/Contract
  - Contract
- **Case volumes fully recovered** to pre-COVID volumes in August
  - Over 2,000 new cases per day

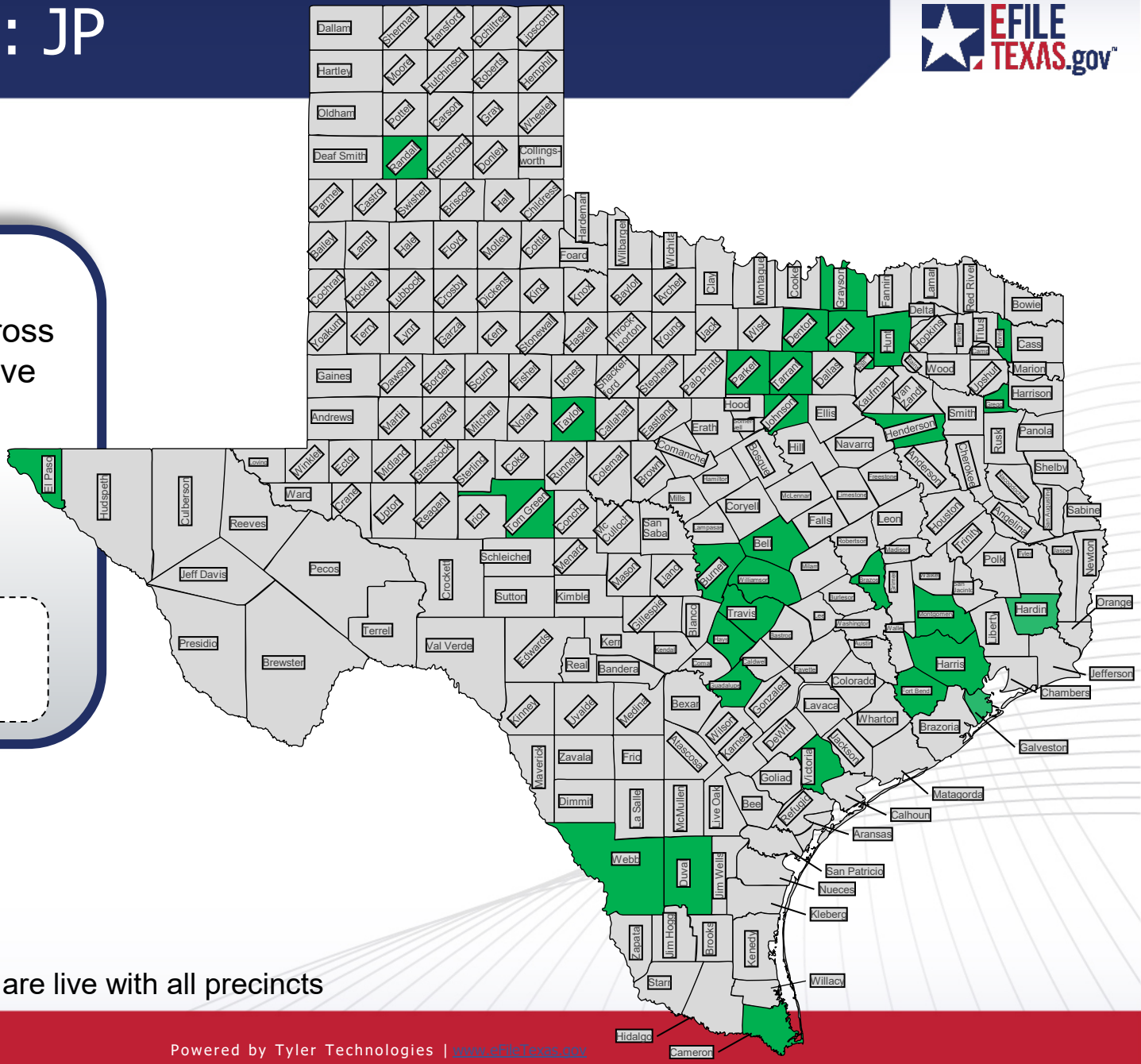
TX E-Filing: JP

Summary

- 134 precincts across 31 counties are live
- 16 active engagements
- 4 engagements pending

Legend

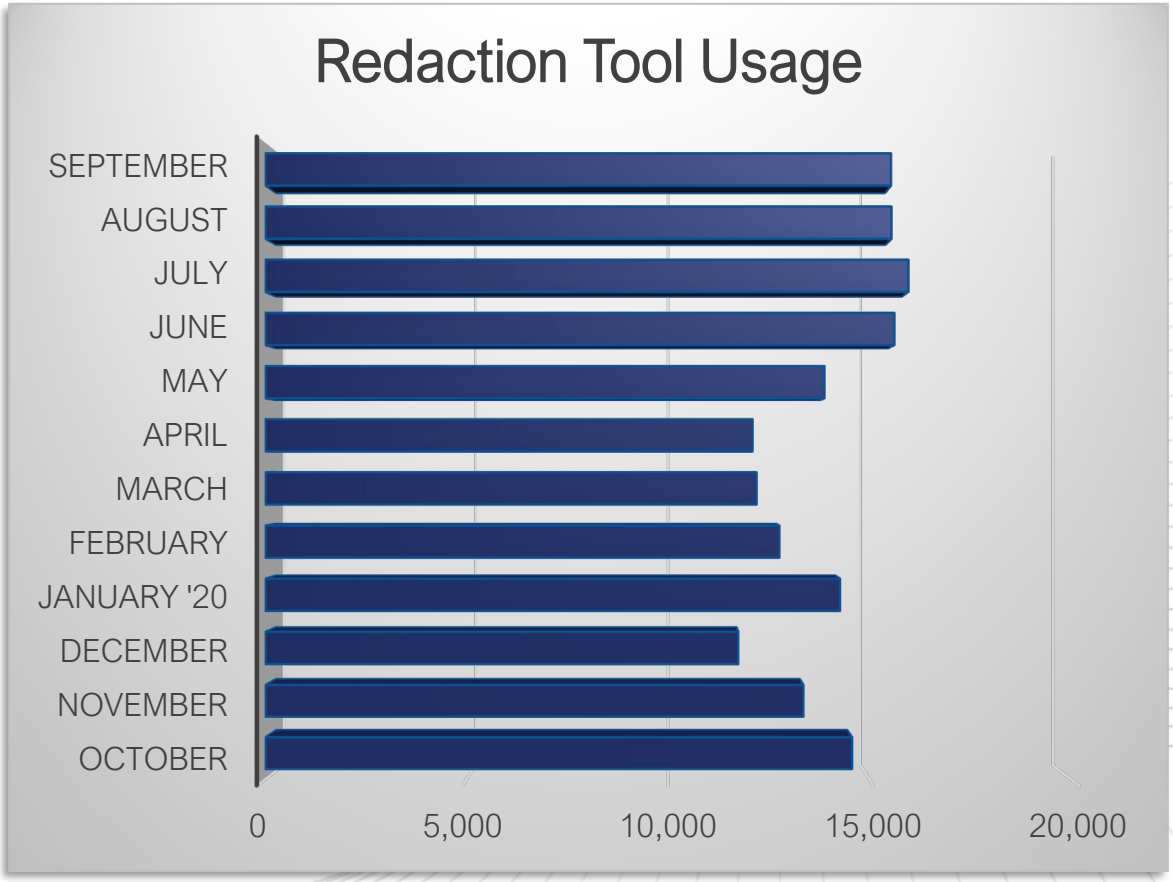
- Live
- Not Live



Note: Not all live counties are live with all precincts

Redaction Utilization

- Solution has been **utilized over 280k** times since launch
- **15,533 redaction utilizations** in September
- Implemented by **3 EFSPs**
  - eFileTexas
  - FileTime
  - ProDoc



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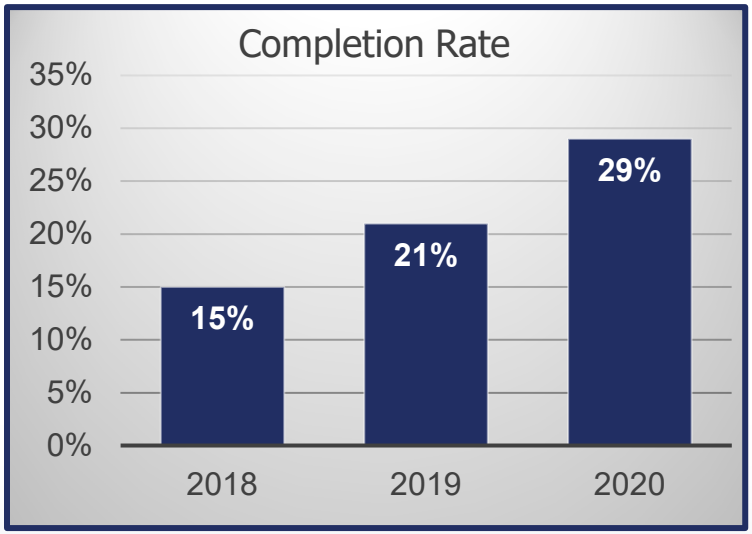
Self Help eFileTexas Update

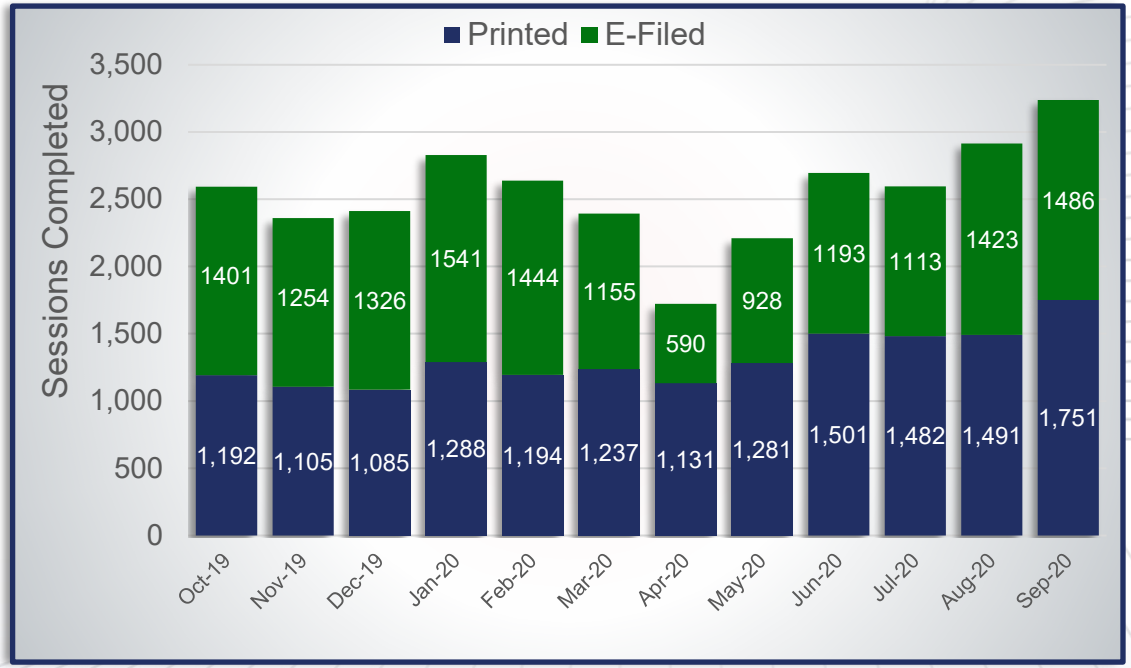
45 self-guided interviews currently available:

- Evictions
- Small Claims
- Divorce
- Name Change
- Occupational Driver's License

Top 10 Cities in Usage YTD

City	Sessions	City	Sessions
Dallas	25,145	Fort Worth	8,194
Austin	14,393	Plano	4,104
Houston	20,103	Arlington	2,951
El Paso	7,795	McKinney	3,224
San Antonio	6,649	Irving	1,847





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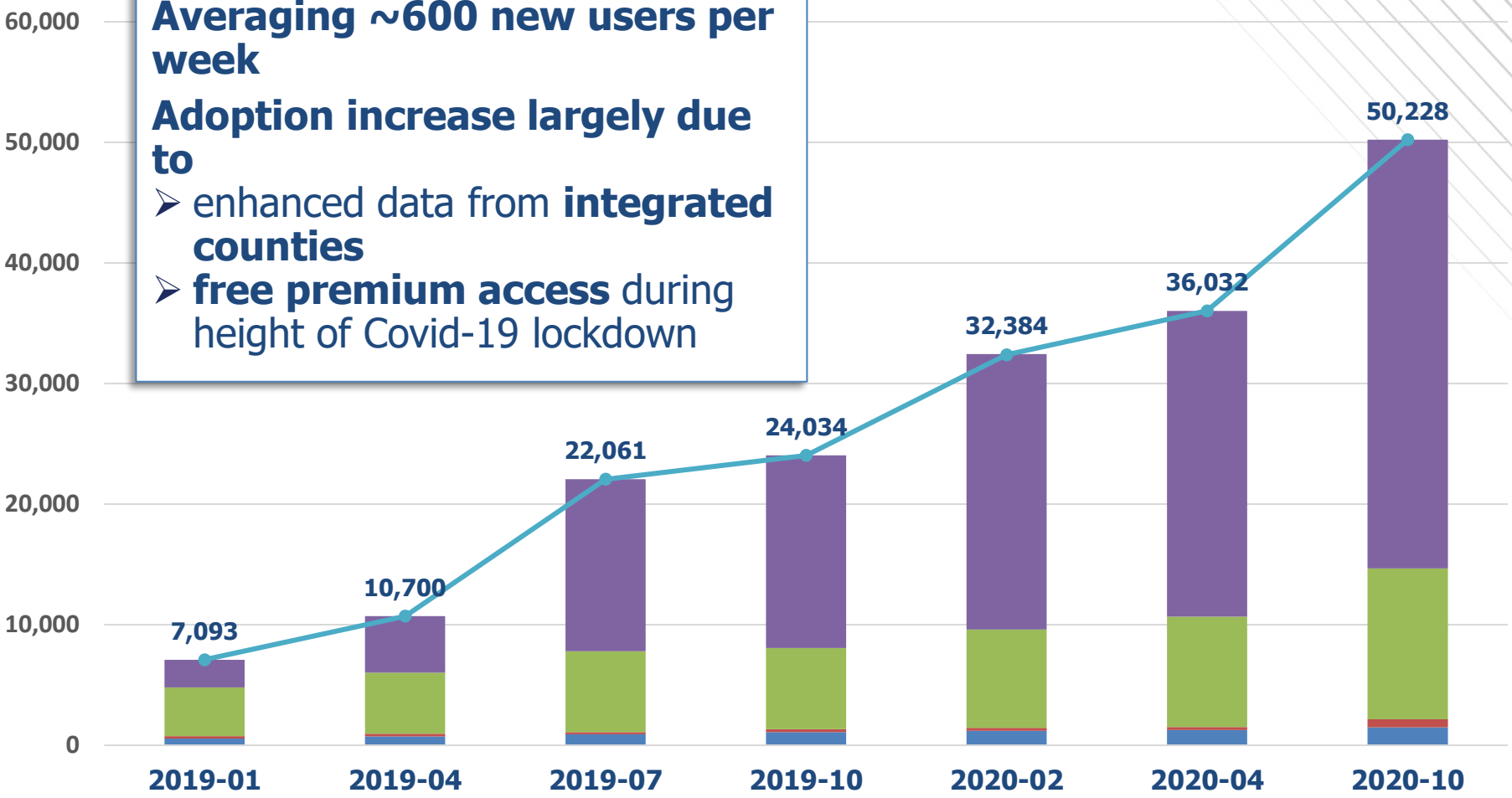
re:SearchTX User Adoption

Averaging ~600 new users per week

Adoption increase largely due to

- enhanced data from **integrated counties**
- **free premium access** during height of Covid-19 lockdown



* Data from 10/13/2020

re:SearchTX™
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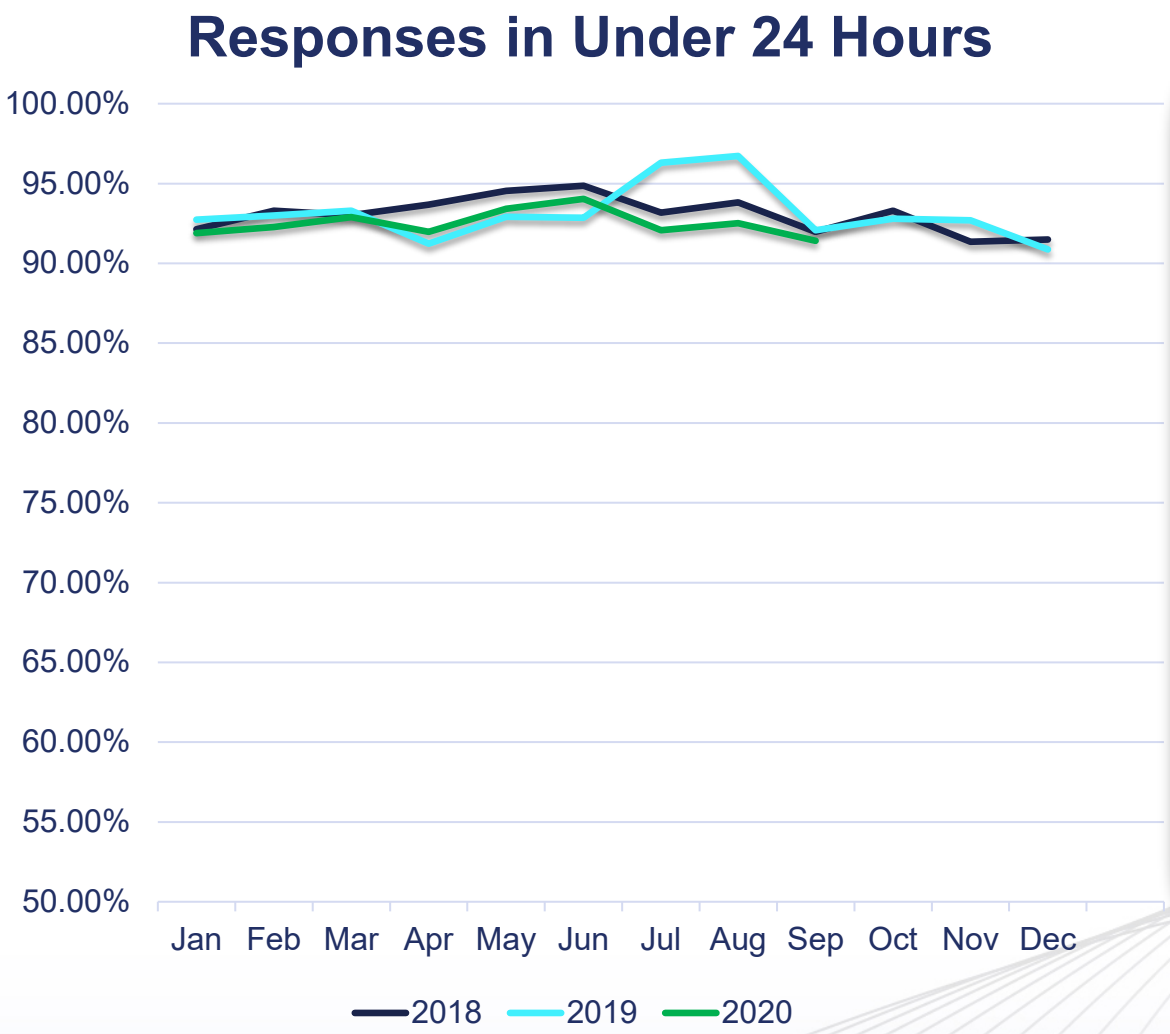
Appendix

Clerk Response Rates



Summary

- In 2020, 92.50% of filings were processed in under 24 hours
  - Takes into account new criminal eFiling engagements
- 92.89% YTY Avg on filings processed in under 24 hours
  - Clerks are reviewing documents even faster!
- Statistics are consistent across the state with little-to-no variance with:
  - Population size
  - Geographic size
  - Integration method
  - Case Management System

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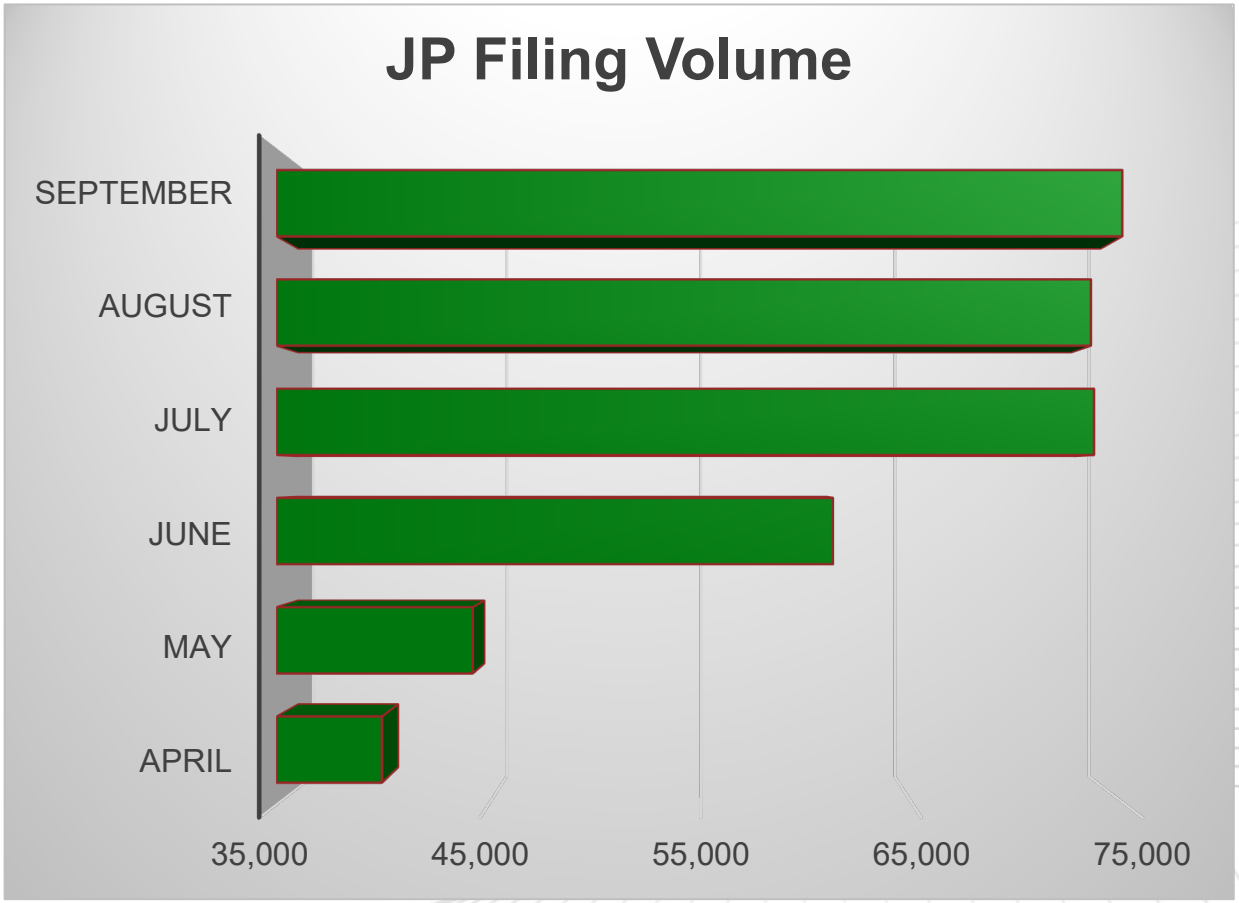
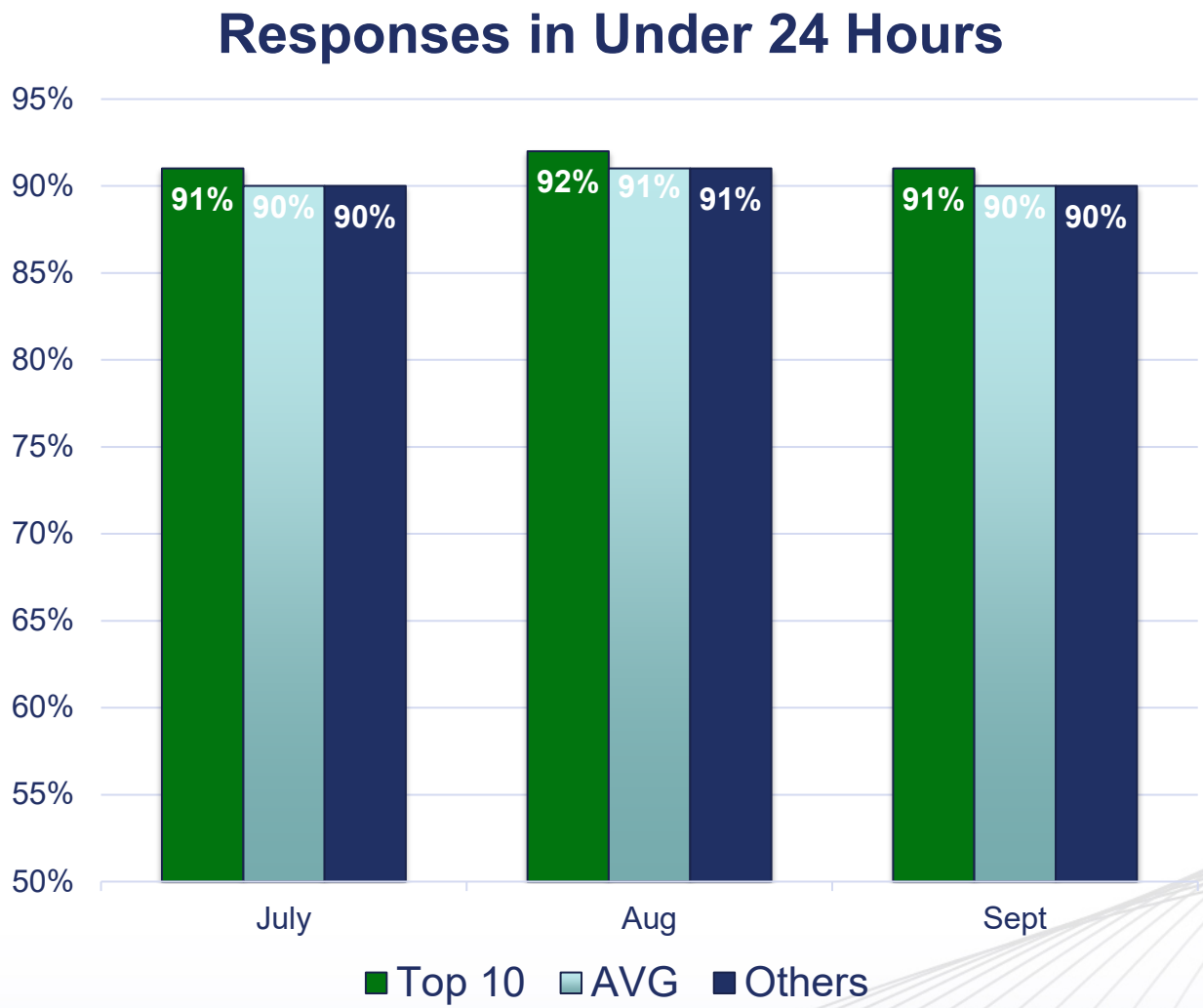
JP E-Filing Volume

- **Active Engagements:**
  - Parker
  - Collin JP5
  - Dallas JP 4-1
  - Hays
  - Greg JP1,2,4
  - McLennan
  - Scurry JP 1 & 2
  - Hardin JP 2
  - Washington
  - Bexar
  - Freestone JP1
  - Webb JP2-1, JP1.2
- **Future Engagements:**
  - Hopkins
  - Walker JP4
  - Taylor JP 4
  - Brazoria JP 3-2



Clerk Response Rates – Last 3 Months



- Response rates are similar between courts of different sizes
- Over 90% of all filings are accepted/returned for correction within 24 hours of submission

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Return for Correction Rates – Last 6 Months

Summary

- *Top 10 most populous counties continue to trend less than the state average
- Return rates decline as clerks and legal professionals become acclimated to the eFiling process
- National average is ~8%

*Tracking of top 10 counties (in population) began in September 2018

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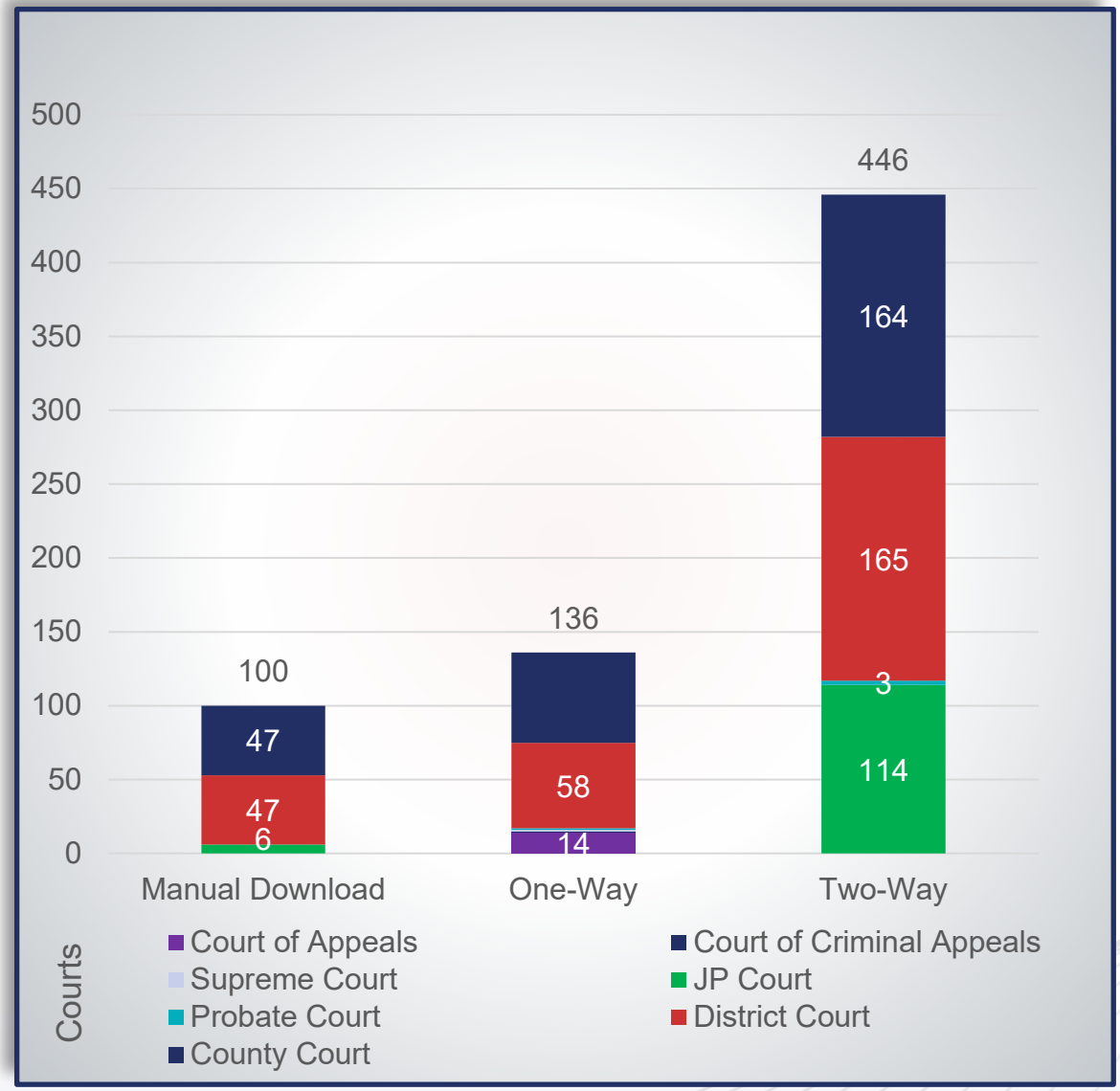
CMS Integration Status



Summary

- 82% of offices live on eFileTexas are integrated w/ their Case Management Systems (550 out of 673)
- Integration progress being made with CMS vendors:
  - 6 CMS vendors have established One-Way integration
  - 7 CMS vendors have established Two-Way integration

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